



Network Engineering Technologies
3140 Deming Way
Middleton, WI 53562
www.nettechnology.com

Vendor: 60426
Purchase Order: 651916-1315596-S10094924
Work Order: 1315596
Service ETA: 9/10/2021 8:30 AM
*Purchase Order MUST appear on all invoices and
emailed to apinbox@nettechnology.com or invoice will be
rejected, Invoice must match this Purchase Order Receipt.

Site Location Information

Customer: ShopperTrak
Site Number: S10094924
Location: Bob's Discount - Mil
3 Mill Creek Drive
Secaucus, NJ 07094
(860) 978-5104
Site Contact: GC

Technician Information

Technician Name: Walter Arenas
Technician Phone: (201) 724-2643
Techs Manager:
Manager Phone: 4058021262

***** MUST CALL UPON ARRIVAL AND BEFORE SITE DEPARTURE *****

NET Contact Info:

Please Call: 608 827-2271 *Your call will be handled in the order received* The following Login information is needed: your name, Company Name, work order#, callback number(mobile#)

Scheduling

1 billable technician required Arrival Time: 9/10/2021 8:30 AM

Scope of Work

ShopperTrak - Upgrade TS100 to ST600 - Technician must arrive onsite ON TIME!!

Safety Protocol Requirements:

1. Techs to wear face coverings and gloves at all times when entering, working in, or exiting stores.
 - a. This can include any of the following based on CDC guidelines: reusable or disposable masks.
2. Techs to maintain social distancing while in stores and follow all posted instructions for customer queuing/metering.
3. Techs to refrain from visiting stores if they have a fever of 100.4 F (37.94 C) or higher, or have exhibited any symptoms of COVID-19 within 14 days of the scheduled visit, (ex: fever, cough, shortness of breath or difficulty breathing, chills, repeated shaking with chills, muscle pain, headache, sore throat, new loss of taste or smell).
 - a. Or if in the last 14 days, they have been out of the country, traveled by plane/cruise ship or been to areas known to have high concentrations of COVID-19 infections, or been in close contact with a person(s) with a positive or presumed positive COVID-19 case.
4. If a technician is diagnosed with COVID-19 or shown symptoms of COVID-19 within 2 weeks of visiting a store, inform NET/ShopperTrak of the diagnosis.

****Test with NET****

*****You will need to provide the names of any and all ShopperTrak tech support that you talk to while onsite.**

Detailed Scope of Work: Technician is to replace the TS100 with ST600. Once the ST600 is online, please notify Chris Sturm on AOT so he can upgrade the Orbits. You will not be able to connect to the Orbits until Chris Sturm upgrades them. Tech should not be released until ST600 + Orbits are online.

Photos needed: 1.Orbit close up 2. Orbit farther back to see entire entryway 3.Back office switch/network area

Send pictures in ASAP, so NET has them when you are ready to log out.



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***Required Materials:**

****Tech should bring patching compound to fill any holes left when mounting orbit/s.****

Cat5e or cat6 cable

Minimum 10ft ladder

Misc Cat5 materials: jacks, surface mount boxes, patch cords, etcetera...

***Required Tools:**

Digital camera or smartphone

Cat5e/Cat6 tester

Butt set

Toner

Punch tool

Standard cabling tools

Standard hand tools and power tools

Install Instructions: ***DO NOT AUTO LOG IN WITH NET*******

1. Upon arrival, locate the store manager and explain that you are the ShopperTrak Technician from NET and you will be upgrading the ShopperTrak traffic counting equipment. If the store manager is not available, speak with the manager on duty. If the manager refuses to allow the installation or has questions call NET at 608-827-2271.

2. Login with NET Help Desk at 608-827-2271.

3. Locate the Installation Materials (for replacement). The vendor tech will be responsible for providing the cat5e cable if needed. The replacement equipment should be in the manager's office. The new equipment will be in a white ShopperTrak box. They were shipped via UPS. If replacement equipment cannot be located STOP and immediately call NET at 608-827-2271.

5. Replace the existing TS100 with the new ST600 per the "TS100 to ST600 Upgrade Guide". Call NET if you have any questions or issues at 608-827-2271.

6. Call NET at 608-827-2271 for test instructions and for the proper ShopperTrak phone #.

7. After being released from site by ShopperTrak and receiving your check IN AND OUT codes from ShopperTrak. Logout with NET prior to leaving the site at 608-827-2271. **Failure to logout with NET may require a return visit at no cost to NET.

***Required Photos:**

1. Orbit mounted to ceiling including the ceiling area around the Orbit.

2. Orbit mounted to ceiling including the entrance.

3. Back office equipment arrangement including the surrounding area.

***Photo Requirements:**

1. Must use a digital camera or smartphone

2. Pictures should be no larger than a resolution of 1024x768 and less than 1M in size.

3. All Pictures must be labeled using the ShopperTrak Site ID and photo #. Pictures must be emailed to dss@nettechnology.com, before tech is released from site. When sending pictures the email subject line must read "[xxxxxx]" where xxxxxx= WO ID found on Purchase Order; usually starting with a 7. ***IMPORTANT – Subject line must be enclosed in BRACKETS [] and not PARENTHESIS ().***

ShopperTrak will provide you with a check IN code upon arrival and check OUT code upon departure.

REMEMBER: Record these on your paperwork. NET will need these upon logout.

FAILURE TO COMPLY WITH ANY PORTION OF THIS WORK ORDER WILL RESULT IN NON-PAYMENT

Resolution



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Customer - Managers Name (PRINT)

Customer - Managers Name (SIGN)

Date Time

Technicians Name (PRINT)

Technicians Name (SIGN)

Date Time

MANDATORY SIGN OFF OF TECHNICIAN AND CUSTOMER CONTACT MANAGER

Sign Off does not release tech from the job site. Any questions need to be directed to NET Tech Support.