Squash & Racquetball Victoria Strategic Plan 2017—2020





VISION

Engaged players |Strong clubs |Great venues |World Class events

MISSION

We will promote the sports of squash and racquetball as fun, healthy and progressive/accessible sports that can be enjoyed for life. We will do this by:

- Providing a clear direction for our many associations, clubs and venues;
- Developing and delivering innovative opportunities for participation at all levels; and
- Creating accessible and inspirational pathways for participants to reach their potential.

PARTICPATION

Squash and Racquetball will be thriving participant sports for all Victorians.

We will Continue to:	We will Develop :	We will Measure success by:
 Promote squash and racquetball as sports that can be enjoyed for life 	• A social player 'package' to capture social participant numbers	 Registration numbers Event registration numbers
 Support and deliver Sporting Schools programs, school competitions and student teacher education 	• Greater connection between local clubs/centres and kids experiencing squash at school	Program participant numbersParticipant profiles
 Focus on female participation through promotion and support of the Hits & Giggles Women's Learn to Play 	 A modified junior program designed as an introduction to squash/racquetball 	
 program Focus on product diversity by increasing club/centre based delivery of Twenty20 Squash/Racquetball competitions 	• A member profile of the typical squash/racquetball player to inform the next steps towards increasing diversity in participation	

MEMBERSHIP

•

Provide an excellent member experience

and backgrounds

Promote squash and racquetball as

attractive sports for all ages, abilities

We will **Continue** to: We will **Develop**:

- The value of membership via usage of the national IT platform
 - A great first experience through commitment to child safety and inclusiveness

We will **Measure** success by:

• Member satisfaction

Member engagement

• Clubs/centres compliant with Child Safe Standards

EVENTS

Coordinate professional, well managed events for participants of all ages and abilities

•

We wi	ll Continue to:	We will Develop :	We will Measure success by:
•	Support Victorian Squash and Racquetball Tournament Circuits to benefit players of all ages and abilities Support and deliver a Victorian PSA Circuit of events in conjunction with host clubs/venues	 Marketing and fundraising guidelines to help ensure Victorian events are sustainable Promotion of the national tournament software for use in all major tournaments 	 Event registration numbers Status of PSA events Events using national tournament software

FACILITIES

Support community needs and access to squash and racquetball facilities.

We will Continue to:	We will Develop :	We will Measure success by:
 Advocate for squash/racquetball facilities at all relevant forums Promote best practice facility maintenance, club operations and business resources 	 A register of facilities across Victoria An annual club/centre forum Access to a grants resource to review and assist club/venue grant applications 	 Contributions to local council recreation, physical activity and indoor sport facility strategies and audits National IT platform and resource use across clubs, centres and associations Forums held

• Success of clubs/venues in funding applications

HIGH PERFORMANCE

Victorian talent is identified, nurtured and developed

We will Continue to:	We will Develop :	We will Measure success by:
 Develop the performance pathway for squash players in Victoria through S&RV's Underpinning Program 	 In conjunction with Squash Australia, regional talent identification camp(s) for young Victorian players 	Players achieving agreed personal goalsJunior State Team resultsParticipant numbers

EDUCATION

Squash personnel will be valued, trained and competent to deliver the sport

We will Continue to:	We will Develop :	We will Measure success by:
 Support the development of, and growth in the number of, coaches, administrators and referees supporting squash and racquetball in Victoria Host a coaches conference Continue to recognise the contribution volunteers make through the annual S&RV Volunteer Awards 	 Promotion of the new E-Learning platform to improve the accessibility of coach, referee and administrator training programs A state wide Junior Teams event linking the junior development pathway, regional coaches and Underpinning program coaches 	 Accredited coach numbers Accredited referee numbers Administrators accessing on-line training Junior Teams event participant numbers Volunteers nominated annually

PROFILE

Squash will enhance its profile through media and new technologies

We will Continue to:	We will Develop :	We will Measure success by:
 Maximise new media and social media to enhance promotion and communication Pilot additional Pop Up Squash Shop activations 	 Pilot a digital marketing strategy Resources and support to enhance the visibility of clubs/venues within their local communities 	Website trafficSocial media statisticsClub/venue case studiesProgram participants

LEADERSHIP EXCELLENCE

Squash will be well administered and focused on local delivery through a shared Victoria wide vision

We will Continue to:	We will Develop :	We will Measure success by:
 Review and monitor performance against the Australian Sports Commission's mandatory governance principles Ensure excellent control around Finance 	 Sustainable growth and reduced reliance on funding by exploring alternative revenue streams A child safe, supportive culture 	 Governance principles achieved Board performance Financial performance

Values

Squash & Racquetball Victoria will at all times, in all its dealing with stakeholders, partners and participants in the sport, act with integrity and respect in the best interests of Squash and Racquetball. We embrace innovation, equality and excellence. We will strive to be accountable to our members, transparent and collaborative in our approach and aim to attain and uphold the highest professional standards across our many activities.

Child Protection

Squash & Racquetball Victoria is committed to the safety and wellbeing of all children and young people accessing our service. We support the rights of the child and will act without hesitation to ensure a child safe environment is maintained at all times. We also support the rights and wellbeing of our staff and volunteers and encourage their active participation in building and maintaining a secure environment for all participants.

