

Network Engineering Technologies 3140 Deming Way Middleton, WI 53562 www.nettechnology.com

Vendor: 60426

Purchase Order: 654730-1319938-03096

Work Order: 1319938

Service ETA: 10/4/2021 2:00 PM

\*Purchase Order MUST appear on all invoices and emailed to apinbox@nettechnology.com or invoice will be rejected, Invoice must match this Purchase Order Receipt.

**Site Location Information** 

**Customer:** CVS Pharmacy Site Number: 03096 **Location:** Pharmacy 3775 E. Tremont Ave. Bronx, NY 10465 (718) 597-3605

**Technician Information** 

Technician Name: Walter Arenas **Technician Phone:** (201) 724-2643

**Techs Manager:** 

Manager Phone: 4058021262

**Site Contact:** 

# \*\*\* MUST CALL UPON ARRIVAL AND BEFORE SITE DEPARTURE \*\*\*

NET

Info:

Please Call: 1 608 827-2283 \*Your call will be handled in the order received\* The **Contact** following Login information is needed: your name, Company Name, work order#,

callback number(mobile#)

# Scheduling

1 billable technician required Arrival Time: 10/4/2021 2:00 PM

## Scope of Work

CVS – Data Run to Network Rack [Troubleshoot] - EMS (Energy Management System) Panel

NET techs will LOG IN/LOG OUT LIVE by calling (608) 827-2283. DO NOT AUTO LOG IN\*

Need tech onsite to repair or replace an existing cable for an EMS panel connection. Cable should run from a black jack near the equipment location to the store's data rack and terminated to a port on the 48 port patch panel. Jack should be labeled as the corresponding patch panel port that cable is terminated to. (i.e. 45, 46, etc)

Additional notes: Run needs to be cross connected to port # 19 on the store's Cisco switch.

\*\*Data Rack - TECH WILL NEED BLUE PLENUM CABLE AND BLACK ORTRONICS TRACJACKS (OR-TJ5E00-00)\*\*

\*\*Data Rack -- To the 48 port Ortronics patch panel located at the data rack, then cross connected to port 19 on the Cisco 2960 switch.

IF TECH IS UNABLE TO RESOLVE CABLING ISSUE WITHIN 1 HR. TECH WILL PULL A NEW CABLE.\* TECH SHOULD! ASSUME A NEW CABLE WILL NEED TO BE PULLED AND HAVE THE NECESSARY MATERIALS TO COMPLETE THE PULL ON THIS SERVICE CALL.\* FAILURE TO COMPLY WITH ANY PORTION OF THIS WORK ORDER MAY RESULT IN NON-PAYMENT.\*

### Required Photos

- 1) Data Rack
- 2) Zoomed in pictures clearly showing each end of cable with jacks and labels
- 3) Overview photo clearly showing location of jack(s)
- 4) Cable test result
- 5) Overview of EMS Panel by Demarc Area

Pictures must be emailed to dss@nettechnology.com, before tech is released from site. When sending pictures the email subject line must read "[xxxxxx]" where xxxxxx= WO ID found on Purchase Order; usually 6 digits long. \*\*\*IMPORTANT Subject line must be enclosed in BRACKETS [] and not PARENTHESIS ().\*\*\*

#### Resolution



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| Customer - Managers Name (PRINT) | Customer - Managers Name (SIGN) | Date Time |
|----------------------------------|---------------------------------|-----------|
|                                  |                                 |           |
|                                  |                                 |           |
| Technicians Name (PRINT)         | Technicians Name (SIGN)         | Date Time |

MANDATORY SIGN OFF OF TECHNICIAN AND CUSTOMER CONTACT MANAGER

Sign Off does not release tech from the job site. Any questions need to be directed to NET Tech Support.