



Network Engineering Technologies  
3140 Deming Way  
Middleton, WI 53562  
www.nettechnology.com

Vendor: 60426  
Purchase Order: 647339-1311428-00305  
Work Order: 1311428  
Service ETA: 8/10/2021 1:30 PM  
\*Purchase Order MUST appear on all invoices and  
emailed to apinbox@nettechnology.com or invoice will be  
rejected, Invoice must match this Purchase Order Receipt.

#### Site Location Information

**Customer:** CVS Pharmacy  
**Site Number:** 00305  
**Location:** Pharmacy  
1833 East High Street  
Pottstown, PA 19464  
(610) 327-2020  
**Site Contact:**

#### Technician Information

**Technician Name:** Jimmy Sergile  
**Technician Phone:** (347) 967-6996  
**Techs Manager:**  
  
**Manager Phone:** 4058021262

**\*\*\* MUST CALL UPON ARRIVAL AND BEFORE SITE DEPARTURE \*\*\***

**NET Contact Info:** Please Call: 1.608.827.2270 \*Your call will be handled in the order received\* The following login information is needed: name, callback number (mobile), work order #.

#### Scheduling

1 billable technician required Arrival Time: 8/10/2021 1:30 PM

#### Scope of Work

CVS - Broadband Router 2021 - REVISIT

NET techs will LOG IN/LOG OUT LIVE by calling (608) 827-2270. DO NOT AUTO LOG IN\*

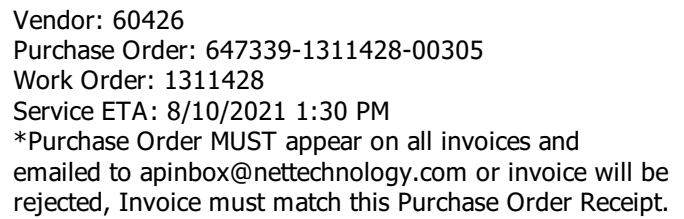
CALL CVS\_ROC 888-401-4601 (from a STORE PHONE), Option 1.1 for Broadband \*\*In order to ensure accurate onsite times, tech will need to log in with NET Support and then immediately log in with CVS ROC and vice versa. If there is more than 15min time discrepancy between the NET and CVS onsite time, we will use the login/out times provided by ROC.

If the store personnel question the validity of this visit, the manager can call 888-401-4601, Option 1.1 (CVS-ROC) or can reference this CVS Help Desk ticket number: INC11014686 (AUGUST 2021)

PPE requirement: Use of Face Masks or Cloth Face Covers

\*\*Revisit scope: 2 open redports on the rack side just need to determine which matches these two on the DMARC side and complete patch at both ends

1. Connect Broadband modem to port G0/2 on the Cisco 2911 Router as per CVS Redbook. Make sure unit gets rebooted.
2. Label modem "CVS Retail BB" and label both the modem patch cord cable (Pink) "CVS Broadband Cable", and the Modem Power Cord: "Modem Power". Labels should be affixed to the cables approximately 12-inches from the Modem side.
3. IMPORTANT- If the modem is installed in Mangers Office at data rack, Modem MUST be connected to the UPS battery backup connection. If the modem is installed at the demarc this will not apply. If no available ports on UPS, tech can plug into next available power source. This information will be reported to NET at log out. Take photo of modem power connection to UPS
4. Take 4-5 required photos:
  - a. Close-up of front of modem (showing entire unit, with indicator lights)
  - b. Close-up of back of modem (showing entire unit, with patch cord connected and showing LABELS)
  - c. Close-up of G0/2 on the Cisco 2911 Router (with patch cord connected)
  - d. Wide view of equipment rack.
  - e. Modem power connection to UPS (if applicable)
5. Send photos to ROC20@cvscaremark.com (store # MUST be in subject line).
6. Call ROC for testing. ROC to provide a release code after testing complete.
7. Send photos to DSS before calling NET to logout (DSS instructions below). Provide ROC release code.



**DSS INSTRUCTIONS:** Pictures must be emailed to [dss@nettechnology.com](mailto:dss@nettechnology.com), before tech is released from site. When sending pictures the email subject line must read "[xxxxxxx]" where xxxxxxx= WO ID found on Purchase Order; 7 digits long, starts with a 1. \*\*\*IMPORTANT – Subject line must be enclosed in BRACKETS [ ] and not PARENTHESIS ( ).\*\*\*