Title	Assignment Date		
Move workstation	December 10, 2020 1:00PM to December 10, 2020 2:00PM EST CHECK IN REQUIRED		
Description			
Move workstation	ARRIVAL TIME AM/PM		
Activate network connection if required	DEPARTURE TIME		
	Contact Information		
**TECH MUST CONTACT ALL SUPPORT NUMBERS LISTED IN THE WORK ORDER BEFORE LEAVING SITE.**	Support Contact Service Desk (866) 566-4295		
Custom Information	Assignment Location		
Client Name: MORGAN STANLEY SMITH BARNEY	90837 - ATLANTA, GA 5 CONCOURSE PKWY ATLANTA, GA 30328		
Case ID #: PRJTASK4776792	USA		
Customer PO #:			
Customer Ticket #:			
Notes			
Approval			
By signing below, you acknowledge your agreement with the satisfactory completion of theassignment details listed above. Additionally, you verify the accuracy of the arrival anddeparture time(s) entered on this form.			

Customer Name (Printed)

Customer Signature

Date

Title		Assignment Date	
Move workstation		December 10, 2020 1:00PM to	
Description		December 10, 2020 2:00PM EST CHECK IN REQUIRED	
Move workstation		ARRIVAL TIME AM/PM	
Activate network connection if required		DEPARTURE TIME AM/PM	
		Contact Information	
**TECH MUST CONTACT ALL SUPPO BEFORE LEAVING SITE.**	RT NUMBERS LISTED IN THE WORK ORI	DER Support Contact Service Desk (866) 566-4295	
Custom Information		Assignment Location	
Client Name: MORGAN STANL	EY SMITH BARNEY	90837 - ATLANTA, GA 5 CONCOURSE PKWY ATLANTA, GA 30328	
Case ID #: PRJTASK4776792		USA	
• Customer PO #:			
Customer Ticket #:			
Notes			
A			
Approval			
By signing below, you acknowledge your agreement with the satisfactory completion of theassignment details listed above. Additionally, you verify the accuracy of the arrival anddeparture time(s) entered on this form.			
Customer Name (Printed)	Customer Signature	Date	

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# **RESOURCE INSTRUCTIONS**

Assignment ID: 1111880764

Title	Assignment Date
Move workstation	December 10, 2020 1:00PM to
All spend limit requests must be documented and approved. Questions, change of scope or spend limit requests should be directed to: Service Desk,service@telaid.com,(866) 566-4295	December 10, 2020 2:00PM EST CHECK IN REQUIRED ARRIVAL TIME AM/PM
Description	
Move workstation	AM/PM
	Contact Information
Activate network connection if required	Support Contact Service Desk (866) 566-4295
**TECH MUST CONTACT ALL SUPPORT NUMBERS LISTED IN THE WORK ORDER	Assignment Location
BEFORE LEAVING SITE.**	90837 - ATLANTA, GA
Instructions	5 CONCOURSE PKWY ATLANTA, GA 30328 USA
TASK15837664/ REQ14019495	
IAON10007004/ KEQ14019490	
*CONTACT TELAID 866-566-4295 TO LOG ON & OFF SITE*	
**Tech MUST contact FDS at 866-276-8950 (formerly DEG) once onsite. ***	
Move workstation	
Asset verification.	
Activate network connection if required	
if port appears disabled (solid amber link), contact ops 718-754-4060.	
- provide full switch name (typically starts with xb) and port(s) to activate.	
- ops will enable port(s) and validate connectivity	
- report switch & port to telaid during check out from site	
**Tech MUST contact FDS at 866-276-8950 (formerly DEG) once onsite. ***	
LCON: Sharon Lavelle +1 770-698-2176	

## **Completion Details**

#### Instructions

All Required deliverables are due upon check out. Deliverables must be submitted prior to requesting an expense reimbursement. This will allow Telaid to review for timely payment approval.

If deliverables are not received within 24 hours from check out, a 10% deduction penalty will be automatically applied to the assignment.

If no deliverables are received within 72 hours from check out, a \$0 payment will be applied to your assignment and another resource will be dispatched to complete the scope of work.

**Deadline** Deadline to submit attachments is **24** hours after assignment start.

#### Deliverables

You are required to include 2attachment(s) for this assignment:

- 1 Sign Off Form
- 1 Other

## **Custom Information**

- Client Name: MORGAN STANLEY SMITH BARNEY
- Case ID #: PRJTASK4776792
- Customer PO #:
- Customer Ticket #:

## Parts & Logistics

Parts will be supplied by the worker.

## **Code of Conduct**

Technicians must represent themselves as a Telaid technician, wear either a polo shirt or a buttoned shirt with collar, and clean pants.

## **Terms of Agreement**

If you are running late, you must notify us before the ETA is missed and provide us with your new ETA.•A 5% deduction penalty will be applied for late arrival to service jobs, unless client penalty is greater.•A \$100 deduction penalty will be applied for each late arrival occurrence on project work, unless client penalty is greater.•If late arrival occurred on work requiring a firm ETA, you risk losing Firm ETA jobs (service or project) for 30-60 days at our discretion•The firm ETA penalty above will be cross-referenced to all Auto-Routed talent pools and repeat offenders will be removed from Auto-Routing for 30-60 days at our discretionAll required deliverables are due upon Check Out.Deliverables must be submitted prior to requesting an expense reimbursement. This will allow Telaid to review for timely payment approval.If deliverables are not received within 24 hours of Check Out, a 10% deduction penalty will be automatically applied to the assignment. If no deliverables are received within 72 hours from Check Out, a \$0 payment will be applied to your assignment and another resource will be dispatched to complete the scope of work.

