



Network Engineering Technologies
3140 Deming Way
Middleton, WI 53562
www.nettechnology.com

Vendor: 60426
Purchase Order: 640950-1298598-02553
Work Order: 1298598
Service ETA: 5/21/2021 11:00 AM
*Purchase Order MUST appear on all invoices and
emailed to apinbox@nettechnology.com or invoice will be
rejected, Invoice must match this Purchase Order Receipt.

Site Location Information

Customer: CVS Pharmacy
Site Number: 02553
Location: Pharmacy
1117 Walnut St.
Philadelphia, PA 19107
(215) 627-2143
Site Contact: Manager

Technician Information

Technician Name: Sherwin Laing
Technician Phone: (908) 343-9121
Techs Manager:
Manager Phone: 4058021262

***** MUST CALL UPON ARRIVAL AND BEFORE SITE DEPARTURE *****

NET Contact Info: Please Call: 1 608 827-2283 *Your call will be handled in the order received* The following Login information is needed: your name, Company Name, work order#, callback number(mobile#)

Scheduling

1 billable technician required Arrival Time: 5/21/2021 11:00 AM

Scope of Work

CVS – [Special Request] Phone Cabinet [Troubleshoot] – Amphenol Cable [D] Row

NET techs will LOG IN/LOG OUT LIVE by calling (608) 827-2283. DO NOT AUTO LOG IN*

Need tech to troubleshoot [D] row Amphenol Cable connection in the phone cabinet to the Vertical Wave PBX installed at the data rack. Tech will need to work with NET and CVS to troubleshoot connection and determine where connection is failing. Technician will also need troubleshoot port D-22 in the phone cabinet. If a new Amphenol cable is required, tech will need to survey for the cable length and report it to NET at logout so a replacement cable can be ordered.

Additional notes:

Technician to troubleshoot port D-22 in the phone cabinet. Digital station card 4 in WAVE was replaced by FTS. Store needs all 24 ports on D-row. Troubleshoot Amphenol cable from Card 4 (D) on Wave PBX to D-22 in phone cabinet.

***Analog connection is typically in the phone cabinet located either in the Manager's Office or back demark area
Phone - TECH WILL NEED BUTTSET for testing purposes

IF TECH IS UNABLE TO RESOLVE CABLING ISSUE WITHIN 1 HR. TECH WILL PULL A NEW CABLE. TECH SHOULD ASSUME A NEW CABLE WILL NEED TO BE PULLED AND HAVE THE NECESSARY MATERIALS TO COMPLETE THE PULL ON THIS SERVICE CALL.* FAILURE TO COMPLY WITH ANY PORTION OF THIS WORK ORDER MAY RESULT IN NON-PAYMENT.*

Required Photos

- 1) Demarc Overview
- 2) Close up of Phone Can
- 3) Overview of Phone can

Pictures must be emailed to dss@nettechnology.com, before tech is released from site. When sending pictures the email subject line must read "[xxxxxx]" where xxxxxx= WO ID found on Purchase Order; usually 6 digits long. ***IMPORTANT – Subject line must be enclosed in BRACKETS [] and not PARENTHESIS ().***

Resolution



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Customer - Managers Name (PRINT)

Customer - Managers Name (SIGN)

Date Time

Technicians Name (PRINT)

Technicians Name (SIGN)

Date Time

MANDATORY SIGN OFF OF TECHNICIAN AND CUSTOMER CONTACT MANAGER

Sign Off does not release tech from the job site. Any questions need to be directed to NET Tech Support.