

Vendor: 60426

Purchase Order: 656659-1323010-3003

Work Order: 1323010

Service ETA: 10/21/2021 10:00 AM

*Purchase Order MUST appear on all invoices and emailed to apinbox@nettechnology.com or invoice

will be

rejected, Invoice must match this Purchase Order

Receipt.

Site Location Information

Customer: DTLR, Inc **Site Number:** 3003

Location: Villa 547 Penn Street, Reading, PA 19601 (610) 376-9773

Site Contact: Store Manager

Technician Information

Technician

Technician

Sherwin Laing

Name:

(908) 343-

Phone:

9121

Techs Manager:

Brenda

Manager Phone: 4058021262

*** MUST CALL UPON ARRIVAL AND BEFORE SITE DEPARTURE ***

NET Contact

Please Call: 1 608 827-2273 *Your call will be handled in the order received* The following Login information is needed:

your name, Company Name, work order#, callback

Info: number(mobile#)

Scheduling

1 billable technician required Arrival Time: 10/21/2021 10:00 AM

Scope of Work

DTLR - Service - WYSE Install - Reading PA

LOG IN/Out:

Tech must log in / out with both NET and DTLR

Log in with NET: 608.827.2273

Scope of work:

Tech will be installing a cable for the HP printer and the WYSE terminal located at the desk. Tech will need to verify the devices with the DTLR Helpdesk.

- Tech to work with the DTLR Helpdesk
 - Tech will need to make a note of the the person they worked with at the DTLR Helpdesk
- Tech to run 2 ethernet lines under the desk
- -1 cable should be labeled "WYSE 2" and the other should be labeled "PRT 2"
- Tech to terminate and label the cables to the patch panel as well
- -The same labeling scheme applies to the patch panel



Vendor: 60426

Purchase Order: 656659-1323010-3003

Work Order: 1323010

Service ETA: 10/21/2021 10:00 AM

*Purchase Order MUST appear on all invoices and emailed to apinbox@nettechnology.com or invoice

will be

rejected, Invoice must match this Purchase Order

Receipt.

- If there are pre-existing cables, tech will need to tone, test, and label them
- Tech to label the patch panel "WYSE 2" and "PRT 2"
- WYSE 2 will need to be plugged in to port 14 on the patch panel
- PRT 2 will need to be plugged in to port 16 on the patch panel
- Tech to connect and configure the HP printer as needed
- Tech to install, connect, and configure the WYSE terminal as needed
- Tech to confirm all device functionality with the DTLR Helpdesk
- Tech to inform the NET Tech Support team of the following
- Ceiling height
- If the conduit at the front of the store is full
- If the patch panel is labeled correctly
- Tech to complete any additional tasks asked of them while onsite

Required Tools:

12 foot ladder

Cable tester

Butt Set

Multi-Meter

General Tech Tools

Materials:

Cat5e Cabling

Cable supplies (zip tie, Velcro etc.)

Cat5e terminations

RJ11 terminations

SMB's

Deliverables:

Pictures required from site.

Picture of the patch panel labeling

Picture to see how full the conduit is

Picture of signed work order

**Note: No handwritten labels are allowed



Vendor: 60426

Purchase Order: 656659-1323010-3003

Work Order: 1323010

Service ETA: 10/21/2021 10:00 AM

*Purchase Order MUST appear on all invoices and emailed to apinbox@nettechnology.com or invoice

will be

rejected, Invoice must match this Purchase Order

Receipt.

Send deliverables to *****DSS@nettechnology.com***** .

Email subject line MUST read [XXXXXXX] where XXXXXXX = WO number on NET Purchase order (Typically beginning with a 1)

Send deliverables to **net@groups.dtlr.com**

The subject line should be the DTLR store number the technician is working at.

Resolution		
Customer - Managers Name (PRINT)	Customer - Managers Name (SIGN)	Date Time
Technicians Name (PRINT)	Technicians Name (SIGN)	Date Time
MANDATORY SIGN OFF OF TECHNICIAN AND CUSTOMER CONTACT		

MANDATORY SIGN OFF OF TECHNICIAN AND CUSTOMER CONTACT MANAGER

Sign Off does not release tech from the job site. Any questions need to be directed to NET Tech Support.