



By accepting this work order and performing the mentioned above services you are accepting the terms and conditions set forth in the Master Contractors Agreement.

#### CUSTOMER INFORMATION:

**Customer:** Target Corporation

**Site:** Target T1330

**Address:** 630 Main St  
Hackensack, NJ 07601

**Corner Address:**

**Phone:** 201-678-0599

**Requested By:** 66110

**Problem Code:** 100 Misc Multi-Site Project

#### CROSSCOM NATIONAL INFORMATION:

**Contact:** Samantha Gerrity

**Log in and out via IVR:** (800) 820-9229

**Fax D&A to:** (800) 933-5538

**Questions? Call:** (800) 820-9229

#### BRIEF STATEMENT OF WORK & COMMENTS

2021 Target Bundle C3 - Music, Sensor or Timeclock - 43326

#### TRIP INFORMATION

| Arrival Date | Arrival Time | Time Zone | Trip Description                   | # Of Techs |
|--------------|--------------|-----------|------------------------------------|------------|
| 09/24/2021   | 05:00 AM     | EDT       | Optional - Sensor                  | 1          |
| 09/24/2021   | 08:00 AM     | EDT       | Optional - Timeclock (each device) | 1          |

#### TECHNICAL NOTES:

Combination of 1 or more of the following (See WO for details):

Replace (1) Music Player (located in the Control Room) &/or

Replace (1) Sensor (located in the Control Room) &/or

Replace 1-3 Timeclocks

Music Player - Mood Player to be replaced with new Image Sound Player. Music Player will come pre-configured PER STORE. The aux cord that is already present in the stores, used for mood music, will be used for the new Image Sound Player. Power Supply will come with new player. 1 for 1 swap. No wiping of existing music player - just unplug, place on CRC Pallet using Placard given in box with new Device.

Sensor - Replace end of life NSM hardware w/ new Dell sensor. Existing cables will be used. Old CC100 hard drives will need to be shipped for data destruction - shipping envelope/label provided in new box. Tech must give envelope with old hard drives to outbound shipping prior to leaving site - Old CC100 can then go on CRC w/ hard drives removed.

Timeclocks - Replace Synel timeclocks & install new Elo tablet devices, using existing wall jack. Removed timeclocks & plastics mounts will be reused, so handle with care & package for shipment. VERTICAL, AUDIO JACK ON RIGHT, BARCODE ON BOTTOM.

\*\*SEE INSTALL DOCS FOR INFORMATION FOR EACH SCOPE.

\* Equipment: Will be on site prior to arrival. Work w/ CrossCom PM to get tracking information as required.

\* (1) trip before store open hours for Music Player & Sensor, dayside ok for Time Clocks.

\* The technician will log in and out with the CrossCom National Project Team @ 800-820-9229.

\* Deliverables will be required to validate work All deliverables must be uploaded through the vendor portal prior to leaving the work site. Failure to provide deliverables will result in non-payment.

#### MATERIAL ON ORDER

| Part Number | Part Description | Provided By | Quantity |
|-------------|------------------|-------------|----------|
| None        |                  |             |          |

#### SPECIAL TOOLS

| Description         | Provided By |
|---------------------|-------------|
| Philips screwdriver | VFT         |
| Digital Camera      | VFT         |



**OPTIONAL ITEMS** (Confirm with CrossCom before performing any of these activities.)

| Description |
|-------------|
| None        |

**DELIVERABLES**

Required before last trip checkout.

| Description  | Acceptance Criteria   | Type                  |
|--|---|-----------------------|
| Delivery & Acceptance                              |   | Delivery & Acceptance |
| Close up of the serial number sticker for player   | Clearly legible   | Pictures              |
| Close up of the new mood music player              | Clear image of new mood music player  | Pictures              |
| Close up of  |   |                       |
| Return shipping label on envelope for sensor hard  | - Old sensor hard drives in envelope with return label to be shipped (NO CRC)   | Pictures              |
| Old Music Player on CRC pallet w/ placard of store | Clear image of OLD MUSIC PLAYER on CRC pallet w/ placard of store # & date  | Pictures              |
| Photo of new Dell Sensor with white label on front | Clear image of new sensor with white label on the front   | Pictures              |
| Photo of 2 removed hard drives from old cc100 sens | Clear image showing the two removed hard drives (before placing in return envelope)   | Pictures              |
| Elo device (1) installed VERTICAL (w/ audio on rig | New time clock - vertical, audio jack on right, scanner on bottom, Top of the wall bracket is no higher than 48" (ADA compliant) - show measuring tape in photo | Pictures              |
| Elo device (2) installed VERTICAL (w/ audio on rig | New time clock - vertical, audio jack on right, scanner on bottom, Top of the wall bracket is no higher than 48" (ADA compliant) - show measuring tape in photo | Pictures              |
| Elo device (3) installed VERTICAL (w/ audio on rig | New time clock - vertical, audio jack on right, scanner on bottom, Top of the wall bracket is no higher than 48" (ADA compliant) - show measuring tape in photo | Pictures              |



### DELIVERY & ACCEPTANCE (D & A):

Trip # \_\_\_\_\_ Date \_\_\_\_\_ On-Site At \_\_\_\_\_ Off-Site At \_\_\_\_\_

Manager Signature \_\_\_\_\_ Manager Printed Name \_\_\_\_\_

Additional Trip Required? Yes / No

Description of Work: \_\_\_\_\_

\_\_\_\_\_

Customer Abuse: Yes / No Explain: \_\_\_\_\_

Trip # \_\_\_\_\_ Date \_\_\_\_\_ On-Site At \_\_\_\_\_ Off-Site At \_\_\_\_\_

Manager Signature \_\_\_\_\_ Manager Printed Name \_\_\_\_\_

Additional Trip Required? Yes / No

Description of Work: \_\_\_\_\_

\_\_\_\_\_

Customer Abuse: Yes / No Explain: \_\_\_\_\_

### CHECKLIST

1. Name of team lead that brought you to the equipment? And where were both boxes located? \_\_\_\_\_
2. Mood: Confirm you installed new imagesound player & removed old player. \_\_\_\_\_ Yes / No
3. Mood: Was music playing in all 5 zones when you walked floor w/ team lead? Need name of team lead as well \_\_\_\_\_
4. Mood: Did you need to adjust the volume per store team lead? If so, where? \_\_\_\_\_
5. Mood: Did you need to contact Imagesound for support? If so, explain? \_\_\_\_\_
6. Mood: Did you place OLD MOOD player and cord on CRC pallet? \_\_\_\_\_ Yes / No
7. Mood: Who from Crosscom confirmed the validation was 100% for new mood player? \_\_\_\_\_
8. Sensor: Did you use the white label from inside box to label front of new server? \_\_\_\_\_ Yes / No
9. Sensor: Name of person w/ CrossCom Deployment Support that validated the connections and port configurations? \_\_\_\_\_
10. Sensor: What is the IP Address of new sensor? (Ask CrossCom Deployment Support) \_\_\_\_\_
11. Sensor: What is the RTM number provided by CrossCom Deployment Support? \_\_\_\_\_
12. Sensor: Confirm you removed the two hard drives from the old CC100 and put them in return envelope. Provide name of person & Title they were given to for shipping. \_\_\_\_\_
13. Sensor: Confirm the old CC100 was put on CRC pallet (MINUS THE HARD DRIVES BEING RETURNED)? \_\_\_\_\_
14. TimeClock: Did you install the time clocks in portrait/vertical? And are they tightly mounted? \_\_\_\_\_ Yes / No
15. TimeClock: Were all existing Synel time clocks functioning before you got there? If not, what were the pre-existing issues?: \_\_\_\_\_

**This document must be signed by the site manager and by the technician. See the final page.**



16. TimeClock: How many time clocks did you replace? And how many did you remove? \_\_\_\_\_
17. TimeClock: Did any timeclocks require a new cable run? This is required for any sites with 1+ clock installs. \_\_\_\_\_
18. TimeClock: What is the tracking number of the old Synel clocks & plastic mounts to be returned? Confirm you affixed the label to box and SAFELY packed box \_\_\_\_\_
19. TimeClock: Were there any OBF Elo Time clocks? If so, confirm you put a note on the OBF and there is minimum 1 working Elo \_\_\_\_\_
20. TimeClock: Was the audio jack installed on the right and barcode on the bottom? THIS IS REQUIRED WITH A PHOTO \_\_\_\_\_ Yes / No
21. TimeClock: Do any of the ELOs have the incorrect time zone? If so, this must be escalated to Crosscom before leaving site \_\_\_\_\_
22. TimeClock: Did you perform touch sensitivity test? Type in 12345678 - did the screen responded normally to each pushed digit?: \_\_\_\_\_
23. TimeClock: Name of Crosscom DS that confirmed new time clocks were online? \_\_\_\_\_
24. Did you experience any delays on site? If so, how much time and what for? \_\_\_\_\_
25. Name of manager that signed your paperwork? Please include title \_\_\_\_\_



COMMENTS & SIGNATURES

Comments \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Manager Signature \_\_\_\_\_ Date & Time \_\_\_\_\_

Technician Signature \_\_\_\_\_ Date & Time \_\_\_\_\_