

Title

Music Player Swap

Assignment Date

September 24, 2020 11:00AM
EDT

CHECK IN REQUIRED

ARRIVAL TIME

_____ AM/PM

DEPARTURE TIME

_____ AM/PM

Contact Information

Support Contact

Service Desk
(866) 566-4295

Assignment Location

86 - DAWSONVILLE, GA
800 HWY 400 S
DAWSONVILLE, GA 30534
USA

Description

1 Tech

Materials Tech needs to bring to site:

Various size patch cables 7-10 ft

Cabling materials Max 100 ft, but average 50-75 (if you have to cable you will add reimbursements for cable and additional time onsite)

ty-wraps, Velcro, P-touch labeler

Required Tools to complete SOW:

8-10 ft Ladder, lap top with headphones, console cable

SOW:

Technician will be removing current players and swapping out with new players that will be shipped to site. If current player has no network connectivity and there is none available for new player a new cable run will be needed. Will need to check connectivity at website link provided in Special instructions.

Custom Information

- Client Name: PLAYNETWORK
- Case ID #: PRJTASK3765459
- Customer PO #:
- Customer Ticket #:

Notes

Approval

By signing below, you acknowledge your agreement with the satisfactory completion of the assignment details listed above. Additionally, you verify the accuracy of the arrival and departure time(s) entered on this form.

Customer Name (Printed)

Customer Signature

Date

Title

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Music Player Swap

All spend limit requests must be documented and approved.
Questions, change of scope or spend limit requests should be directed to:
Service Desk,service@telaid.com,(866) 566-4295

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Instructions

Check in with TelaId and The North Face MOD

Locate shipped package(s)

Locate current players (Audio and Media if they have it)

If current player has a network connection you may keep that connection and plug it in to new player. Connect new player to amp.

If no current network connection, just swap out players and connect to amp. Notify telaId if no current network is available.

If there is a connection please do the following:

Audio Players: Check connectivity at: <http://connectivity.apps.playnetwork.com>

Enter MAC address from device and hit the magnifying glass to check connectivity.

****New players will play music with a set playlist. This does not mean they are online. Must check connectivity on website to verify.****

For Video Players: Reach out to PM Amanda Toth @ 440-661-1968 to check if it's online

Once all players are validated, upload proper deliverables

Check out with Telaïd

Completion Details

Instructions

All Required deliverables are due upon check out. Deliverables must be submitted prior to requesting an expense reimbursement. This will allow Telaïd to review for timely payment approval.

If deliverables are not received within 24 hours from check out, a 10% deduction penalty will be automatically applied to the assignment.

If no deliverables are received within 72 hours from check out, a \$0 payment will be applied to your assignment and another resource will be dispatched to complete the scope of work.

Deadline

Deadline to submit attachments is **24** hours after assignment start.

Deliverables

You are required to include **6** attachment(s) for this assignment:

- 1 Photos
- 2 Photos
- 1 Sign Off Form
- 1 Photos
- 1 Photos

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Parts & Logistics

Parts will be supplied by the client.
The parts will be on location.

Code of Conduct

Technicians must represent themselves as a Telaïd technician, wear either a polo shirt or a buttoned shirt with collar, and clean pants.

Terms of Agreement

If you are running late, you must notify us before the ETA is missed and provide us with your new ETA. • A 5% deduction penalty will be applied for late arrival to service jobs, unless client penalty is greater. • A \$100 deduction penalty will be applied for each late arrival occurrence on project work, unless client penalty is greater. • If late arrival occurred on work requiring a firm ETA, you risk losing Firm ETA jobs (service or project) for 30-60 days at our discretion. • The firm ETA penalty above will be cross-referenced to all Auto-Routed talent pools and repeat offenders will be removed from Auto-Routing for 30-60 days at our discretion. All required deliverables are due upon Check Out. Deliverables must be submitted prior to requesting an expense reimbursement. This will allow Telaid to review for timely payment approval. If deliverables are not received within 24 hours of Check Out, a 10% deduction penalty will be automatically applied to the assignment. If no deliverables are received within 72 hours from Check Out, a \$0 payment will be applied to your assignment and another resource will be dispatched to complete the scope of work.

Print Badge

Use this badge to take with you and show on site for your assignment.



LaToya Cutliff

On behalf of: **Telaid**

Valid: 9/24/2020 11:00AM EDT

For: Music Player Swap (2142886453)