



VENDOR W/O #
111519-03

Service Date 8/5/21 07:00 AM
Client PO #
Priority Regular
Order Type Rollout
SN Task # PRJTASK7239243

Telaid
13 West Main Street
Niantic, CT 06357
Phone # 800-205-5556 Fax #

Contact Information

SERVICE LOCATION

PANDA - Loc # 1896 - PANDA EXPRESS
500 INLAND CENTER DR
null
SAN BERNARDINO, CA 92408
Phone # Fax #

VENDOR # 380129

Intellicomm
1048 Chase Creek Ct
Lawrenceville, GA 30044
Phone # 405-802-1262 Fax #

SERVICE DESCRIPTION

Wireless Access Point Installation **FIRM ETA**

Check in with Telaid and Panda Express Manager

Inform at check in that equipment has arrived and Manager is onsite to let into restaurant.

Before Installation:

Download Speedtest.net APP by OOKLA.
ZOOM Cloud Meeting APP

1. Document the MAC/Serial Number of the unit prior to mounting by taking a picture of the rear side.
2. Log into Zoom Confercen Bridge with CONF ID 761-881-1391 from ZOOM APP for Wireless placement approval.
2. Using the orange patch cord, plug the Arista unit directly into the switch prior to doing your cabling.
 - The LAN1/POE port on the unit to either port 23/24 on a 24 port switch or port 43/44 on a 48 port switch.
 - Upload to WM or email the MAC Serial Number picture to PRGWAP@telaid.com after the unit is connected. The subject line must have the store number in it.
3. The first choice for the WAP unit is for it to be ceiling mounted on the inside of the architectural soffit.
 - Install a new Cat5e Plenum Cable from the location to the Manager's Work Station (MWS)
4. At the WAP location a jack/patch cable combination is not allowed. Technician to provide and crimp a RJ45 modular plug directly to the cable run.
5. The WAP is to be installed in front of the digital menu board and behind the soffit.
 - Do not install it behind the menu boards or over the cook's line.
 - If this space does not exist, an alternate location can be on the dropped ceiling tile grid near the front of the soffit.
 - Any alternate location not on the soffit must be pre-approved by the Telaid Project Team before proceeding with the installation.
 - DO NOT install the WAP onto the vertical portion of the soffits.
 - If the ceiling is open architecture, then install the WAP high above the customer entrance.
6. The WAP mounts to a bracket that is mounted to the ceiling
7. The cable run will extend from the WAP to the Manager's Workstation area.
 - If the site has a network cabinet and patch panel, then the cable will terminate on patch panel ports 23/24 on a 24-port switch and 43-44 patch panel ports on a 48-port switch.
 - If the site is using a pegboard located in bottom of the MWS, then you find the HP switch secured onto it.
 - It will be necessary to remove the Brother Network Printer / FAX to gain access to the faceplates and the pegboard areas.

*****Note that the Brother unit may have both a line cord and a network connection. Some older models will



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have a USB only to the PAWS PC. Make sure to connect the printer the exact same way after you complete your cabling.*****

-The new WAP cable is to terminate onto an existing wall jack or a new surface mounted housing affixed to wall. Do not directly mount the housing on the pegboard as it needs to slide out for service.

- All CAT5e cable, RJ45 crimp ends, surface housing and CAT5e insert are to be provided by the technician.
 - o An orange patch cord will be provided with the WAP unit shipment for connection to the switch.
 - o The faceplate or housing is to be labeled as WAP XX(Port).

WAP Connections

MWS Switch

- o The access point will patch into HP Switch ports 23, 24 in a 24-port switch and ports 43, 44 in 48 port switch with an orange patch cord.
- o Route the patch cable onto the pegboard using the same Velcro that bundles the other cables.

WAP Unit

- o Mount the WAP onto the drywall ceiling with appropriate anchors on the soffit or the drop ceiling tile bracket provided.
- o LAN1/POE port on the unit will be used by the RJ45 crimp end that is technician provided.
- o The HP switch ports are POE (power over Ethernet)

? No external power supply or POE injector is to be used.

? The power supply pictured in the box prior to shipment will be removed and not arrive with the unit.

- When connections are completed at both ends, the LAN1 green LED light will blink rapidly.
- The WAP unit will automatically receive a current download from the Panda server and become active.

Testing

Once the WAP unit becomes active, use your cell phone or laptop to find and logon to the "SRN SETUP" WIFI network. You will see the Welcome screen. Click the "I Agree" to continue. You should have access now to the Internet.

Prior to your arrival, you were requested to download the Speedtest.net APP and are ready to test.

Four (4) speed tests are required at Non Drive-Thru and five (5) at a Drive Thru.

The locations are:

1. Directly below the WAP
2. Farthest Point in the Dining Area
3. Managers Workstation (MWS) Desk
4. Rear Door or farthest rear area
5. Drive-Thru Window, if a Drive-Thru

After each individual test result is seen, it is to be emailed to PRGWAP@telaid.com vs. sending them after all tests are completed. This will ensure the locations are kept straight. EACH test result must have within the Subject Line of the email the Store # and the Location of the test taken from within the restaurant. Ie: Panda XXXX, Location XXXX



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Click the -<: Share and Email the Result with the Subject Line "Store Number" and "Test Location"

Email the test result to PRGWAP@telaid.com It will be a link to the test. The TELAID Project Team will be placing each link test result into a update to Panda for each site.

Signal Strength Bar – Furthest Point in Store

One screenshot or snapshot from your cell phone is required. It will be of the WIFI Networks found and taken from the furthest point in the store. This shows Panda Support the bar strength of the Panda Express WIFI network.

Doc Type	Required Count	Description
Other	1	WAP Serial Number
Photo	1	Jack in pegboard or cabinet area
Photo 1	1	Screenshot of the Panda Wifi signal bar from the farthest point in the store
Photo 2	1	Installed WAP-taken from side distance that actually shows the general ceiling are of where in the store it is located. Not just below.-1
Signoff	1	Signed Work Order



SIGN OFF SHEET

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IVR Pin #

59809854



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Panda-XXXX; Location-XXXX



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Store Manager's Signature

Print Name

Date

Time In

Time Out