



Incident #: 110125

Customer Reference #: Professional

Site Name: Professional

Site Contact:

Address: 37 Radio Cir Dr

Mt Kisco

New York

10549

Site Phone:

Please call (281) 668-3211 immediately upon arrival to check in.

Scheduled Date and Time: 1/22/2021 4:00:00 PM

Scope of Work:

Professional
37 Radio Cir Dr
Mt Kisco, NY 10549

SOW

- Technician to locate 7 new switches at customer location and prepare for hot cut
- Technician to replace existing switches with new ones
- Technicians to box up old equipment and ship back to customer per instructions provided
- Technician may be instructed to install new UPS device
- Technician to test functionality and connectivity with customer
- Technician to collect photos of completed installation and check out with Tech Americas support desk.

(**TOOL REQUIREMENTS **) Technicians MUST have the following:

- Laptop w/serial port or USB-to-serial adapter
- 4G Wireless card or MIFI, Hotspot or Tethering device.
- Console cable
- Cable toner
- Punch Down tool
- Lineman's Handset with Clips (AKA Buttset)
- Cable Crimper for mid-range copper connectors
- Electrical Multimeter
- 300' CAT5e cable
- Cross connect wire
- 6' to 8' ladder
- RJ-45 Jacks
- Modular Plugs

Standard power drill

***** COLLATERAL *****

-Pictures

-Signed off WO

Must be sent right after execution at

lcutliff@intellicomm1.com

Technician Name: _____

Arrival Time: _____

Service Date: _____

Departure Time: _____

I certify that all work was completed as described by the Scope of Work above.

I will submit all photos and documentation to lcutliff@intellicomm1.com within 24 hours.

Technician Signature: _____

Customer Signature: _____

Tech Americas USA, Inc.
22503 Katy Freeway, Katy, Texas 77450
Support Center: 281-668-3211
Fax: 281-898-7870