



**TECH SERVICE TODAY LLC**  
 Service: 1-800-973-2022 option 1  
 www.techservicetoday.com

# SERVICE ORDER

Incident #: 515292

**Client:** Firelands Scientific

**Address:**

1250 Silverwood Ct  
 Lawrenceville, GA 30043-3905

**Schedule Date:** 06/07/2026                      **Time:** 11:00 AM

**Must Bring Items:** Hand Tools, Precision Screwdrivers, Camera, PC Repair Kit, Flash Drive, Ethernet Patch Cables, (USB Image with correct OS for imaging jobs)

**Must Bring Documents:**

Technician ID

**\*\*PHOTOS are required on ALL JOBS (to be submitted at Check Out)\*\***

TST recommends capturing installed and/or removed equipment, cable pathways, terminations and/or labels, possible safety issues, test pages, failed hardware components AND part numbers, and anything else that may be useful for work validation or future reference.

Use Form if Provided OR email [Photos@techservicetoday.com](mailto:Photos@techservicetoday.com)

**On-site Procedure:**

<b>Represent:</b> TST	<b># of Techs:</b> 1	<b>Hour Cap:</b> Do not exceed NA hour(s) without TST approval
<b>Notes:</b> On Arrival and Check-Out (2 calls): #1: Call TST (315-272-4880) - you are working TST 515292. #2: Call Firelands Tech Contact DJ Prince (330) 554-7276- you are working CFO1. Any questions, call TST immediately at 315-272-4880.		

**Problem Notes:**

<p><b>Job Description:</b>          Troubleshoot PC</p> <p><b>Technician Reminder:</b></p>	<p><b>Problem Notes:</b>          Tech to troubleshoot PC. The PC is giving internet connectivity issues and hardware problems, including touchscreen and keyboard malfunctions.</p>
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**Client Acknowledgement Section:**

<b>Technician Name:</b> _____	<b>Date:</b> _____	<b>Time In:</b> _____	<b>Time Out:</b> _____
<b>Client Name:</b> _____	<b>Signature:</b> _____		



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Technician ID

**Site Visit Information:**

**Primary Skill Area:** PC Service

**Service Type:** Repair

Complete Applicable Section(s)	Comments	Photo # (send to TST)
<b>Hardware Install/Repair</b>		
Make/model serviced	_____	_____
Serial Number(s)	_____	_____
Location of unit(s)	_____	_____
Condition of unit(s)	_____	_____
Failed Part Number(s)	_____	_____
Additional Info	_____	_____
<b>Cabling Install/Repair</b>		
Type of Cable	_____	_____
Approx Length	_____	_____
Terminations/port(s)	_____	_____
Cable Path/Environment	_____	_____
Additional Info	_____	_____