



Network Engineering
Technologies
3140 Deming Way
Middleton, WI 53562
www.nettechnology.com

Vendor: 60426
Purchase Order: 693214-1373233-00191
Work Order: 1373233
Service ETA: 07/13/2022 09:00 AM
*Purchase Order MUST appear on all invoices and
emailed to apinbox@nettechnology.com or invoice will be
rejected, Invoice must match this Purchase Order

Site Location Information

Customer: CVS Pharmacy
Site Number: 00191
Location: CVS Pharmacy Pharmacy
5510 Castleberry Road
Cumming, GA 30040
(770) 887-7720
Site Contact:

Technician Information

Technician Name: Thishawn Bessor
Technician Phone: (347) 777-2900
Techs Manager: Vendor Manager
Manager Phone: 4058021262

***** MUST CALL UPON ARRIVAL AND BEFORE SITE DEPARTURE *****

NET Contact Info:

Techs will LOG IN/LOG OUT LIVE by calling (608) 827-2270. DO NOT AUTO LOG IN* LOG IN/OUT with CVS ROC @ 1.888.401.4601 Option 8, Option 1

Scheduling

1 billable technician required Arrival Time: 7/13/2022 9:00 AM

Scope of Work

CVS BOPIS (Buy Online Pickup In Store) Printer Install 2022

PPE requirement: Use of Face Masks or Cloth Face Covers

1. Log In with NET / ROC
2. Obtain permission from the Manager to locate the equipment that was shipped to the store.
3. Perform an inventory on the equipment and notify the ROC of your findings.
4. Obtain permission from the Manager to survey the front counter for power to plug in the Zebra printer.
5. Work with the Manager to identify the location to install the printer on the front counter based on power availability.



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6. Work with the Manager to get some register printer paper from the store supply to load up paper into the BOPIS printer.
7. Notify the ROC that the printer has been installed and provide the printer serial number to the ROC.
8. Affix a label on the printer with a label maker (no hand written labels). Label should read "BOPIS Printer".
9. Once installed the ROC will perform some tests to confirm everything is working and will send a test print to the printer.
10. ***Note: The printer will connect wirelessly to the store WiFi, however, in some circumstances the WiFi signal may not be strong enough. In these cases the printer will need to be connected to the CVS LAN either through an available black jack under the front counter (if one is open) or by running a new cable from the front counter to the main store switch. If this is required, the ROC will notify the technician on-site.***
11. Logout with ROC/NET

Required Deliverables

1. Close up of ZD421 Printer, showing BOPIS Printer Label
2. Overview of printer placement at the front cashlane
3. Overview/Close up of Black Data Jack, if applicable
4. Cable Test Result, if applicable
5. IP Label Test Print
6. Signed NET WO

Pictures must be emailed to dss@nettechnology.com, before tech is released from site. When sending pictures the email subject line must read "[xxxxxx]" where xxxxxx= WO ID found on Purchase Order; usually 7 digits long. ***IMPORTANT – Subject line must be enclosed in BRACKETS [] and not PARENTHESIS ().***

Resolution



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Customer - Managers Name (PRINT)

**Customer - Managers Name
(SIGN)**

Date Time

Technicians Name (PRINT)

Technicians Name (SIGN)

Date Time

**MANDATORY SIGN OFF OF TECHNICIAN AND CUSTOMER CONTACT
MANAGER**

**Sign Off does not release tech from the job site. Any questions need to be directed to
NET Tech Support.**