



Network Engineering Technologies
3140 Deming Way
Middleton, WI 53562
www.nettechnology.com

Vendor: 60426
Purchase Order: 620885-1262245-S00054190
Work Order: 1262245
Service ETA: 10/20/2020 12:00 PM
*Purchase Order MUST appear on all invoices and
emailed to apinbox@nettechnology.com or invoice will be
rejected, Invoice must match this Purchase Order Receipt.
Per your signed Vendor Contract, payment terms are NET 60.

Site Location Information
Customer: ShopperTrak
Site Number: S00054190
Location: Gallery at S DeKalb Mall 2801 Candler Road, Suite 75 Decatur, GA 30034 (404) 241-2431
Site Contact: Monica Hawkins Hawkins

Technician Information
Technician Name:
Technician Phone:
Techs Manager: Latoya Cutliff
Manager Phone: 4058021262

*** MUST CALL UPON ARRIVAL AND BEFORE SITE DEPARTURE ***

NET Contact Info: Please Call: 608 827-2271 *Your call will be handled in the order received* The following Login information is needed: your name, Company Name, work order#, callback number(mobile#)

Scheduling
1 billable technician required Arrival Time: 10/20/2020 12:00 PM

Scope of Work
ShopperTrak - LARGE FORMAT Service Call Ticket - The Gallery at South DeKalb - Decatur, GA - Technician must arrive on time. Mall may not be open but a member of management will be there to let you in.
Safety Protocol Requirements:
1. Techs to wear face coverings and gloves at all times when entering, working in, or exiting stores. a. This can include any of the following based on CDC guidelines: reusable or disposable masks.
2. Techs to maintain social distancing while in stores and follow all posted instructions for customer queuing/metering.
3. Techs to refrain from visiting stores if they have a fever of 100.4 F (37.94 C) or higher, or have exhibited any symptoms of COVID-19 within 14 days of the scheduled visit, (ex: fever, cough, shortness of breath or difficulty breathing, chills, repeated shaking with chills, muscle pain, headache, sore throat, new loss of taste or smell). a. Or if in the last 14 days, they have been out of the country, traveled by plane/cruise ship or been to areas known to have high concentrations of COVID-19 infections, or been in close contact with a person(s) with a positive or presumed positive COVID-19 case.
4. If a technician is diagnosed with COVID-19 or shown symptoms of COVID-19 within 2 weeks of visiting a store, inform NET/ShopperTrak of the diagnosis.
Login with NET **Test with ShopperTrak, NOT NET** ***You will need to provide the names of any and all ShopperTrak tech support that you talk to while onsite. ShopperTrak will provide you with check IN code upon arrival and check-out OUT code upon departure.
----- Tech will need to log in and out with ESG SUPPORT at NET. Contact number 608-827-2271 opt 4 Tech will need to log in and out with _____ at ShopperTrak. Contact number _____



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Parts are located _____
Lift is located _____ ** If lift is needed for several days at the mall, tech will need to secure lift key
and control box.

DETAILED SCOPE:

Description: TECH SHOULD CALL Joel Fuelling @ 440-371-4165 for service support.

Detailed Scope of Work: Take the new equipment and go to IDF A (Joel has a map to provide you with location). Once there, locate the existing ShopperTrak equipment and call Joel to get instructions. We will be removing the black hubs and inserting multiple new ST600s into the setup and adding (or upgrading) to the 8 port switch for the ST600s to connect to.

Tools Required: cable tester and toner, 6' ladder, standard tech tools

Ladder or Lift needed: 6' ladder

Ceiling Type: n/a

Ceiling Height: n/a

Of Orbits in the store: 10+

Site Type: IP

Orbit Type: ORBIT 5

REQUIRED MATERIALS:

Tech should bring patching compound to fill any holes left if you have to move an orbit.**

Cat5e or cat6 plenum cable

Misc Cat5 materials: jacks, surface mount boxes, patch cords, etcetera...

REQUIRED TOOLS:

Certified cable tester that can download PDF files

Digital camera or Smartphone

8ft and 12ft Ladder

Butt set

Toner

Punch tool

Standard cabling tools

Standard hand tools and power tools

REQUIRED DELIVERABLES:

1) Picture of installed orbit close up

2) Picture of completed entrance from floor to ceiling.

3) Picture of inside of ShopperTrak network enclosure (if applicable)

4) Picture of outside of ShopperTrak network enclosure, showing where located on wall with lid closed (if applicable)

5) Picture of access panels (if applicable)

6) Picture of mall map showing areas worked at and cable paths (if applicable)

7) PDF print out all cables tested

All pictures and test results must be labeled and sent to NET within 24 hours of job completion. Please send the picture to DSS@NETTechnology.com with the work order number in square brackets [xxxxxx]. Work order number is 6 digits and starts with an 8xxxxx.

ShopperTrak will give you codes upon log out:

Log IN code: _____



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Log OUT code: _____

Resolution

Customer - Managers Name (PRINT)

Customer - Managers Name (SIGN)

Date Time

Technicians Name (PRINT)

Technicians Name (SIGN)

Date Time

MANDATORY SIGN OFF OF TECHNICIAN AND CUSTOMER CONTACT MANAGER

Sign Off does not release tech from the job site. Any questions need to be directed to NET Tech Support.