



Incident #: 200116826

Customer Reference #: 3073091

Site Name: FIVE BELOW

Site Contact:

Address: 1 GALLERIA DR SUITE D113

MIDDLETON New York 10941
WN

Site Phone:

Please call (281) 668-3211 immediately upon arrival to check in.

Scheduled Date and Time: 5/13/2021 11:00:00 AM

Scope of Work:

Scope of Work: We have installed a new 200M X 10M Spectrum Circuit. We asked the vendor to install the service into the managers back office, where the customer has a network rack located. Our task will be to locate that circuit, ensure it is extended to the rack and test it for connectivity. Once verified functional, we will need to reach out to the IT team, to assist them in cutting over the point of sale system and connect the new circuit to their Meraki device onsite.

Please read through the attached document as it details the specific process and to whom we should reach out when ready for cutover

***** IMPORTANT Message on COVID-19 Requirements*****

By accepting this work order, all Tech Americas technicians agree to wear surgical or cloth masks while on-site and during the entire running time of the dispatch. Be prepared to follow acceptable social distancing measures and all official CDC COVID-19 related guidelines.

(**TOOL REQUIREMENTS **)

Technicians MUST carry the tools below for every dispatch:

- Laptop w/serial port or USB-to-serial adapter
- 4G Wireless card or MIFI, Hotspot or Tethering device.
- Console cable
- Cable toner
- Punch Down tool
- Lineman's Handset with Clips (AKA Buttset)
- Cable Crimper for mid-range copper connectors
- Electrical Multimeter
- 300' CAT5e Cable
- Cross-connect wire
- 6' to 8' ladder
- RJ-45 Jacks
- Modular Plugs
- Standard power drill

, BRING LAPTOP WITH TEAM VIEWER, CONSOLE CABLE, INTERNET ACCESS

***** COLLATERAL *****

-Pictures

-Signed off WO

Must be sent right after execution at lcutliff@intellicomm1.com

***** COLLATERAL *****

* BEFORE AND AFTER PICTURES

* Pictures of each equipment/devices installed

* Pictures of cable runs completed including the terminations

* Work order sign off

Must be sent right after execution at lcutliff@intellicomm1.com

Tech Americas USA, Inc.
22503 Katy Freeway, Katy, Texas 77450
Support Center: 281-668-3211
Fax: 281-898-7870



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**MIDDLETO New York 10941
WN**

Site Phone:

Technician Name: _____

Arrival Time: _____

Service Date: _____

Departure Time: _____

I certify that all work was completed as described by the Scope of Work above.

I will submit all photos and documentation to lcutliff@intellicomm1.com within 24 hours.

Technician Signature: _____

Customer Signature: _____