

# CarMax Lane 7000 Credit Card Reader Replacement Instructions 3.30.22

**Required Tools: #1 Phillips head screwdriver or electronics screwdriver set**

## Pre-Installation Instructions

All technicians are required to:

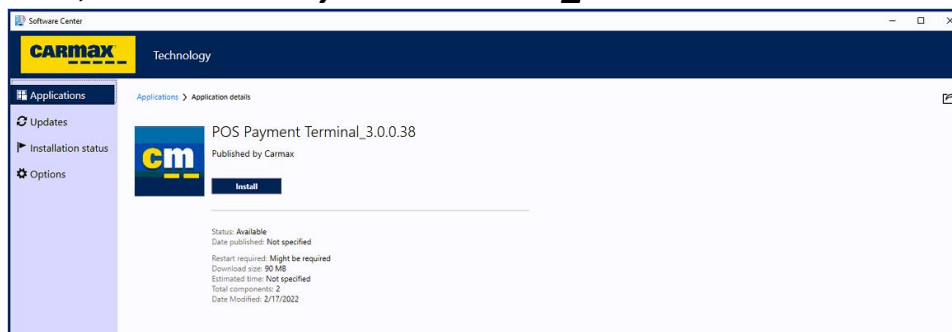
- Locate boxed CREDIT CARD READERS (Lane 7000) onsite.
- Take photos of boxed credit card readers including serial numbers.
- Survey and take photos all POS terminals with credit card readers attached in the current state in both Business Office and Service Area.
- Submit all images to CarMax Project Lead via email or text whichever is agreed upon.

## Starting the Installation

1. Connect the new CREDIT CARD READERS (Lane 7000) using the existing cable (*#1 Phillips Head required*)
2. Using the Search function on the taskbar and type “**Software Center.**”



3. Next, select “**POS Payment Terminal\_3.0.0.38**” software and click “Install.”



4. Wait for the application to install.
5. Once installed the PC will restart.
6. The PC will auto login and the credit reader will initialize showing CarMax splash screen.

7. Next, contact your CarMax Project Lead via Teams at this point of your first installation to test the new installed credit card reader.
8. Performing this test, a personal credit card and debit card will be required for testing new payment devices.

**\*\*Note: The initial test will be required on the first device technicians have installed with a CarMax Project Lead\*\***

9. After testing completion, technicians may proceed to complete the remainder of credit card readers on hand.
10. Follow steps 1 through 6. Technicians must conduct a **MANUAL TEST** on all installed devices after the initial test by navigating to using file explorer:

***ThisPC/LocalDisk/programfiles(x86)/Carmax/POSPaymentTerminal and run app CmsPOSTester***

***Select InitDisplay() -> wait a few seconds for the command to display on right side of app. Verify CarMax is displaying on device w/ no errors.***

**---- Teams bridge line will be open for assistance e.g., error messages, troubleshooting, etc. ----**

### **Closing Out Installation:**

All technicians are required to:

- Take pictures of every POS terminal with new credit card readers.
- Upload photos to CarMax Project Lead via email for validation.
- Carefully remove each stylus from the old credit card readers (ISC250).
- Deliver old ISC250 and/or damaged devices to the Business Office and inform associate to keep devices onsite for a total of (7) business days before shipping devices back to Home Office.
- Send a sign picture of signoff from location manager to CarMax Project Lead via email.

**\*\*No ISC250 should be installed by CarMax associates during this waiting period.\*\***