



Network Engineering Technologies
3140 Deming Way
Middleton, WI 53562
www.nettechnology.com

Vendor: 60426
Purchase Order: 647122-1310193-07019
Work Order: 1310193
Service ETA: 8/10/2021 6:00 AM
*Purchase Order MUST appear on all invoices and
emailed to apinbox@nettechnology.com or invoice will be
rejected, Invoice must match this Purchase Order Receipt.

Site Location Information

Customer: CVS Pharmacy
Site Number: 07019
Location: Pharmacy
150 East 42nd St.
New York, NY 10017
() -
Site Contact:

Technician Information

Technician Name: Walter Arenas
Technician Phone: (201) 724-2643
Techs Manager:
Manager Phone: 4058021262

***** MUST CALL UPON ARRIVAL AND BEFORE SITE DEPARTURE *****

NET Contact Info: Please Call: 1 608 827-2283 *Your call will be handled in the order received* The following Login information is needed: your name, Company Name, work order#, callback number(mobile#)

Scheduling

1 billable technician required Arrival Time: 8/10/2021 6:00 AM

Scope of Work

CVS – Data Run to Network Rack [Troubleshoot] - Register- REVISIT

NET techs will LOG IN/LOG OUT LIVE by calling (608) 827-2283. DO NOT AUTO LOG IN*

Need tech onsite to repair or replace an existing cable for a [Front Store self check out register #12) . Cable should run from a black jack #003 near the equipment location to the store's data rack and terminated to a port on the 48 port patch panel. Jack should be labeled as the corresponding patch panel port that cable is terminated to. (i.e. 45, 46, etc)

Per visit on 7/22- new cable run is required. Please complete cable run.

Additional notes: please
repair or replace cable run for self checkout lane 12. the jack at ACO end is
labeled 003 (aco 12) the cable runs from office rack to front self-checkout
area. the current cable run is one run that is split to supply data to two jacks.

****Data Rack - TECH WILL NEED BLUE PLENUM CABLE AND BLACK ORTRONICS TRACJACKS (OR-TJ5E00-00)****

****Data Rack -- To the 48 port Ortronics patch panel located at the data rack, then cross connected to the first available port between 25 and 45 on the Cisco 2960 Switch)**

IF TECH IS UNABLE TO RESOLVE CABLING ISSUE WITHIN 1 HR. TECH WILL PULL A NEW CABLE.* TECH SHOULD ASSUME A NEW CABLE WILL NEED TO BE PULLED AND HAVE THE NECESSARY MATERIALS TO COMPLETE THE PULL ON THIS SERVICE CALL.* FAILURE TO COMPLY WITH ANY PORTION OF THIS WORK ORDER MAY RESULT IN NON-PAYMENT.

Required Photos

- 1) Data Rack
- 2) Zoomed in pictures clearly showing each end of cable with jacks and labels
- 3) Overview photo clearly showing location of jack(s)
- 4) Cable test result
- 5) Register Screen, if available



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Pictures must be emailed to dss@nettechnology.com, before tech is released from site. When sending pictures the email subject line must read "[xxxxxx]" where xxxxxx= WO ID found on Purchase Order; usually 6 digits long. ***IMPORTANT – Subject line must be enclosed in BRACKETS [] and not PARENTHESES ().***

Resolution

Customer - Managers Name (PRINT)

Customer - Managers Name (SIGN)

Date Time

Technicians Name (PRINT)

Technicians Name (SIGN)

Date Time

MANDATORY SIGN OFF OF TECHNICIAN AND CUSTOMER CONTACT MANAGER

Sign Off does not release tech from the job site. Any questions need to be directed to NET Tech Support.