

60426 Vendor:

Puchaese Order: 615503-1254400-S80174210

1254400 Work Order:

Service ETA: 9/17/2020 8:00 AM

*Purchase Order MUST appear on all invoices and emailed to apinbox@nettechnology.com or invoice will be rejected, Invoice must match this Purchase Order Receipt. Per your signed Vendor Contract, payment terms are NET 60.

Site Location Information

Customer: ShopperTrak **Site Number:** S80174210 **Location:** Apple Store R006 3393 Peachtree Rd NE Suite 4023

Atlanta, GA 30326

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Site Contact:

Technician Information

Technician Name: Technician Phone:

Latoya Cutliff Techs Manager:

Manager Phone: 40580212620000

*** MUST CALL UPON ARRIVAL AND BEFORE SITE DEPARTURE ***

NET

Info:

Please Call: 608 827-2271 *Your call will be handled in the order received* The following

Contact Login information is needed: your name, Company Name, work order#, callback

number(mobile#)

Scheduling

1 billable technician required Arrival Time: 9/17/2020 8:00 AM

Scope of Work

ShopperTrak - APPLE New Store Hardware Install - Apples Store - Lenox Square - R006 - Atlanta, GA Technician must arrive on time. Store may not be open but a member of management will be there to let you in.

Safety Protocol Requirements:

- Techs to wear face coverings and gloves at all times when entering, working in, or exiting stores.
- This can include any of the following based on CDC guidelines: reusable or disposable masks.
- Techs to maintain social distancing while in stores and follow all posted instructions for customer queuing/metering.
- Techs to refrain from visiting stores if they have a fever of 100.4 F (37.94 C) or higher, or have exhibited any symptoms of COVID-19 within 14 days of the scheduled visit, (ex: fever, cough, shortness of breath or difficulty breathing, chills, repeated shaking with chills, muscle pain, headache, sore throat, new loss of taste or smell).
- a. Or if in the last 14 days, they have been out of the country, traveled by plane/cruise ship or been to areas known to have high concentrations of COVID-19 infections, or been in close contact with a person(s) with a positive or presumed positive COVID-19 case.
- 4. If a technician is diagnosed with COVID-19 or shown symptoms of COVID-19 within 2 weeks of visiting a store, inform NET/ShopperTrak of the diagnosis.

Login with NET	
Tech will need to log in and out with ESG SUPPORT at NET. Contact number 608-827-2271 opt 4 Contact James Hampton at ShopperTrak immediately 630-669-1664	
Site contact: Parts are located	



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Description: New installation.

Orbit Type & Connectivity: Orbit 5 - IP

Store Open: N

Notes: EQP is onsite. Please install EIGHT Orbit 5s. Verify serial numbers and MAC addresses, take pictures of Orbit and ST600 power tests, take pictures of serial numbers on Orbits and MAC addresses on ST600s. ShopperTrak contact is James Hampton 630-669-1664 Orbits will be pre-cabled with their own Home Run cable. Tech and service provider needs to work with Phillip Sexton 404-466-4054 to make sure they have the proper equipment for this installation. Install EIGHT Orbit 5s at TWO rolling grille gate entrances with ceiling height 13ft 6in. Installing in stainless steel panels. Tech needs to refer to diagram sent to NET for Orbit placement. Apple should have punch holes cut out already. Apple is responsible for the mounting bracket. Tech should take pictures of mounting brackets once the Orbits are mounted in place. Please ensure the Home Run cables are plugged into the ST600s.

Ceiling Type: Ceiling Height: 35 Pre-Cabled: Yes # of Orbits: 9

Provision Mode: Single Site Connectivity

Special Instructions: 1 - 8.0 Orbit 8 mounted 35ft 6in, 8 - 2.9 Orbit 5 mounted 13ft 6in, Attn: Daniel Dahm

Shipment arrive before 2pm

Tech MUST fill out Apple Site Visit tech sign off sheet

>Tech will need to take picture of serial number on of each orbit BEFORE mounting.

Tech will be installing ____ Orbits in Richter brackets installed by GC. Orbits will be installed with 01 on the left as you look out the store.

IMPORTANT: Orbits are mounted with network port notch towards the door (Opposite of standard install).

>>>DO NOT REMOVE the panels yourself at Apple stores. These are very expensive and GC is the ONLY one who can do this.

A Hub (will/will not) be utilized. Do NOT hot swap cables in hubs. Use different ports for all orbits to make sure there are enough working hub ports.

Store is precabled with cat6 cable. Tech will need to terminate both ends with cat6 mod tips. Tech will need to test all cables. Provide PDF cable test results or picture of cable tester.

Network will not be online at this time but will need to test Power to the orbits.

Tech will need to provide pictures of green light on Orbits while plugged into home run cable and mounted.

Pictures will need to be sent from site. Due to the number of pictures, please label the pictures with the corresponding orbit number.

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REQUIRED MATERIALS:

One bolt per orbit: 1/4-20 bolt, 1/2 inch long (REQUIRED)

Cat 6 mod tips. Two for each orbit (REQUIRED)

Tech should bring patching compound to fill any holes left if you have to move an orbit.**

Cat5e or cat6 plenum cable

Misc Cat5 materials: jacks, surface mount boxes, patch cords, etcetera...

REQUIRED TOOLS:

Certified cable tester that can download PDF files

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Digital camera or Smartphone
8ft and 12ft Ladder
Butt set

Toner

Punch tool

Standard cabling tools

Standard hand tools and power tools

REQUIRED DELIVERALBLES:

- 1) Picture of cable tester on each cable (or PDF print out)
- 2) Picture of green light on orbit while connected to home run cable
- 3) Picture of serial number on Orbit
- 4) Picture of installed Orbit from below showing orbit is aligned correctly and in correct direction.
- 5) Picture of complete entrance from floor to ceiling.
- 6) Picture of network room showing where ShopperTrak equipment is/will be installed
- 7) Picture of MAC on ST600
- 8) Picture of access panels (if applicable)
- 9) Picture of where ST600 and Hubs will be stored until next visit.
- 10) Picture of signed Apple Visit Tech Sign Off sheet

Please send the picture to DSS@NETTechnology.com with the work order number in square brackets [xxxxxx]. Work order number is 6 digits and starts with an 9xxxxx.

Resolution						
Customer - Managers Name (PRINI)	Customer - Managers Name (SIGN)	-	Date	Time		
Customer Managers Fame (FREIVE)	customer wanagers rame (story		Date	Time		
		_				
Technicians Name (PRINI)	Technicians Name (SIGN)	-	Date	Time		

MANDATORY SIGN OFF OF TECHNICIAN AND CUSTOMER CONTACT MANAGER

Sign Off does not release tech from the job site. Any questions need to be directed to NET Tech Support.