BlueQ offers an easy-to-use and easy-to-implement solution that can significantly increase compliance whilst reducing the administrative burden at all levels of the Squash & Racquetball Victoria community.

- BlueQ is an innovative platform that enables individuals (referees, coaches, officials and volunteers) and organisations (Squash & Racquetball Victoria and its clubs) to store, manage and verify qualifications and accreditations online.
- Through a simple and easy-to-use interface, BlueQ enables organisations to:
 - > Check Compliance & Run Audits: Easily search and audit members to check compliance.
 - Receive Expiry Notifications: Be notified when a member becomes non-compliant or when their qualifications are expiring.
 - Maintain A Historical Record: Receive and store scheduled snapshots of its members' qualifications creating a historical record of qualifications and compliance.
 - **Verify Qualifications:** Verify whether member's qualifications are valid through BlueQ's verification technology and its verification partner CVCheck.
- BlueQ gives individuals their own accounts to:
 - Store All Qualifications Online: Store <u>ALL</u> their qualifications and accreditations in the one online account.
 - Manage Renewals: Be notified when qualifications are expiring and renew them through BlueQ's partner institutions at the click of a button.
 - > Access on Demand: Access and share qualification records anywhere on demand.

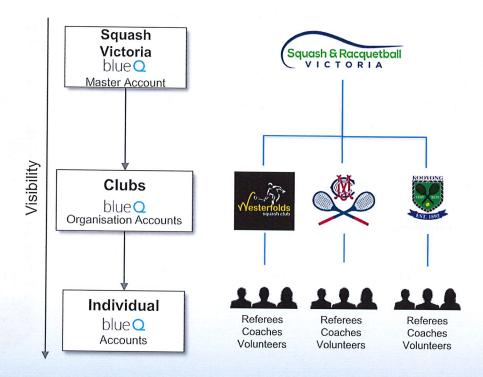






By implementing BlueQ, Squash & Racquetball Victoria and every club and individual will receive their own account which will standardise and streamline the audit and management of qualifications ensuring safe and compliant competitions.

- BlueQ offers a streamlined solution that enables clubs and club officials to store, manage, audit and verify qualifications such as Working With Children Checks, Police Checks, first aid qualifications and coaching accreditations in a single online repository.
- The accounts are structured so that Squash & Racquetball Victoria has visibility over all clubs, whilst clubs have visibility over their officials and support staff.







Through the digitisation of qualification information, BlueQ will enable each level of the Squash & Racquetball Victoria community to streamline administrative tasks and maintain a rate of compliance and oversight that was previously impractical and difficult to achieve.

Squash &

Roles & Responsibilities

Squash & Racquetball Victoria

- Sets guidelines for each individual role (referee, coach, official, volunteer).
- Sets policy and processes to be followed by clubs and individuals.
- Maintains oversight of clubs to ensure compliance.

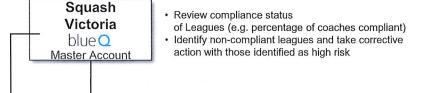
Clubs

- Implement Squash & Racquetball Victoria policy and ensure each individual (coach, club official, volunteer) maintains required qualifications.
- Manage and monitor corrective actions with individuals to ensure compliance.

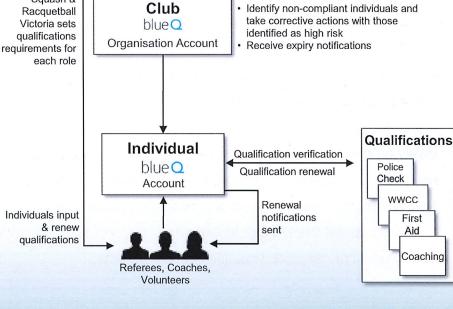
Individuals

- Attain qualifications as required by Squash & Racquetball Victoria depending on role.
- Upload qualification records to BlueQ.
- Maintain and renew qualifications as required.

Process



Identify non-compliant individuals and take corrective actions with those identified as high risk







Qualification

Verification

Sources

CVCheck

BlueQ will provide the Squash & Racquetball Victoria community with a number of significant benefits.

Through BlueQ's innovative system, the Squash & Racquetball Victoria community will benefit from:

- Oversight: Set and communicate clear qualification requirements across all levels and be notified of who is and isn't compliant.
- Increased Compliance & Reduced Risk: Take corrective action with non-compliant clubs and individuals to increase compliance and reduce risk.
- Increased Visibility: Drill down from Squash & Racquetball Victoria to club and individual level to see who holds what qualifications.
- Increased Accessibility: Provide every referee, coach, and volunteer with a simple and effective way to store their qualifications and keep them up-to-date.
- Increased Safety: Maintain a safe environment by ensuring Working With Children Checks, Police Checks and first aid qualifications are renewed and verified.
- Increased Efficiency, Time Savings & Reduced Cost:
 - Streamlined and digitised audit process;
 - Automated verification of qualifications;
 - Easily renew qualifications with BlueQ partner organisations;
 - No more qualifications stored in spreadsheets and as hard-copies;
 - > No more manual reconciliation of qualification documents;
 - No more manual follow-up of individuals;
 - No more lost or misplaced qualification documents.



