



Incident #: 200108411

Customer Reference #: 1356674

Site Name: ISLANDS RESTAURANTS LP

Site Contact:

Address: 3825 STATE ST STE E-149

SANTA California 93105
BARBARA

Site Phone:

Please call (281) 668-3211 immediately upon arrival to check in.

Scheduled Date and Time: 8/12/2020 1:00:00 PM

Scope of Work:

ISLANDS RESTAURANTS LP
3825 STATE ST STE E-149
SANTA BARBARA CA 93105

ONSITE CONTACT INFORMATION

LCON Name: Manager on duty
LCON Phone: (805) 946-0044

Reported Issue(s): Chronic Review - Islands Santa Barbara 071

Scope of Work:

(Detailed description of work needed): vendor meet, work with Frontier technician to identify and isolate the issue

Special tools needed (Other than standard tools): laptop with internet, ethernet and console cables, inside wiring tools

(TOOL REQUIREMENTS **)**

*Laptop w/serial port or USB to serial adapter

*4G Wireless card or MIFI, HotSpot, Teethering device etc.

*console cable

*toner

*punch tool

*Buttset

*basic telco and hand tools

*300' CAT5 cable

*cross connect wire

*8' ladder

*RJ-45 jacks

*mod plugs

*Drill

*****BRING LAPTOP WITH TEAM VIEWER, CONSOLE CABLE, INTERNET ACCESS*****

******* COLLATERAL *******

-Pictures

-Signed off WO

Must be sent right after execution at lcutliff@intellicomm1.com

Technician Name: _____

Arrival Time: _____

Service Date: _____

Departure Time: _____

I certify that all work was completed as described by the Scope of Work above.

I will submit all photos and documentation to documents@tech-americas.com within 24 hours.

Technician Signature: _____

Customer Signature: _____

Tech Americas USA, Inc.
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Fax: 281-898-7870