



## Squash Australia Ltd

Office 9, Sports House  
150 Caxton St, Milton QLD 4064  
P: (07) 3367 3200  
F: (07) 3367 3320  
squashoz@squash.org.au  
www.squash.org.au  
ABN: 73 072 625 935

### Affiliations

World Squash Federation  
Commonwealth Games Australia  
Oceania Squash Federation  
Confederation of Australian Sport  
Australian Olympic Committee

3<sup>rd</sup> March

### Re: Squash Australia Telecommunications Tender

This document outlines the requirements for Squash Australia's telecommunications.

Squash Australia is a non-for-profit sports organisation responsible for running the sport of squash in Australia.

The requirement has been driven by the expansion of the Squash Australia Office and the opening of a new squash centre from May 1<sup>st</sup>.

The team's movement is dynamic and are moving across locations, due to this we need a phone system that can divert to mobile devices largely. Office based phones will be a lower priority.

The outline below is just a draft and we are open to new suggestions and technology options.

All tender application is requested to be submitted by 16<sup>th</sup> March via email to Richard Vaughan at [ceo@squash.org.au](mailto:ceo@squash.org.au).

The final decision will be made by the 1<sup>st</sup> April.

The outlined requirements are spread across two locations and the requirements for each are outlined below:

### General Requirement

No	Type	Details
1	Phone System	PBX/VOIP type solution – requirements: <ul style="list-style-type: none"><li>- One central phone number</li><li>- Welcome message and a choice of 8 connections</li><li>- Brisbane office – 2 phone lines and one portable handsets</li><li>- GC Office – 2 Phoneline and two portable handsets</li><li>- 2x Conference spider device - one in each location</li><li>- Option to defer phones and voicemail</li><li>- Capability for initial transfer from landline phone at each location</li><li>- Low priority for capability for secondary transfer once initial transfer in has been made</li></ul>
2	Mobiles	Between 3-8 mobile plans
3	Broadband	All locations need best connection possible

### Principal Partner



### Official Ball





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## Site 1 – Office 9, Sports House, 150 Caxton Street, Milton, 4046

Access - anytime

### Current Infrastructure

No	Type	Details	Comments
1	Connectivity	ADSL (Telsta currently)	NBN ready in next 6 months
2	Phone System	PBX System & multiple handsets	Handsets are not used for out going calls. Mobiles are used for outgoing calls.
3	Phonelines	2 lines current - 0733673200 - 07	
4	Server	Based at this office	Good connectivity required

### Requirements

No	Type	Details	Comments
1	Connectivity	NBN when ready	
2	Phone System	Best solution	
3	Hardware	Solution to incorporate employee mobile devices. One base portable handset X1 conference speaker/spider needed for meeting room	
4	Phonelines	2 lines	
5	Server	The server will remain from this location	

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## Site 2 – Carrara Indoor Stadium, Nerang Broadbeach Road, Carrara, 4211

Access – limited due to Commonwealth Games – available fully from 1<sup>st</sup> May.

## Current Infrastructure

No	Type	Details	Comments
1	Connectivity	<p>Two separate buildings.</p> <p>Building 1 – Squash stadium and separate office</p> <ul style="list-style-type: none"> <li>- Telstra phone line</li> <li>- Advised phone line too far away from exchange for ADSL</li> <li>- No NBN coverage.</li> <li>- For the Commonwealth Games Optus have installed a satellite solution for the building. Games time the building is the secondary media centre.</li> </ul> <p>Building 2 - Office</p> <ul style="list-style-type: none"> <li>- NBN ready</li> </ul>	<p>Building 1 - We need to find the best solution for this location as a priority</p> <p>Good broadband is required to this location for streaming and production of sport events.</p> <p>Still waiting to access a phone number and lock ID</p> <p>The location has no NBN coverage</p> <p>Building 2 - Has full NBN coverage</p> <p>---There is 200m distance between locations---</p>
2	Phone System	N/A	<p>Office handsets are not used for outgoing calls. Mobiles are used for outgoing calls. Mobile device connectivity best.</p>
3	Hardware	- None	
4	Phonelines	<p>Building 1 – Telstra phone line</p> <p>Building 2 - NBN</p>	

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## Requirements

No	Type	Details	Comments
1	Connectivity	Best possible connectivity	Need to find best solution
2	Phone System	Best solution	
3	Hardware	Building 1  - Broadband required cabled or wifi across the space of 6 squash courts  - Portable handset in Squash centre reception.  - Portable handset in office  - Conference call/speaker device for meeting room  Building 2 – Connection to mobile device	
4	Phonelines	2 lines	
5	Server	Server access remotely - VPN	

Kind Regards,

Richard Vaughan

**Chief Executive Officer**  
**Squash Australia**

## Principal Partner



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