

Network Engineering Technologies 3140 Deming Way Middleton, WI 53562 www.nettechnology.com

Vendor: 60426 Purchase Order: 655241-1320776-00802 Work Order: 1320776 Service ETA: 10/7/2021 9:00 AM \*Purchase Order MUST appear on all invoices and emailed to apinbox@nettechnology.com or invoice will be rejected, Invoice must match this Purchase Order Receipt.

### Site Location Information

**Customer:** CVS Pharmacy **Site Number:** 00802

Location: Pharmacy

2320 Ralph Ave. Brooklyn, NY 11234 (718) 209-8121

Site Contact: Store Manager

# Technician InformationTechnician Name:Walter ArenasTechnician Phone:(201) 724-2643Techs Manager:Valter Arenas

Manager Phone:

4058021262

# \*\*\* MUST CALL UPON ARRIVAL AND BEFORE SITE DEPARTURE \*\*\*

NET Please Call: 1 608 827-2283 \*Your call will be handled in the order received\* The following Login information is needed: your name, Company Name, work order#, callback number(mobile#)

## Scheduling

1 billable technician required Arrival Time: 10/7/2021 9:00 AM

#### Scope of Work

CABLE RUN - CVS – [Special Request] Broadband Connection

NET techs will LOG IN/LOG OUT LIVE by calling (608) 827-2283. DO NOT AUTO LOG IN\*

SOW - Tech will need to repair/replace a cable run between ONT/Modem and router in the manger's office. Connection steps below after completed cable run.

1. Locate Broadband modem (typically located in the manager's office near the rack or at the demarc)

2. Connect Broadband modem to port G0/2 on the Cisco 2911 Router

A. If modem is located near the Cisco 2911 router (rack) - use the patch cable to connect directly

B. If modem is located at the demarc - tech can use any available red 500 series jack (if cable test pass) to make the correction. 500 series jack run from demarc to data rack.

3. Reboot the modem.

4. Label both the modem patch cord cable "CVS Broadband Cable", and the Modem Power Cord: "Modem Power". Labels should be affixed to the cables approximately 12-inches from the Modem side.

Required Photos

1. Close-up of front of modem (showing entire unit, with indicator lights)

- 2. Close-up of back of modem (showing entire unit, with patch cord connected and showing LABELS)
- 3. Close-up of G0/2 on the Cisco 2911 Router (with patch cord connected)
- 4. Wide view of equipment rack.

DSS INSTRUCTIONS: Pictures must be emailed to dss@nettechnology.com, before tech is released from site. When sending pictures the email subject line must read "[xxxxxxx]" where xxxxxxx= WO ID found on Purchase Order; 7 digits long, starts with a 1. \*\*\*IMPORTANT – Subject line must be enclosed in BRACKETS [] and not PARENTHESIS ().\*\*\*

#### Resolution



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Customer - Managers Name (PRINT)

Customer - Managers Name (SIGN)

Date Time

Technicians Name (PRINT)

Technicians Name (SIGN)

Date Time

MANDATORY SIGN OFF OF TECHNICIAN AND CUSTOMER CONTACT MANAGER

Sign Off does not release tech from the job site. Any questions need to be directed to NET Tech Support.