



VENDOR W/O #
114136-01

Service Date 5/6/21 01:00 PM
Client PO #
Priority Regular
Order Type Service

Telaid
13 West Main Street
Niantic, CT 06357
Phone # 800-205-5556 Fax #

Contact Information Service Desk (866) 566-4295

SERVICE LOCATION

LUXOTTICA - Loc # 8483 - LENSRAFTERS
1500 SLAKE MALL
null
MORROW, GA 30260
Phone # Fax #

VENDOR # 380129

Intellicomm
1048 Chase Creek Ct
Lawrenceville, GA 30044
Phone # 405-802-1262 Fax #

SERVICE DESCRIPTION

Locate/Connect modem to router.

Tech to check in and out with Telaid service desk at 866-566-4295

PO# 178148708

****Must bring a working laptop****

***** Tech must supply White CAT6 cable, biscuit jacks and patch cords if needed *****

Tech must call into the Lux help desk 866-406-5499 option 3 store number 8483 - Lenscrafters

If lines are busy tech needs to email sssresearchteam@luxotticaretail.com and leave call back info.

Tech to go to site to try and locate an existing circuit and connect it to the New Clarifye Doctor Router. Tech will be looking for the following circuit Modem Make/Model Comtrend AR5220u Modem MAC D8B6B78E1063 Tech will need to attempt to locate this modem and connect it to port 1 of Meraki router MAC 2c:3f:0b:d2:9f:d0. Tech might need to verify surf off of the modem or attempt to configure Meraki for statics. The Service has the following statics: Number of IPs Available 5 First IP In Block 67.102.153.34 Last IP In Block 67.102.153.38 Gateway IP 67.102.153.33 Subnet Mask 255.255.255.248 Primary DNS Address 64.105.156.138 Secondary DNS Address 64.105.199.74 Tech will need spare CAT 5 cabling and a laptop. Tech must call support and reference ticket # A467283L"

If lines are busy tech needs to email sssresearchteam@luxotticaretail.com and leave call back info.

-Take digital photos of each completed termination and upload them to the work order and email to Luxottica@telaid.com

***** ANY ISSUES NEED TO BE IMMEDIATELY CALLED IN TO THE TELAID PROJECT MANAGER, 866-566-4295 *****

Doc Type	Required Count	Description
Deliverable 1	1	Photos of each completed termination or device
Signoff	1	Signed work order



SIGN OFF SHEET

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null
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IVR Pin #

52097261



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Store Manager's Signature

Print Name

Date

Time In

Time Out

Print Date: 05/05/21 bmichael

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