# ASPEN-LEADERSHIP-GROUP

SENIOR MAJOR GIFT OFFICER
ITHACA COLLEGE
Ithaca, New York
http://ithaca.edu



The Aspen Leadership Group is proud to partner with Ithaca College in the search for a Senior Major Gift Officer.

The Senior Major Gift Officer is a front-line fundraising professional responsible for the management of a portfolio of prospects comprising alumni, parents, and friends with the giving potential of \$100,000 or more with a focus on prospects with the capacity to give between \$500,000 and \$1,000,000. Prospect management includes qualification of new prospects, cultivation, solicitation, and stewardship of donors. Prospect relationships are developed around donor interests and college priorities. The Senior Major Gift Officer travels extensively to develop and strengthen prospect relationships. Responsibilities also include development of written annual work plans, visit and solicitation goals in conjunction with the Assistant Vice President, and preparation of reports on activities.

The Senior Major Gift Officer is responsible for ensuring the integrity of information in the college's Advance database relevant to assigned prospects, including visit reports, stages, strategies, and tasks. The Senior Major Gift Officer participates in a broad range of events on and off campus having a strategic impact on the success of the major gifts program and individual prospect relationships. The Senior Major Gift Officer works collaboratively with other staff in Institutional Advancement, and College faculty and staff.

To provide a foundation for a lifetime of learning, Ithaca College is dedicated to fostering intellectual growth, aesthetic appreciation, and character development in its students. The Ithaca College community thrives on the principles that knowledge is acquired through discipline; competence is established when knowledge is tempered by experience; and character is developed when competence is exercised for the benefit of others.

Since its founding, Ithaca College has recognized the value of combining theory and performance. Ithaca provides a rigorous education blending liberal arts and professional programs of study. Its teaching and scholarship are motivated by the need to be informed by, and to contribute to, the world's scientific and humanistic enterprises. Learning at Ithaca extends beyond the classroom to encompass a broad range of residential, professional, and extracurricular opportunities. Its undergraduate and graduate students, faculty, staff, and alumni all contribute to the learning process.

The Ithaca College educational experience is focused on the development of intellect, creativity, and character through curricular, co-curricular, and campus life experiences. Studies in the liberal arts are enriched by professional practice and other curricular opportunities, and studies in the professional schools are grounded in the liberal arts tradition. Ithaca is committed to active learning that develops knowledge and skill through a variety of experiences in the classroom, community, laboratory, and other settings.

Ithaca College is committed to creating an inclusive environment and attracting a diverse body of students, faculty, and staff. All members of the College community are encouraged to achieve excellence in their chosen fields and to share the responsibilities of citizenship and service in the global community.

### **REPORTING RELATIONSHIPS**

The Senior Major Gift Officer will report to the Assistant Vice President for Individual Gifts. This position provides guidance, direction to the administrative assistants as part of a team and may provide supervision to student assistants or temporary staff as assigned.

### THE BEST!

Every year, Ithaca College and the City of Ithaca are included in assorted lists and "best-of" pieces from various publications and outlets. Ithaca College is proud of this recognition that highlights Ithaca College as one of the best colleges in New York State.

Some of the most recent Ithaca College rankings include No. 18 of 25 Top Film Schools (Hollywood Reporter, August 2017); No. 3 Best Student Newspaper; No. 3 Best Theatre Program; No. 6 Best College Radio Station (Princeton Review, 2017); Signature Station Award - ICTV (Broadcast Education Association, April 2017); Top Producer of Fulbright Award-Winners (U.S. Department of State/Chronicle of Higher Education, February 2017); No. 13 for Student Engagement (The Wall Street Journal/Time Higher Education, November 2016); 2015 President's Higher Education Community Service Honor Roll (Corporation for National and Community Service, November 2016); No. 8 Top Colleges with Killer Music Scene (College Magazine, July 2016); Top 100 Undergraduate Business Schools (Bloomberg Businessweek, April 2016); Top School for Bold, Entrepreneurial Students (DegreeMatch.org, March 2016); Top 50 in Value Based on Graduate Earnings (The Economist, 2015); Best 295 Business Schools (Princeton Review, 2015); No. 9 Best College and No. 12 Best Value— Regional Universities, North Region (U.S. News & World Report, 2015); No. 3 Top Music Education Programs (Music School Central, August 2015); Top 25 Healthiest Colleges (Greatist.com, summer 2015); Top 25 LGBTQ-Friendly Colleges and Universities (Campus Pride, August 2015); Top 25 Healthiest Colleges (Greatist.com, August 2015); 40 Showbiz Programs (Variety, April 28, 2015 issue); Top Environmentally Responsible College or University (Princeton Review's "Guide to 353 Green Colleges" 2015 edition); and Best College Town in America (American Institute for Economic Research's College Destination Index, 2014-15).

# **PRINCIPAL OPPORTUNITIES**

The Senior Major Gift Officer will join Ithaca College's Division of College Relations and Advancement team at a very exciting time as we celebrate the college's 125<sup>th</sup> birthday and the inauguration of the college's 9<sup>th</sup> President, Dr. Shirley M. Collado, a nationally prominent, experienced, dynamic, and highly respected higher education leader with a compelling vision informed by an inspiring life story. We are poised to successfully complete a campaign focused on ensuring access to an Ithaca College education, faculty excellence, enhanced learning for our students, and growing our annual fund support by December of 2018 after which we will then begin our collaborative strategic planning towards our next campaign.

This moment represents an opportunity for the successful candidate to join seasoned leadership in growing a newly restructured individual giving program; work with a new administration to help set Ithaca College's direction through transformational philanthropy; play a key role in the continued successful realization of Ithaca College's strategic priorities around philanthropy and engagement; be part of an organization committed to teamwork and inclusion; work with a portfolio that favors quality over quantity with up to 100 prospects determined to have the Major Gifts capacity (\$100,000 - \$1,000,000 over 5 years); and work towards feasible goals and productivity based metrics informed by an officer's individual portfolio.

During the last five years the Division has focused on engagement of our parents, friends, and alumni. One of the highlights of these investments in engagement has been the broadening of our donors to our annual fund, which has consequently increased our pipeline of donors. In turn, our Leadership Gifts Officers help qualify, cultivate, solicit, and steward those donors determined to have the capacity of making leadership annual gifts and commitments of \$25,000 to \$100,000. Many of those donors then go on be given the time and attention their inclination and proven capacity requires at the Major Gifts level.

#### PRIMARY RESPONSIBILITIES

The Senior Major Gift Officer will

- manage a portfolio of major gift prospects with giving capacity of \$100,000 or more including identifying and qualifying prospects;
- cultivate, solicit, and steward prospects and donors;
- in conjunction with the Director of Major Gifts, establish prospect management goals for visits and solicitations;
- travel regularly to develop and strengthen prospect relationships;
- develop strategy, prepare proposals and materials, including written documentation for accurate gift recording and use, acknowledgements, and reporting;
- develop and demonstrate a multicultural awareness and contribute to cultivating an inclusive, diverse, and respectful college community;
- demonstrate civil and Inclusive behavior when interacting with staff, faculty, students, and visitors to the college;
- promote a flexible, collaborative, and inclusive work and giving environment and engage in educational opportunities to increase awareness and understanding of diversity and inclusion;
- work with college partners, including the Institutional Advancement team, academic leaders, faculty, and senior executives to develop meaningful engagement opportunities for major gift prospects;
- engage with trustees and other college leaders to strengthen prospect Involvement in the life of the college;
- maintain active management strategies for all prospects and ensure thorough and accurate recording of reports on all visits and other prospect activity;
- participate in a wide range of events on and off campus and effectively engage prospects with events in strategic ways, including Alumni Weekend, campus visits, commencement, dedications, recognition events, regional programs, and more;
- assist in the recruitment, training, and management of volunteers for the major gifts program; and
- work with volunteers on special initiatives.

### **KEY COLLEAGUES**



# Christopher Biehn Vice President, College Relations and Advancement

Christopher ("Chris") Biehn has nearly thirty years of experience in engagement, philanthropy, and external relations in both the education and other nonprofit sectors. He believes that philanthropy can help transform our world. In April 2012, he joined Ithaca College as the Vice President for Institutional Advancement, which comprises the offices of development, alumni relations, and advancement services. In May 2015 Chris assumed additional responsibilities of marketing and communications for the college and now serves as Vice President, College

Relations and Advancement. At Ithaca, Chris is focused on planning and executing a comprehensive campaign in support of the college's visionary plan that offers a truly distinctive integrative learning experience—blending together a multi-disciplinary approach to its core curriculum and an extraordinary array of extra-curricular and off-campus opportunities. The campaign mirrors the plan, focusing on building engagement and philanthropy at all levels. Chris is also responsible for branding, marketing, communication, and crisis communication in support of enrollment, advancement and leadership priorities. Chris has helped lead the college's focus on equity and inclusive excellence through a comprehensive online and in person education program for all volunteers to ensure that alumni, parents, and friends who come to campus are aligned with this important work.

Previously, Chris served as the Vice President for University Advancement at Drew University in Madison, New Jersey. In that role he helped reinvigorate a comprehensive fundraising campaign including the complete renovation of the campus through philanthropy while overseeing the departments of annual giving, major and planned gifts, leadership gifts, alumni relations, and corporate and foundation relations. Prior to joining Drew, Chris served for eight years as the Chief Advancement Officer for the Williston Northampton School in Easthampton, Massachusetts where in addition to his work around philanthropy he also taught a senior elective course in philosophy. Before that, he was Director of Development for the College of William & Mary's School of Education, Director of Institutional Advancement at the Albany Academy, Director of Development and Alumni Affairs at Lynn University, and Director of Annual Giving and Special Projects at Glens Falls Hospital.

Chris lives in Ithaca with his wife, Julie and has three children, Hannah (23), Andy (13), and Parker (10). He loves travel and the Adirondacks, snow and waterskiing, running and organizational design and leadership. He earned his B.A. in philosophy from Hobart College in Geneva, New York.



# Eric Rosario Assistant Vice President for Individual Giving

Eric Rosario is a seasoned higher education fundraising professional with close to 25 years of experience. He is the Assistant Vice President for Individual Giving, providing leadership for a strong, engaged team that comprises Major and Leadership Gifts, Family Giving, and Planned Giving. As the first in his family to have attended college, Eric feels privileged to work with parents, alumni, and friends to ensure access for those who otherwise couldn't have the opportunities he's been fortunate to have.

Eric has been with Ithaca College since 2010. He revitalized the college's leadership annual giving program, reversing declining membership while establishing new membership records as Director of the President's Associates. As Senior Director of Prospect Development and Leadership Gifts, Eric established the college's first formal prospect pipeline process and a new individual giving program that has exceeded its dollar goals. In addition to his responsibilities, Eric has served as Interim Director of Family Giving, increasing support from this significant constituency. He is also serving as a member of the transition team for the college's new President, Shirley M. Collado.

Prior to joining Ithaca College, Eric was a development officer at Cornell University for over 16 years, serving in roles of progressively increasing responsibility, including Director of Development for the College of Veterinary Medicine and Director of Leadership Gifts for the entire university.

Eric enjoys and has strong commitment to public service, having served as a Councilman and Acting Mayor for the City of Ithaca. He continues to serve in the community as a volunteer. He is actively involved in

Ithaca's historic preservation, earning awards for some of the homes he and partners have personally preserved and renovated.

Eric earned a B.A. in History at Cornell where he is very much an active alumnus. He lives in downtown Ithaca with his wife Neha and their deceptively innocent looking black Lab rescue mix, Ezra.



Claudia Ayers
Director of Donor Relations and Communications

Claudia Ayers is the Director of Donor Relations and Communications. She has been with Ithaca College since 2005, having also had roles in alumni relations, volunteer and prospect management, and event planning. In 2007, she became the college's first professional dedicated to stewardship and donor relations.

In addition to her current responsibilities, Claudia was recently named Interim Executive Director of Alumni Relations and Donor Relations, providing strategic direction for and overseeing the college's engagement team's full range of initiatives for alumni, parents and friends.

Prior to joining Ithaca College, Claudia worked in development at Historic New England and North Bennet Street School in Boston. As the first individual dedicated to development at North Bennet Street School, she established the office there, incorporating individual giving, prospect research, grant writing, and event planning into her work.

Claudia has a master of arts in preservation studies from Boston University.



Michael Wesley
Director of Strategic Research and Prospect Development

Michael Wesley is Director of Strategic Research and Prospect Development at Ithaca College. Prior to joining Ithaca, he was a prospect researcher at Cornell University where he increasingly focused on analyzing the wealth of principal gift prospects.

Before joining the non-profit world, he worked for twelve years as a consultant with two small firms and independently, performing financial analysis and due diligence in support of client merger & acquisition activity. He has also taught several courses in both Corporate Finance and English Literature at Alfred University, Alfred State College, and Corning Community College.

He holds an M.B.A. with a concentration in Finance from the William E. Simon Graduate School of Business Administration (University of Rochester) and a Master's degree in English Literature from Binghamton University.

### **CANDIDATE QUALIFICATIONS AND QUALITIES**

The successful candidate for the position of Senior Major Gift Officer should have

- a strong commitment to higher education and specifically to Ithaca College's mission;
- demonstrated ability to cultivate relationships, including gift solicitations;
- experience working with volunteers and a proven track record of collaboration in a team environment;
- superior communication skills;
- ability to speak credibly about higher education and Ithaca's mission and vision;
- exceptional interpersonal skills, the ability to effectively work and interact respectfully within a
  diverse and inclusive environment, and ability to develop relationships with high net worth
  individuals in a broad range of professions;
- ability to travel extensively and attend college functions during and after normal business hours;
- deep personal integrity and strong work ethic; and
- understanding of major gifts fund raising and campaign fundraising.

A bachelor's degree is required for this position as is 4 years of extensive experience in educational fundraising or a related field/equivalent combination of related education and experience.

### **SALARY & BENEFITS**

Ithaca College is committed to offering comprehensive benefits, programs, and services to meet the diverse needs of our employees and their families. All of our benefits and work/life programs are designed to help you get the most out of work and life by supporting health & wellbeing (health insurance, EAP), family life (Work/Life, EAP), education (tuition programs), and financial protection (retirement, disability, paid time away). We encourage all faculty and staff members to take advantage of these resources.

### LOCATION

In the center of the Finger Lakes region of New York State, Ithaca College's campus is 50 miles north of Binghamton and 60 miles south of Syracuse, halfway between Manhattan and Toronto. This thriving, culturally diverse city of 30,000 combines small-town warmth and charm with cosmopolitan flair. Home to Ithaca College and Cornell University, the Ithaca area attracts visitors, students, and scholars from around the globe.

Ithaca offers rolling hills, breathtaking gorges, splendid lakes, and countless outdoor activities. Fantastic restaurants, exciting nightlife, vibrant theater, mainstream and independent cinema, and live music abound. Visit central New York's award-winning wineries, swim beneath towering waterfalls, ski and skate throughout the winter, take in the museums and galleries, or just stroll and shop along the downtown Commons.

### **DIVERSITY AND INCLUSION**

Ithaca College values diversity because it enriches the community and the myriad experiences that characterize an Ithaca College education.

Diversity encompasses multiple dimensions, including but not limited to race, culture, nationality, ethnicity, religion, ideas, beliefs, geographic origin, class, sexual orientation, gender, disability, and age. Ithaca is dedicated to addressing current and past injustices and promoting excellence and equity.

Ithaca College continually strives to build an inclusive and welcoming community of individuals with diverse talents and skills from a multitude of backgrounds who are committed to civility, mutual respect, social justice, and the free and open exchange of ideas. It has committed itself to change, growth, and action that embraces diversity as an integral part of the educational experience and of the community it creates.

### **APPLICATION DEADLINE**

All applications must be accompanied by a cover letter and résumé. Before submitting your materials, please read them over for accuracy. Review of applications will begin immediately and continue until the successful candidate has been selected.

To nominate a candidate, please contact Michael Vann: michaelvann@aspenleadershipgroup.com.

All inquiries will be held in confidence.

## ASPEN · LEADERSHIP · GROUP

ASPEN LEADERSHIP GROUP FOCUSES EXCLUSIVELY ON SEARCH AND TALENT MANAGEMENT IN THE FIELD OF PHILANTHROPY. RECOGNIZED LEADERS IN THE FIELD RECRUIT AND PROVIDE COUNSEL TO OTHER LEADERS AND EMERGING LEADERS, BUILDING ENDURING, PRODUCTIVE RELATIONSHIPS AND SUPPORTING EXCEPTIONAL CAREERS.

LEARN MORE AT WWW.ASPENLEADERSHIPGROUP.COM AND WWW.PHILANTHROPYCAREER.NET.