

Vendor: 60426

Purchase Order: 659211-1326731-10101

Work Order: 1326731

Service ETA: 11/12/2021 4:00 PM

\*Purchase Order MUST appear on all invoices and emailed to apinbox@nettechnology.com or invoice

will be

rejected, Invoice must match this Purchase Order

Receipt.

#### **Site Location Information**

**Customer:** CVS Pharmacy

**Site Number:** 10101 **Location:** Pharmacy

101 E. Hall of Fame Ave. Stillwater, OK 74075

(405) 707-0287

Site Contact: Manager

## **Technician Information**

Technician

Unknown Tech

Name:

**Technician** 

Phone:

Techs Manager:  $\frac{V_0}{M}$ 

Vendor Manager

**Manager Phone:** 4058021262

# \*\*\* MUST CALL UPON ARRIVAL AND BEFORE SITE DEPARTURE \*\*\*

NET Contact Info:

Please Call: 1 608 827-2270 \*Your call will be handled in the order received\* The following Login information is needed: your name, Company Name, work order#, callback number(mobile#)

# **Scheduling**

1 billable technician required Arrival Time: 11/12/2021 4:00 PM

#### **Scope of Work**

ID409 CVS Register MEMORY Project

NET techs will LOG IN/LOG OUT LIVE by calling (608) 827-2270. Do not auto log in.

CALL CVS\_ROC 888-401-4601, Option 8 \*\*In order to ensure accurate onsite times, tech will need to log in with NET Support and then immediately log in with CVS ROC. At log out, ROC will provide you a log out code. NOTE ROC Support Hours are from 8AM EST to 8PM EST. If you are logging in close to 6PM EST, you may be cutting it close.

If the store personnel question the validity of this visit, the manager can call 866-528-7272, Option 1.4 (CVS Helpdesk) or can reference this CVS Help Desk ticket number: October INC11842353

PPE requirement: Use of Face Masks or Cloth Face Covers

SOW: Tech will need bring the Register Memory Redbook. and follow the instructions in there. Tech will need to upgrade the Register Memory for the Model 743 Registers onsite base on its needs. Tech will need to fill out/complete (Tech will need to get the BEFOR AND AFTER HEAP Reading for each Model 743 Register) a Survey Form (Appendix A) for only the Model 743 Registers in the Store



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and send it to CVS ROC. Tech will then need to Please confirm the actual Register Number (Reg# should be shown on the bottom right of the Register touch screen) with CVS ROC where these will need to be replaced.

#### Required Scope of Work:

Register Memory Upgrade QTY – 4

Affected Register #2,4,19,20,

Materials:

-cable tester

-cable toner

-label marker

-basic hand tools

#### Required Pictures:

- Each register unit replaced
- 2. Overview photo of area
- 3. Return shipping label
- 4. Appendix A
- 5. Appendix B
- 6. Before and After for each Register HEAP Reading (Please note the Register number on top of receipt and note Before or After too)

Call NET for any questions or concerns onsite.

Pictures must be emailed to dss@nettechnology.com, before tech is released from site. When sending pictures the email subject line must read "[xxxxxx]" where xxxxxx= WO ID found on Purchase Order; usually 6 digits long. \*\*\*IMPORTANT – Subject line must be enclosed in BRACKETS [] and not PARENTHESIS ().\*\*\*

; /\*\* PASTE EXCEL SQL BELOW THIS LINE \*\*/

### Resolution



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Parts List. Total Parts: 3			
PartName	Used	QTY	
Trip Charge	Yes	1	
CVS Register Memory (1 Register Only)	Yes	4	
CVS Register Memory (2 or More)	Yes	4	

Customer - Managers Name (PRINT)  Customer - Managers Name (SIGN)		Date Time
Technicians Name (PRINT)	Technicians Name (SIGN)	Date Time

# MANDATORY SIGN OFF OF TECHNICIAN AND CUSTOMER CONTACT MANAGER

Sign Off does not release tech from the job site. Any questions need to be directed to NET Tech Support.