

# CVS ZEBRA ZD421 INSTALL GUIDE V1.0

1. **Login/Logout:** Call NET Support at 608-827-2270 for log in and out. You will not need to call CVS ROC.  
**\*\*\*Be advised that you will need to be wearing PPE at all times and could be subjected to a body temperature scan at certain locations.**
2. **Upon arrival ask Manager to locate the Zebra package shipped from Twinsburg or OPI.**
3. **At Front Checkout Counter Survey for the following:**
  - A) An available power source
  - B) Printer placement location
  - C) Available Black Data Jack (Network Run to store data rack)**\*\*NOTE:** This printer should come preconfigured for a wireless connection. Surveying for an available black jack is for backup purposes only.
4. **Connect ZD421 Printer to power source identified in step 3. Power on the unit and confirm the following:**
  - A) POWER icon has a solid green light
  - B) NETWORK icon to the far right-hand side is solid green



5. Print an IP configuration label by holding down the “FEED” and “CANCEL” simultaneously for 3 seconds.  
**NOTE:** If the printer does not ship with labels use the thermal receipt printer as a replacement. Depending on the printer’s active connection, there will be a \* next to either “Wired” or “Wireless”
6. Confirm the following settings from the IP Configuration label:

IP Address	192.168.102.021
SubNet Mask	255.255.255.000
Gateway	192.168.102.001
Wireless ESSID	102100199

7. Print a label and affix it to the front of the printer. Printer will need to be labeled as **“AHT Printer”**.
8. Send Required Deliverables to [DSS@nettechnology.com](mailto:DSS@nettechnology.com) with your NET WO in the subject line with encased square brackets i.e. [123456].

**REQUIRED DELIVERABLES:**

- A) Close up of ZD421 Printer, showing AHT Printer Label
  - B) Overview of printer placement at the front cashlane
  - C) Overview/Close up of Black Data Jack, if applicable
  - D) Cable Test Result, if applicable
  - E) IP Configuration label
  - F) Signed NET WO
9. Call NET Support Team to log out 608-827-2270.

**REQUIRED DELIVERABLE EXAMPLES**



Photo of Zebra Printer installed & labeled “AHT Printer”



Print out of IP Configuration on thermal receipt paper – note that you can see an \* next to the –ess in “Wireless” with the last octets of the IP address



Available black data jack under cashwrap