## VENDOR W/O # 119520-02

Service Date 7/12/21 03:00 PM Client PO # Priority Regular Order Type Rollout SN Task # PRJTASK6997705

Telaid 13 West Main Street Niantic, CT 06357 Phone # 800-205-5556 Fax #

Contact Information

SERVICE LOCATION LABCORP - Loc # X04729 - BROOKLYN, NY 881 MANHATTAN AVE null BROOKLYN, NY 11222 Phone # Fax # VENDOR # 380129 Intellicomm 1048 Chase Creek Ct Lawrenceville, GA 30044 Phone # 405-802-1262 Fax #

SERVICE DESCRIPTION Video Media Player Install *FIRM ETA to be negotiated				
<ul> <li>****Return to adjust overscan and have deliverables approved by TA team.</li> <li>Full install scope (Monitor, monitor mount and media player)</li> <li>Complete Video Install</li> <li>Check List: <ol> <li>Upon arrival call in to Telaid 866-566-4295 Option 1, then Option 1, then Option 1.</li> <li>Read every line in the SOW AND Install Guide to capture all details.</li> <li>Remove equipment from the box containing the PLAYER. Take inventory and report immediately if thera any equipment missing in the box.</li> <li>Remove equipment from the box containing the MOUNT. Take inventory and report immediately if thera any equipment missing in the box.</li> <li>Remove equipment from the box containing the MOUNT. Take inventory and report immediately if thera any equipment missing in the box.</li> <li>Remove equipment from the box containing the MONITOR. Take inventory and report immediately if the any equipment missing in the box.</li> <li>Install mount, monitor, and player, according to the Install Guide.</li> <li>Submit the clear and detailed photos to Work Market using Page 15 and 16 as examples of photos required.</li> </ol> </li> <li>Before departure of site, the technicians MUST call in to the Technical Support Department to check-out</li> </ul>				
at 1-866-566-4295 Option 1, then 2, then 2. 9 – Upload Signed Work Order with arrival and departure time BEFORE leaving site. (See Page 10)				
Tech required tools: Sticky Velcro to mount media player and 1/2 – inch black Velcro. 6-8 foot ladder Known good HDMI cable, MUST take a laptop with an Internal / External SD Card Reader, and Micro Adapter, NOT CHROMEBOOK USB Keyboard 6-inch level that the bubble can clearly be seen in the photo deliverable.				
Deliverables: Clear and detailed photos of the entire monitor displaying the content. The first 2 pages of the WM Signed Work Order with the time of arrival and departure, and the site contacts name printed.				
Doc Type Required Count Description	_			
Photo 1 1 Close-up picture of level on top of monitor				

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Photo 2

monitor location in waiting area

Picture of the monitor showing content and from 15 ft back showing

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Niantic, CT 06357			
Phone # 800-205-5556 Fax #			
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Photo 3	•	Picture of the video player attached to the rear of the monitor. The player must be accessible for service and the power light visible from the side	
Photo 4	1 Picture of full view of n	Picture of full view of monitor with content being displayed	
Signoff	1 Signed Work Order	Signed Work Order	

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SERVICE LOCATION LABCORP - Loc # X04729 - BROOKLYN, N 881 MANHATTAN AVE null BROOKLYN, NY 11222 Phone # Fax #	Y	IVR Pin # 13313834	
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Store Manager's Signature			

Print Date: 07/12/21 bmichael

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