



Network Engineering Technologies
3140 Deming Way
Middleton, WI 53562
www.nettechnology.com

Vendor: 60426
Purchase Order: 651173-1314470-00776
Work Order: 1314470
Service ETA: 9/2/2021 11:00 AM
*Purchase Order MUST appear on all invoices and
emailed to apinbox@nettechnology.com or invoice will be
rejected, Invoice must match this Purchase Order Receipt.

Site Location Information

Customer: CVS Pharmacy
Site Number: 00776
Location: Pharmacy
850 Bronx River Rd 18 Fleetwood Plaza
Yonkers, NY 10708
(914) 237-1023
Site Contact:

Technician Information

Technician Name: Walter Arenas
Technician Phone: (201) 724-2643
Techs Manager:
Manager Phone: 4058021262

***** MUST CALL UPON ARRIVAL AND BEFORE SITE DEPARTURE *****

NET Contact Info: Please Call: 1 608 827-2283 *Your call will be handled in the order received* The following Login information is needed: your name, Company Name, work order#, callback number(mobile#)

Scheduling

1 billable technician required Arrival Time: 9/2/2021 11:00 AM

Scope of Work

CVS – Data Run to Network Rack [Troubleshoot] - Camera

NET techs will LOG IN/LOG OUT LIVE by calling (608) 827-2283. DO NOT AUTO LOG IN*

Need tech onsite to repair or replace an existing cable for a camera connection. Cable should run from a black jack near the equipment location to the store's data rack and terminated to a port on the 48 port patch panel. Jack should be labeled as the corresponding patch panel port that cable is terminated to. (i.e. 45, 46, etc)

Per CVS DVR tech stated the cable for camera 16 needs end that connect to decoder replaced. Cable may be copper Cat5e cable so all we can do is test the cable and make sure it is passing. If cable is good, we'll push back to CVS to get their CCTV Vendor out to take a look

****Data Rack - TECH WILL NEED BLUE PLENUM CABLE AND BLACK ORTRONICS TRACJACKS (OR-TJ5E00-00)****

****Data Rack -- To the 48 port Ortronics patch panel located at the data rack, then cross connected to one of the trendnet switches for cameras**

IF TECH IS UNABLE TO RESOLVE CABLING ISSUE WITHIN 1 HR. TECH WILL PULL A NEW CABLE.* TECH SHOULD ASSUME A NEW CABLE WILL NEED TO BE PULLED AND HAVE THE NECESSARY MATERIALS TO COMPLETE THE PULL ON THIS SERVICE CALL.* FAILURE TO COMPLY WITH ANY PORTION OF THIS WORK ORDER MAY RESULT IN NON-PAYMENT.

Required Photos

- 1) Data Rack
- 2) Zoomed in pictures clearly showing each end of cable with jacks and labels
- 3) Overview photo clearly showing location of jack(s)
- 4) Cable test result
- 5) Camera, if available

Pictures must be emailed to dss@nettechnology.com, before tech is released from site. When sending pictures the email subject line must read "[xxxxxx]" where xxxxxx= WO ID found on Purchase Order; usually 6 digits long. *****IMPORTANT** – Subject line must be enclosed in BRACKETS [] and not PARENTHESIS ().***



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Resolution

Customer - Managers Name (PRINT)

Customer - Managers Name (SIGN)

Date Time

Technicians Name (PRINT)

Technicians Name (SIGN)

Date Time

MANDATORY SIGN OFF OF TECHNICIAN AND CUSTOMER CONTACT MANAGER

Sign Off does not release tech from the job site. Any questions need to be directed to NET Tech Support.