

Title

Troubleshoot network connection - Printer

Assignment Date

May 27, 2021 11:00AM to
May 27, 2021 12:00PM EDT

CHECK IN REQUIRED

ARRIVAL TIME

_____ AM/PM

DEPARTURE TIME

_____ AM/PM

Description

Troubleshoot network connection - Printer

Custom Information

- Client Name: MORGAN STANLEY SMITH BARNEY
- Case ID #: PRJTASK6515297
- Customer PO #:
- Customer Ticket #:

Contact Information

Support Contact

Service Desk
(866) 566-4295

Assignment Location

90670 - ATLANTA, GA
3280 PEACHTREE RD NE
ATLANTA, GA 30305
USA

Notes

Approval

By signing below, you acknowledge your agreement with the satisfactory completion of the assignment details listed above. Additionally, you verify the accuracy of the arrival and departure time(s) entered on this form.

Customer Name (Printed) _____

Customer Signature _____

Date _____

Title		Assignment Date	
Troubleshoot network connection - Printer		May 27, 2021 11:00AM to May 27, 2021 12:00PM EDT CHECK IN REQUIRED	
Description		ARRIVAL TIME	
Troubleshoot network connection - Printer		_____ AM/PM	
Custom Information		DEPARTURE TIME	
<ul style="list-style-type: none"> Client Name: MORGAN STANLEY SMITH BARNEY Case ID #: PRJTASK6515297 Customer PO #: Customer Ticket #: 		_____ AM/PM	
		Contact Information	
		Support Contact Service Desk (866) 566-4295	
		Assignment Location	
		90670 - ATLANTA, GA 3280 PEACHTREE RD NE ATLANTA, GA 30305 USA	
Notes			
<div style="border: 1px solid #ccc; min-height: 140px;"></div>			
Approval			
By signing below, you acknowledge your agreement with the satisfactory completion of the assignment details listed above. Additionally, you verify the accuracy of the arrival and departure time(s) entered on this form.			
_____	_____	_____	
Customer Name (Printed)	Customer Signature	Date	

Title	Assignment Date
Troubleshoot network connection - Printer	May 27, 2021 11:00AM to May 27, 2021 12:00PM EDT CHECK IN REQUIRED
<p style="color: red; text-align: center;"> All spend limit requests must be documented and approved. Questions, change of scope or spend limit requests should be directed to: Service Desk, service@telaid.com, (866) 566-4295 </p>	
Description	ARRIVAL TIME _____ AM/PM DEPARTURE TIME _____ AM/PM
Troubleshoot network connection - Printer	
Instructions	Contact Information
INC39777255 **Tech MUST contact FDS at 866-276-8950 once onsite BEOFRE STARTING ANY WORK and BEFORE LEAVING.. *** Troubleshoot network connection - Printer MAC address: 9C-93-4E-6D-B3-22 Hostname: XB004519-C024 **Tech MUST contact FDS at 866-276-8950 once onsite BEOFRE STARTING ANY WORK and BEFORE LEAVING.. *** IF port is disabled (solid amber link) call OPS 718-754-4060 REF# INC39777255 . If you are unable to get a hold of support, and have tried to contact them for at least 15 minutes, please contact the Telaid service desk to escalate. *CONTACT TELAID 866-566-4295 TO PROVIDE WORK NOTES AND LOG OFF SITE* LCON: Justin Tysinger +1 404-266-5996 **FAILURE TO CALL FDS WILL RESULT IN NON-PAYMENT**	Support Contact Service Desk (866) 566-4295
	Assignment Location 90670 - ATLANTA, GA 3280 PEACHTREE RD NE ATLANTA, GA 30305 USA
Completion Details	
Instructions All Required deliverables are due upon check out. Deliverables must be submitted prior to requesting an expense reimbursement. This will allow Telaid to review for timely payment approval. If deliverables are not received within 24 hours from check out, a 10% deduction penalty will be automatically applied to the assignment. If no deliverables are received within 72 hours from check out, a \$0 payment will be applied to your assignment and another resource will be dispatched to complete the scope of work. Deadline Deadline to submit attachments is 24 hours after assignment start. Deliverables You are required to include 2 attachment(s) for this assignment: - 1 Sign Off Form - 1 Other	

Custom Information

- Client Name: MORGAN STANLEY SMITH BARNEY
- Case ID #: PRJTASK6515297
- Customer PO #:
- Customer Ticket #:

Parts & Logistics

Parts will be supplied by the worker.

Code of Conduct

Technicians must represent themselves as a Telaid technician, wear either a polo shirt or a buttoned shirt with collar, and clean pants.

Terms of Agreement

If you are running late, you must notify us before the ETA is missed and provide us with your new ETA. •A 5% deduction penalty will be applied for late arrival to service jobs, unless client penalty is greater. •A \$100 deduction penalty will be applied for each late arrival occurrence on project work, unless client penalty is greater. •If late arrival occurred on work requiring a firm ETA, you risk losing Firm ETA jobs (service or project) for 30-60 days at our discretion. •The firm ETA penalty above will be cross-referenced to all Auto-Routed talent pools and repeat offenders will be removed from Auto-Routing for 30-60 days at our discretion. All required deliverables are due upon Check Out. Deliverables must be submitted prior to requesting an expense reimbursement. This will allow Telaid to review for timely payment approval. If deliverables are not received within 24 hours of Check Out, a 10% deduction penalty will be automatically applied to the assignment. If no deliverables are received within 72 hours from Check Out, a \$0 payment will be applied to your assignment and another resource will be dispatched to complete the scope of work.

Print Badge

Use this badge to take with you and show on site for your assignment.



Thishawn Bessor

On behalf of: **Telaid**

Valid: 5/27/2021 11:00AM to

5/27/2021 12:00PM EDT

For: Troubleshoot network connection - Printer (4615022044)