



#### FLEET RENEWAL WITH ELECTRIC VEHICLES AT LA POSTE

Daniel H. Wagner Prize Finalist Presentation

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#### La Poste / INSEAD / WHU Team





#### Outline

1	Background and Motivation
Ш	Model overview
Ш	Analysis, Results and Insights
IV	The decision tool for La Poste
V	Implementation at La Poste

# WHU 2

#### Postal sector worldwide faces significant challenges

- Declining letter mail volumes due to electronic substitution lead to stress on Postal Operator revenues and profits
- Postal Operators also continue to have broad public missions to deliver mail and parcels throughout the country
- Postal Operators, especially in Europe, face strong expectations and pressures to improve their sustainability
- Legal constraints for urban fleet operations become more stringent for polluting vehicles

Fleet operations have become a major focus for both cost improvements and sustainability initiatives

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#### Small vans deliver 40% of mail volume nation-wide

- 45,000 vehicles, leased for 6 years
- Daily 2 Mn. km (1.3 Mn. miles), i.e. 50 times the Farth's circumference
- Average daily mileage: 44km (28 miles)
- Total annual costs for delivery vehicles:
   230 Mn. € (300 Mn. \$)
- Orchestration of geography, delivery volume and ergonomics of vehicles are essential for successful operation
- 170,000 tons of CO<sub>2</sub> emitted by La Poste's fleet
- Electric Vehicles (EVs) can reduce CO<sub>2</sub> emissions by 30%





# Sustainable fleet initiative is aligned with La Poste's sustainability agenda



### The impact of low-carbon fleet operations

#### Economic/Profit Impact

- Cost savings
- New profit opportunities in Urban Logistics
- Reduced risk and enhanced brand equity

#### **Environmental Impact**

- Reduced CO<sub>2</sub> emissions
- Reduced particles emissions
- Noise reduction
- Reduced level of ozone precursors

#### **Social Impact**

- Local and Global Reputation
- Employee motivation
- Increased legitimacy in dicussions with regulators and the public



#### Technology options for La Poste's fleet renewal

Most postal carriers travel short (44 km), predictable and repetitive routes making current EV technology more than sufficient for such requirements



Deterministic purchase price

Stochastic operational costs

Low purchase price \*

High operational costs incl. maintenance

Source of local air pollution

Subject to emissions regulations



Stochastic purchase price

Deterministic operational costs

High purchase price \*\*

Low operational costs incl. maintenance

Local image as a "green" vehicle

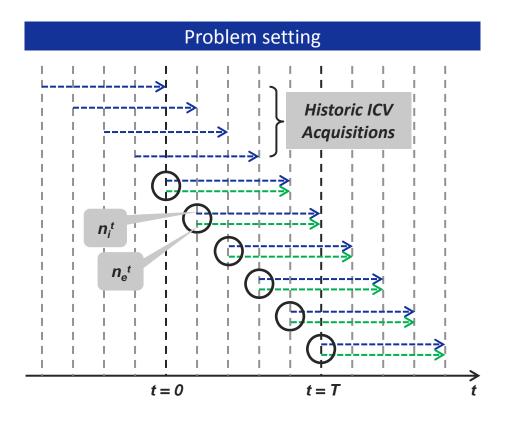
Benefits from governmental subsidies

<sup>\*</sup> The price of a Renault Kangoo (Diesel) is 21,000€

<sup>\*\*</sup> The price of a Renault Kangoo Z.E. is estimated 26,000€ excl. governmental subsidy Source: Kleindorfer et al (2012), Interfaces (Forthcoming)

# What is the optimal number of EVs and ICVs to be acquired at a given period?



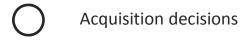


#### **General assumptions**

- ICVs and EVs are fully substitutable;
- Vehicle demand at t is known;

#### Stochastic processes

- Battery price **B**<sup>t</sup>: mean-reverting process;
- Fuel price **f**<sup>t</sup>: Brownian motion with drift;



----> ICV Operation

---> EV Operation



#### The objective function minimizes expected total fleet cost

#### **Objective function**

#### Acquisition costs at t

$$G^t(f^t,B^t) = \min_{\substack{n_e^t \geq 0 \\ n_i^t \geq 0}} \left\{ \overbrace{n_e^t(a_e^t + B^t) + n_i^t a_i^t} + \right.$$

Expected future acquisition and operation costs

$$+\rho \cdot \mathbb{E}_{\xi^{t+1}|\xi^t} \left[ s_e^{t+1} k_e e^{t+1} + s_i^{t+1} k_i f^{t+1} + G^{t+1}(f^{t+1}, B^{t+1}) \right]$$

Where  $s_{\rho}^{t}$  is the vehicle stock at time t:

$$s_e^{t+1} = \sum_{\tau=t-l+1}^t n_e^{\ \tau}$$
 and  $s_i^{t+1} = \sum_{\tau=t-l+1}^t n_i^{\ \tau}$ 

#### **Decision variables**

• Number of vehicles acquired  $n_i^t$  (ICV) and  $n_e^t$  (EV);

#### Model parameters

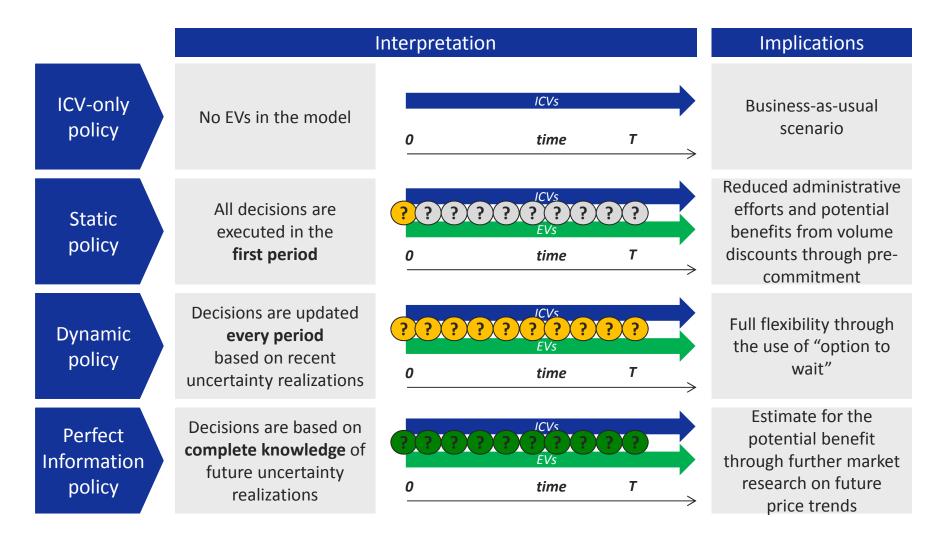
- Total cost of leasing and maintenance per vehicle:
   α<sub>ρ</sub><sup>t</sup> (EV) and α<sub>i</sub><sup>t</sup> (ICV)
- Vehicle demand **d**<sup>t</sup>
- Discount factor *p*
- Consumption rate per period:  $k_{\rho}$  (EV) and  $k_{i}$  (ICV)
- Length of a leasing contract: I

#### Stochastic processes

- Battery price **B**<sup>t</sup>: mean-reverting process;
- Fuel price **f**\*: Brownian motion with drift;

### We analyze four distinct replacement policies in our model

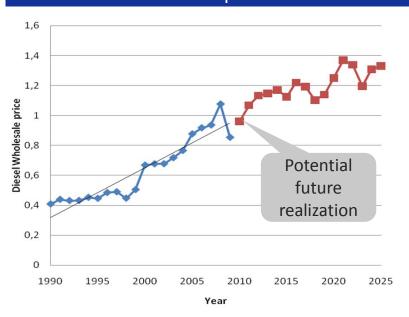




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#### We model fuel price as a Brownian motion with drift

#### Wholesale diesel price in France



- Rise of the fuel price is expected to be significant (IEA, 2011 and Kleindorfer et. al, 2005);
- Drift rate and the volatility for f<sup>t</sup> is based on historic data for the wholesale diesel price in France from 1999 to 2010 (Eurostat, 2010);
- Price jumps due to regulatory changes are not considered;

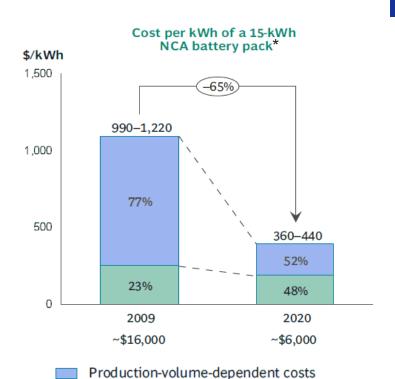
Discrete-time formulation

$$f^t = f^{t-1} + \mu_f + \sigma_f \cdot z$$

where  $z \sim N(0,1)$ ,  $\mu_f$  is the drift rate,  $\sigma_f$  is the standard deviation, and  $f^{t-1}$  is the last known realization of fuel price;

# Price of an EV battery pack is expected to drop by 65% until 2020





Production-volume-independent costs

#### **Expected Future Battery Price Development**

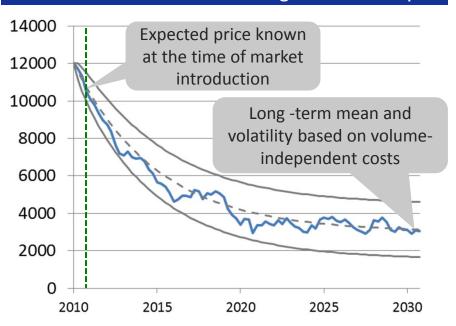
- Cost target of 250\$/kWh by the US Advanced Battery Consortium until 2020 is unlikely to be achieved;
- Expected annual production volume of 1.1 Mn. battery packs in 2020;
- Volume-dependent production costs are expected to decrease significantly especially on the cell-production level;
- Volume-independent production costs are expected to decrease modestly;

<sup>\*</sup> NCA = Lithium-Nickel-Cobalt-Aluminium battery technology Source: The Boston Consulting Group, 2009: "Batteries for Electric Cars: Challenges, Opportunities and the Outlook to 2020"

# We model battery price as an Ornstein-Uhlenbeck process



#### Price of a 22KWh Renault Kangoo Z.E. battery\*



- Battery price is modeled separately from the EV chassis
- Battery is discarded at the end of use
- 6 years is the expected battery life-time
- Learning rate estimated using above assumptions

Discrete-time formulation

$$B^{t} = \mu_{B}(1 - exp(-\lambda)) + B^{t-1}exp(-\lambda) + \sigma_{B}\sqrt{\frac{1 - exp(-2\lambda)}{2\lambda}} \cdot z_{B}, \tag{2}$$

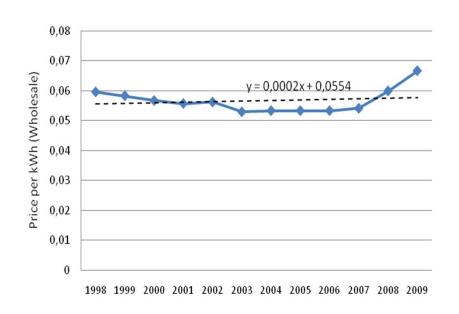
where  $z_B \sim \mathcal{N}(0, 1)$ ,  $\sigma_B$  is the standard deviation,  $\lambda$  is the learning rate and  $\mu_B$  is the average battery price in the long run.

<sup>\* 22</sup> kWh Li-ion battery pack allowing 170 km (106 miles) range (New European Driving Cycle) Note: Renault currently offers a battery lease for 75€/Month (limited to a 48 Months contract) Source: www.renault.com

# Wholesale electricity price in France over past 20 years has remained nearly constant



#### Wholesale electricity price in France



Average national average price for an industrial consumer:

$$e^t$$
 = 0.0554 €/kWh

Further price reductions possible through increased EV base

#### Total Cost of Ownership (TCO) is key for making optimal replacement decisions



#### **Optimal** replacement policy

- Acquire only one vehicle type at every period
- Vehicle type decision criterion: total cost of ownership (TCO) of a vehicle

Expected optimal total fleet cost at *t=0* 

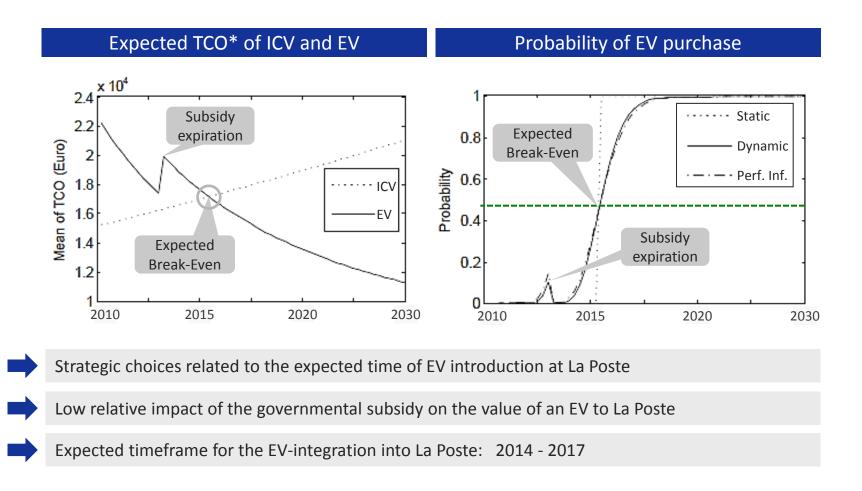
$$G^0(f^0,B^0) = \sum_{t=0}^T (\rho)^t n^t \mathop{\mathbb{E}}_{\xi^t \mid \xi^0} \left[ \min \left\{ E^t, I^t \right\} \right]$$
 TCO for an ICV TCO for an EV

Total Cost of Ownership (TCO) for an EV:  $E^t = a_e^t + B^t + k_e \sum_{\tau=1}^l (\rho)^\tau e^{t+\tau},$  Total Cost of Ownership (TCO) for an ICV:  $I^t = a_i^t + k_i \sum_{\tau=1}^l (\rho)^\tau (f^t + \tau \mu_f).$ 

Note: Operational costs incurred by vehicles acquired before t=0 are not included in the expression since these are not affected by the decision making process

# Our results entail important strategic and planning implications for La Poste

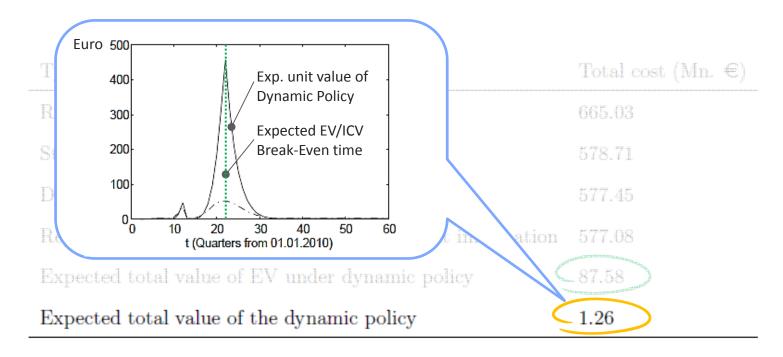


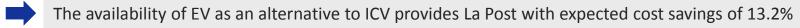


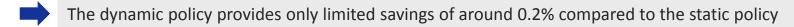
<sup>\*</sup> TCO = Total Cost of Ownership Source: Kleindorfer et al (2012), Interfaces (Forthcoming)

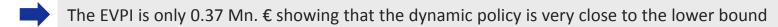
# Over 13% of fleet costs saved through the use of EVs throughout 20 years of fleet operation





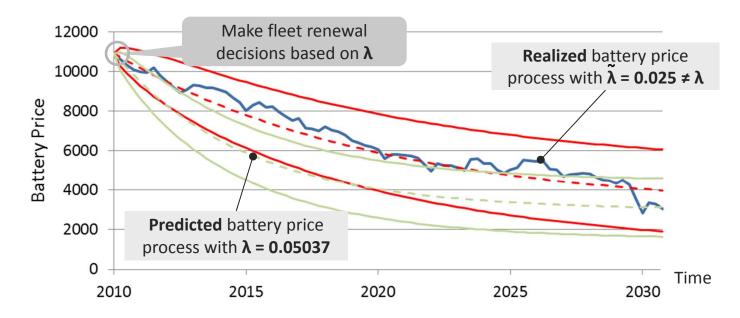






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#### How does the static policy perform under model risk?



Motivation to follow Dynamic policy

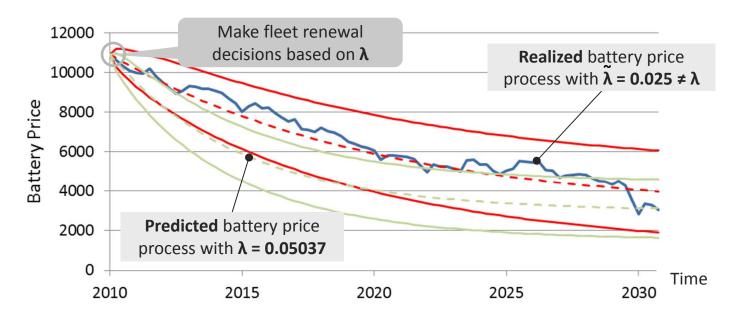
**Reduced exposure to model risk**, especially of the battery price learning rate, and the option to utilize recent uncertainty realizations

Motivation to follow Static policy

**Contractual commitment** at the beginning of the decision horizon allows to reduce administrative expenses and achieve volume discounts leading to savings of  $Q^0 = 10 \, Mn$ .  $\epsilon$  for La Poste

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#### How does the static policy perform under model risk?

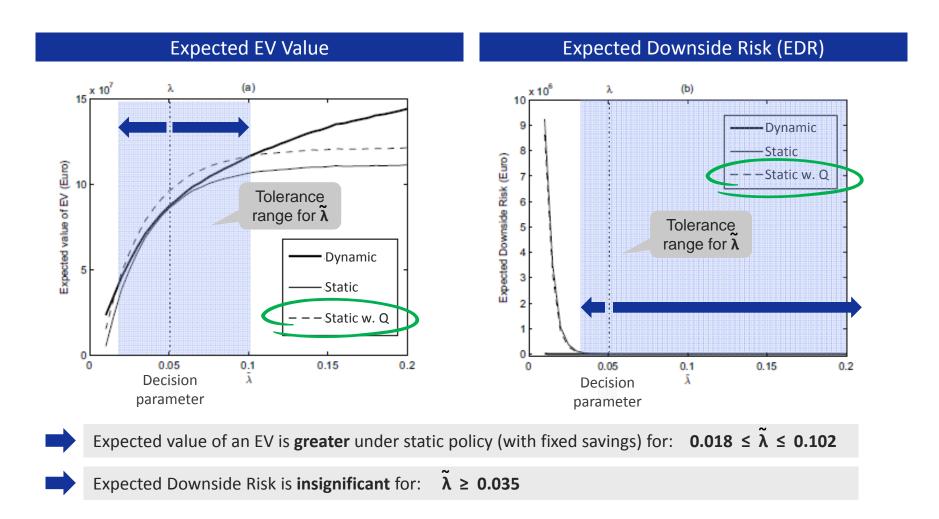


Modeling Risk with Monte-Carlo simulation Evaluate the Expected Downside Risk (EDR) with N=10,000 trials:

$$EDR_{D,S}(\lambda,\tilde{\lambda}) = \frac{1}{N} \sum_{i} \min \left\{ \bar{\Gamma}_{D,S}^{0,i}(\lambda,\tilde{\lambda}), 0 \right\}.$$
 Simulated realization of the EV value at t=0

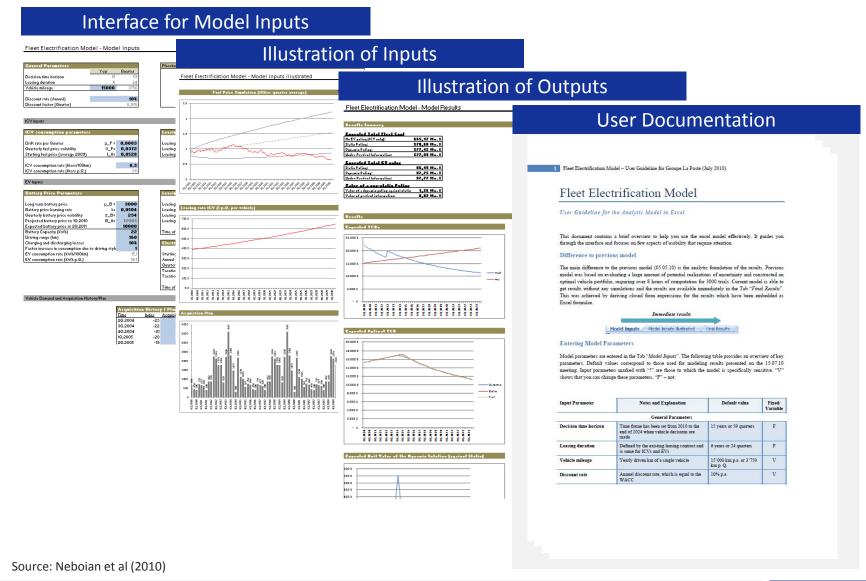
# Over a broad range of learning rates, static policy is sufficiently close to dynamic policy





# Decision tool has been translated into software to support La Poste's fleet renewal





# The model allowed La Poste to test sensitivity to disruptive scenarios



#### Tested scenarios

Subcontracting the rural delivery: Reduction of the mean distance and hence strong reduction of the number of vehicles due to the change of delivery management

Cancellation of one day of delivery from 6 days a week to 5 days

Innovation in ICV: reduction of fuel consumption with slight increase in price

Transfer of the taxes on gasoline consumption to the electricity consumption by the government

#### Scenario outcome

Slight impact on the expected break-even: shifting it around **3 months** into the future

The shift of the expected break-even **9 months** into the future

The shift of the expected break-even **12 months** into the future

Significant impact shifting the expected break-even **21 months** into the future

# Interaction between decision model development and La Poste's pilot EV fleet



#### Design of the Model

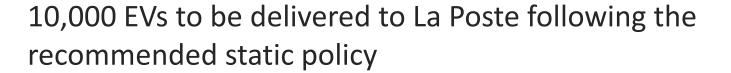
- Run sensitivity analysis
- Update model parameters
- Test for disruptive scenarios
- Adjust decision support software



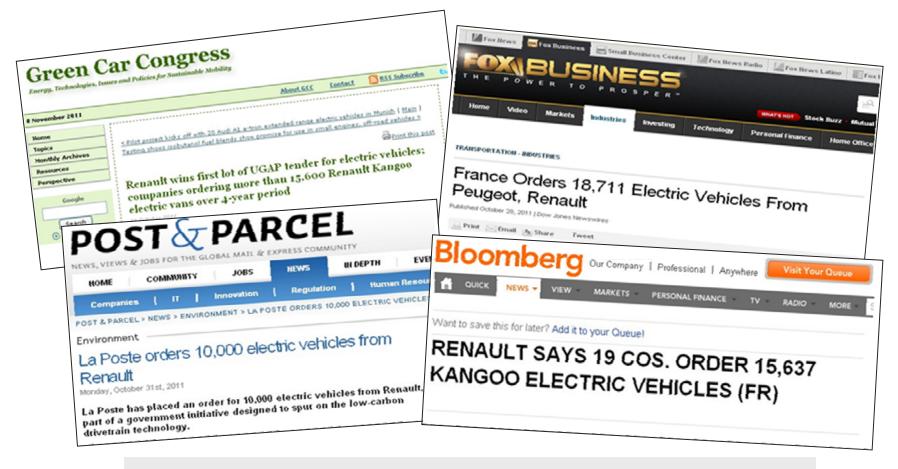
#### Pilot project with 250 EVs

- To provide accurate figures to justify the assumptions of the model
- To support strategic purchasing and operations decisions

- 1) Understanding the structure of an EV purchase contract and conducting negotiations with Renault-Nissan
- 2) Enthusiastic acceptance by the postmen: easy to drive, strong acceleration, no noise, easy to connect to the electricity network and the general sense of having entered into a more sustainable world
- 3) Significant change for the first line management because of the fundamental change in the underlying economic model of fleet operations







EVs will be delivered over the following 4 years as proposed by the decision tool

Source: Press Statements

# Greenovia: new business venture to promote more sustainable commercial transport in France



The modeling environment based on this research project provides the basic elements for related activities, also leveraging the know-how of thousands of postmen's related to large fleets

New business venture "Greenovia" launched in April 2011 at La Poste



#### Business Model

- Revenues are generated by consulting services and adjustments of the current decision support tool, employing 10 professional consultants
- Assisting other fleet operators in acquiring and operating EV fleets.
- Improving the efficiency and sustainability of urban transport operations for third parties



#### Lessons learned and conclusions

#### The impact of low-carbon fleet operations

# Economic/Profit Impact 13% of fleet costs can be saved, further revenues from Greenovia Environmental Impact Social Impact CO<sub>2</sub> emissions can be reduced by 30% From La Poste employees

- OR modeling enabled credible simulation of disruptive scenarios and confirmed the viability of the decision to invest in EVs
- Key success factor for the project was the direct involvement of the client in the research team and the on-going interaction with the client's steering committee
- La Poste is focusing on further revenue opportunities for the mail division including Urban Logistics