By accepting this work order and performing the mentioned above services you are accepting the terms and conditions set forth in the Master Contractors Agreement.

CUSTOMER INFORMATION:

Customer: Target Corporation
Site: Target T1816
Address: 2295 N Imperial Ave
El Centro, CA 92243
Corner Address:
Phone: 760-482-5400

Requested By: 65327
Problem Code: 100 Misc Multi-Site Project

CROSSCOM NATIONAL INFORMATION:

Contact: Samantha Gerrity

Log in and out via IVR: (800) 820-9229
Fax D&A to: (800) 933-5538
Questions? Call: (800) 820-9229

BRIEF STATEMENT OF WORK & COMMENTS

Target 2021 Q1 Intelliscan Scanner Refresh - 43074

Equipment should be stored in Electronics Cage - Tech should look here first.

TRIP INFORMATION

Arrival Date	Arrival Time	Time Zone	Trip Description	# Of Techs
08/30/2021	07:00 AM	PDT	Scanner Refresh	1

TECHNICAL NOTES:

Self Checkout Scanner Refresh (Snack Bar SCO)

Scope: Technician to refresh existing flatbed with new Zebra MP Series Scanner. Equipment supplied by Target and will be on site prior to arrival. PLEASE REVIEW INSTALL GUIDE.

1. Check in & locate Device in store (control room or electronic cage). If access if needed for control room, please contact Crosscom for a Pin Code
2. Power down SCO by holding for 3 seconds or less.
3. Remove old scanner
4. Plug Honeywell handheld scanner into usb top pots, C-F. HANDSCANNER MUST BE PLUGGED INT PROCESSOR, NOT SCANNER
5. Plug Retail USB cable into POS port on scanner
6. Ensure EAS cables are reconnected correctly
7. Install filler plate -> must use the screw plate (NOT ADHESIVE)
8. Install new Zebra scanner and power up. Can take 20 mins to boot
9. Use handscanner to scan honeywell barcode 2x (see install doc)
10.Reboot SCO and validate connectivity of new scanner with CrossCom Deployment Support
11.If there are any OBF's, please contact Crosscom to t/s and/or fill out a MAC/ATR request for a new Device
12. Ensure pallets of Devices are not on sales floor during store hours – keep the work area clean
13. Do not cut any old cables – this is important if back out process is needed
14. Old NCR scanner should be placed on CRC pallet

* Equipment: Work w/ CrossCom PM to get tracking or RMA info as required. Record serial #'s.

* Trip: (1) technician is required for (1) trip. Work is preferred to be performed before store open.

* Materials: velcro (if needed for cable routing)

* Special tools: Screwdriver, Laptop w/ aircard, digital camera, cable tester with downloadable results.

* Technicians will log in and out with the CrossCom National Project Team @ 800-820-9229.

* Deliverables will be required to validate work completion and craftsmanship. All deliverables must be uploaded through the vendor portal prior to leaving the work site. Failure to provide deliverables will result in non-payment.

MATERIAL ON ORDER

Part Number	Part Description	Provided By	Quantity
None			

SPECIAL TOOLS

Description	Provided By

Laptop with Air Card	VFT
Digital Camera	VFT
Cable Tester with downloadable results	VFT

OPTIONAL ITEMS (Confirm with CrossCom before performing any of these activities.)

Description
None

DELIVERABLES

Required before last trip checkout.

Description	Acceptance Criteria	Type
Delivery & Acceptance		Delivery & Acceptance
Deinstalled Equipment on CRC pallet w/ placard sho	8' away showing where palletized equipment is left in the store, with placard showing store# and date	Pictures
Photo of installed Scanner w/ placard of site#	5' showing self check out station with scanner and notecard w/ store# and reg#	Pictures
Photo of POSCentral showing new scanner/scale	Screenshot of POSCentral showing new scanner/scale model with handscanner serial # populated	Pictures

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DELIVERY & ACCEPTANCE (D & A):

Trip #_____ Date _____ On-Site At _____ Off-Site At _____

Manager Signature _____ **Manager Printed Name** _____

Additional Trip Required? Yes / No

Description of Work: _____

_____

_____

Customer Abuse: Yes / No   **Explain:**_____

Trip #_____ Date _____ On-Site At _____ Off-Site At _____

Manager Signature _____ **Manager Printed Name** _____

Additional Trip Required? Yes / No

Description of Work: _____

_____

_____

Customer Abuse: Yes / No   **Explain:**_____

CHECKLIST

1. Name of the team leader & title that escorted you to the equipment?   _____

2. Did you install a scanner or scale at the Snack Bar?   _____

3. If installed a scale, please confirm it was calibrated and paperwork to be submitted to state?   _____

4. Was gift card testing successful?   Yes / No

5. Did all periphials work after the install? MOST SPECIFICALLY THE HAND SCANNER?   _____

6. Did we test with the manager? What was their name?   _____

7. Did you install the Screw-on filler plate installed?   Yes / No

8. Did you connect EAS deactivator? If not why? Name of the person that tested ALL the EAS deactivators?   _____

9. Did you experience any delays on site? If so, what?   _____

10. Is an additional trip required to complete? If so, when?   _____

11. Who from Crosscom Deployment Support validated network connectivity?   _____

12. Confirm you placed old scanner/scale on the CRC pallet?   Yes / No

13. Name and title of the store team that you signed off on work completed?   _____

This document must be signed by the site manager and by the technician. See the final page.

COMMENTS & SIGNATURES

Comments _____

_____

_____

Manager Signature _____ Date & Time _____

Technician Signature _____ Date & Time _____