



Incident #: 120200  
Customer Reference #: Bridgepointe  
Site Name: SEPTA  
Site Contact:  
Address: 1234 MARKET ST

PHILADELPHIA Pennsylvania 19107  
HIA

Site Phone:

**Please call (281) 668-3211 immediately upon arrival to check in.**

**Scheduled Date and Time: 7/30/2021 9:00:00 AM**

**Scope of Work:**

SEPTA  
1234 MARKET ST  
PHILADELPHIA, PA 19107

\*\*\*SOW\*\*\*

- \* TRISTAR Equipment where the extension needs to terminate: 5th-floor computer room
- \* DMARC: 8th flr xerox server room rack #1 RU40 Media converter port1 RJ45 handoff tagged.
- \* Rack and patch in an SDWAN device that will connect to the extended cable.

\*\*\*\*\* IMPORTANT Message on COVID-19 Requirements\*\*\*\*\*

By accepting this work order, all Tech Americas technicians agree to wear surgical or cloth masks while on-site and during the entire running time of the dispatch. For the sake of protecting the health of our customers, this requirement applies to ALL of our dispatches regardless of state, region or country where the job is executed. Be prepared to follow acceptable social distancing measures and all official CDC COVID-19 related guidelines.

(\*\*TOOL REQUIREMENTS \*\*)

Technicians MUST carry the tools below for every dispatch:

- Laptop w/serial port or USB-to-serial adapter
- 4G Wireless card or MIFI, Hotspot or Tethering device.
- Console cable
- Cable toner
- Punch Down tool
- Lineman's Handset with Clips (AKA Buttset)
- Cable Crimper for mid-range copper connectors
- Electrical Multimeter
- 300' CAT5e cable
- Cross connect wire
- 6' to 8' ladder
- RJ-45 Jacks
- Modular Plugs
- Standard power drill

\*\*\*BRING LAPTOP WITH TEAM VIEWER, CONSOLE CABLE, INTERNET ACCESS\*\*\*

\*\*\*\*\* COLLATERAL \*\*\*\*\*

-Pictures

-Signed off WO

Must be sent right after execution at

lcutliff@intellicomm1.com

Technician Name: \_\_\_\_\_

Arrival Time: \_\_\_\_\_

Service Date: \_\_\_\_\_

Departure Time: \_\_\_\_\_

I certify that all work was completed as described by the Scope of Work above.

**I will submit all photos and documentation to lcutliff@intellicomm1.com within 24 hours.**

Technician Signature: \_\_\_\_\_

Tech Americas USA, Inc.  
22503 Katy Freeway, Katy, Texas 77450  
Support Center: 281-668-3211  
Fax: 281-898-7870



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