Incident #:	200108586
Customer Reference #:	2901465
Site Name:	**CHRISTOPHER & BANKS, INC**
Site Contact:	
Addres:	**800 STEVEN B TANGER BLVD 112**
	COMMERCE Georgia 30529
Site Phone:	

TECH AMERICAS

Please call (281) 668-3211 immediately apon arrival to check in.

Scheduled Date and Time: 8/26/2020 1:00:00 PM

Scope of Work:

CHRISTOPHER & BANKS, INC
800 STEVEN B TANGER BLVD 112
COMMERCE GA 30529

GOAL:
Test New Circuit, Connect Fortigate, FEX, Yealink Phone in front -- Fax ATA + Phone in Back. Use Existing cabling to extend service to cashwrap. Moving Modem to Cashwrap is not a priority

New service to install: 100M/50M Windstream
Phone# on Polycoms: (248) 301-8485

ONSITE CONTACT INFORMATION
LCON Name:
(706) 336-8016

SPECIAL TOOLS NEEDED / TECH REQUIRED MATERIALS
- Laptop with GigE/1gig port
- Console cable
- Hotspot or the ability to tether a laptop to mobile device (wireless connectivity)
- 250+ ft cat5e cabling
- Internal wiring tools (e.g. cable testers, crimper, etc.)

SCOPE OF WORK
PART 1 SETUP/TESTING
- FG60E-POE goes up front under cash wrap.
-Primary circuit modem to FG60E WAN1.
-FEX40D 4G backup to FG60E WAN2 Note that FEX40D will be using the Cisco Meraki power supply (per engineering) !!!TU Need to re-enable BGP on secondary, it was temp turned off during configuration.
-Meraki to FG60E LAN7 (POE). Install Meraki next to other equipment up front if we are short on time.
OPTIONAL: ONLY IF WE HAVE EXTRA TIME - Please extend to place it IN the drop ceilings above the back cashwrap
-1 Yealink Cordless phone to FG60E LAN6 (POE). Please place the receiver on "back" cashwrap, the desk behind front cashwrap.

PART 2 CUTOVER
-POS terminal 1 to FG60E LAN 1
-POS terminal 2 to FG60E LAN 2
-(if present) POS terminal 3 to FG60E LAN3
-port under front cashwrap that wires to back-office switch = to FG60E LAN4
-1 Polycom phone to open port on back office switch (no POE, need power supply)
-FAX ATA to open port on back office switch (no POE, need power supply) -> connect to FAX machine
-Test FAX 1-888-HPFaxme (1-888-473-2963). Outbound test to this number will return an inbound fax confirming both.
- Please have customer verify all services are working before leaving, they should have a list. They would like to test their list of services while running on 4G backup, and then on Primary ckt. (take down the manager's name who verified)
- Please place customer's old Cradlepoint 4G (and old Fortigate router if they were using that instead of Juniper) in a

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box for MOD to return to corp. Place other old/unused equipment (Juniper, UPS battery backup if present) and and old cabling in back office.
- Please have technician clean up cabling, tie cables neatly, etc, then take photos and send to NetFortris.

(**TOOL REQUIREMENTS **)

*Laptop w/serial port or USB to serial adapter
*4G Wireless card or MIFI, HotSpot, Teethering device etc.
*console cable
*toner
*punch tool
*Buttset
*basic telco and hand tools
*300' CAT5 cable
*cross connect wire
*8' ladder
*RJ-45 jacks
*mod plugs
*Drill
BRING LAPTOP WITH TEAM VIEWER, CONSOLE CABLE, INTERNET ACCESS

********** COLLATERAL *************
-Pictures
-Signed off WO
Must be sent right after execution at documents@tech-americas.com

Technician Name: _____   Arrival Time: _____

Service Date: _____   Departure Time: _____

I certify that all work was completed as described by the Scope of Work above.

I will submit all photos and documentation to documents@tech-americas.com within 24 hours.

Technician Signature: _____

Customer Signature: _____