



Your VendorID: 60426
Purchase Order: 621752-1264037-07838
Work Order: 1264037
Service ETA: 10/29/20 at 4:00 PM

*** Purchase Order MUST appear on all invoices and emailed to apinbox@nettechnology.com or invoice will be rejected, Invoice must match this Purchase Order Receipt.**

SITE LOCATION INFORMATION	TECHNICIAN INFORMATION
Customer: CVS Pharmacy 07838 Location Pharmacy 1149 Ben Franklin Hwy. West Douglassville, PA 19518 (610) 3854300 Site Service Contact Manager	Technician Name: Sherwin Laing Technician Phone: (908) 343-9121 Techs Manager: LaToya Cutliff Manager Phone: (405) 802-1262

***** MUST CALL UPON ARRIVAL AND BEFORE SITE DEPARTURE *****

NET Contact Please Call: 1 608 827-2270
 Your call will be handled in the order received
Info: The following Login information is needed: your name, Company Name, work order#, callback number(mobile#)

Scheduling
1 billable technician required Arrival Time: 10/29/2020 4:00:00 PM
Scope of Work
<p>CVS RX Zebra Printer Project 2020 - Printer is temp connected to workstation</p> <p>NET techs will LOG IN/LOG OUT LIVE by calling (608) 827-2270. DO NOT AUTO LOG IN*</p> <p>PPE requirement: Use of Face Masks or Cloth Face Covers</p> <p>-----</p> <p>The Rx has temporarily set up the zebra printer by connecting it using the least used work station's data cable. Tech will need to locate the printer and confirm which work station was taken offline. Tech will need to disconnect data cable from printer and plug into the back of the zotac workstation. Zotac is typically mounted on the back of the workstation monitor. If unable to locate zotac, please contact NET for help. Tech will need to confirm workstation is back online and the proceed with the SOW as outlined below.</p> <p>Upon arrival tech will need to locate the RX switch, locate zebra printer, and check for available jack between RX drive thru and RX switch and report findings to NET before proceeding to the next steps.</p> <p>Equipment Shipped to Store: zebra printer, mouse, temp alert device. Mouse will be used for DT workstation if current one is defective or missing. TA device will be left with RPH.</p> <p>Part 1: (Complete one of the following options)</p> <p>-Option A: If there is a direct cable run, tech will need test, certify and label jacks "DT/PRT". Cables need to be jacked on both ends then patched into to port 47 of the RX switch. If 47 is taken tech will need to move existing patch cable to a different port so printer can be in 47.</p> <p>-Option B (switch is located within RX): If there is no direct cable run, tech will need to run cable from RX drive thru to RX switch. Once cable is terminated and tested to spec tech will need to label new jacks "DT/PRT". Cables need to be jacked on both ends then patched into to port 47 of the RX switch. If 47 is taken tech will need to move existing patch cable to a different port so printer can be in 47.</p> <p>-Option C (switch is located outside of RX): If there is no direct cable run, tech will need to run cable from RX drive thru to RX switch. Once cable is terminated and tested to spec tech will need to label new jacks "DT/PRT". Cables need to be jacked on both ends then patched into to port 47 of the RX switch. If 47 is taken tech will need to move existing patch cable to a different port so printer can be in 47.</p> <p>Part 2:</p>



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-Install zebra printer at the drive thru. Tech will need to connect zebra printer, install paper and turn on. Printer will need to be labeled "COVID Printer".
-Tech will need to call to ROC 888.401.4601 option 7 to ping printer, ROC will need IP address. Record ROC tech who tested (IMPORTANT). No ROC will be provided.
-Call NET to log out

Materials:

- cat 5 cable
- cat 5 jacks (yellow for internal and black for external)
- cat 5 patch cables
- surface mount box
- face plate
- cable tester
- cable toner
- label marker

**RX Hub will typically be mounted under a counter in the front, island or back workbench area. If store has a 7ft rack, RX hub might be located in the rack.

IF TECH IS UNABLE TO RESOLVE CABLING ISSUE WITHIN 1 HR. TECH WILL PULL A NEW CABLE.
TECH SHOULD ASSUME A NEW CABLE WILL NEED TO BE PULLED AND HAVE THE NECESSARY MATERIALS TO COMPLETE THE PULL ON THIS SERVICE CALL.* FAILURE TO COMPLY WITH ANY PORTION OF THIS WORK ORDER MAY RESULT IN NON-PAYMENT.*

Required Photos

- 1) RX Hub
- 2) Close up of Jack near Rx Hub – labeled "DT/PRT"
- 3) Close up of Jack near equipment end – labeled "DT/PRT"
- 4) Overview of Drive Thru
- 5) Cable test result
- 6) Printer (if available) – labeled "COVID-19 Printer"
- 7) Label with IP address information (comes with Printer)
- 8) If RX hub is located in 7ft rack - photo of full rack
- 9) Workstation powered back on

Pictures must be emailed to dss@nettechnology.com, before tech is released from site. When sending pictures the email subject line must read "[xxxxxx]" where xxxxxx= WO ID found on Purchase Order; usually 7 digits long. ***IMPORTANT – Subject line must be enclosed in BRACKETS [] and not PARENTHESIS ().***

Resolution:



Network Engineering Technologies
 3140 Deming Way
 Middleton, WI 53562
 P: 608.827.6700
 F: 608.827.6705
 www.nettechnology.com

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Parts List:							
PartName	QTY	Used	Return ETA	Return	Returned	Responsibl	Purchaser
OOS Labor	0	<input checked="" type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>		NET
Power Pole	0	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>		NET
Printer Install	1	<input checked="" type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>		Contractor
Scope A - No Cable Run	1	<input checked="" type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>		Contractor
Scope B - New Cable Run wi	0	<input checked="" type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>		Contractor
Scope C - New Cable Run o	0	<input checked="" type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>		Contractor
Trip Charge	1	<input checked="" type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>		Contractor

Customer - Managers Name (PRINT)

Customer - Managers Name (SIGN)

Date Time

Technicians Name (PRINT)

Technicians Name (SIGN)

Date Time

MANDATORY SIGN OFF OF TECHNICIAN AND CUSTOMER CONTACT MANAGER

Sign Off does not release tech from the job site. Any questions need to be directed to NET Tech Support.