



Incident #: 200108411
 Customer Reference #: 1356674
 Site Name: ISLANDS RESTAURANTS LP
 Site Contact:
 Address: 3825 STATE ST STE E-149
 SANTA California 93105
 BARBARA

Site Phone:

Please call (281) 668-3211 immediately upon arrival to check in.

Scheduled Date and Time: 8/12/2020 1:00:00 PM

Scope of Work:

ISLANDS RESTAURANTS LP
 3825 STATE ST STE E-149
 SANTA BARBARA CA 93105

ONSITE CONTACT INFORMATION
 LCON Name: Manager on duty
 LCON Phone: (805) 946-0044

Reported Issue(s): Chronic Review - Islands Santa Barbara 071

Scope of Work:
 (Detailed description of work needed): vendor meet, work with Frontier technician to identify and isolate the issue
 Special tools needed (Other than standard tools): laptop with internet, ethernet and console cables, inside wiring tools

(**TOOL REQUIREMENTS **)

- *Laptop w/serial port or USB to serial adapter
- *4G Wireless card or MIFI, HotSpot, Teethering device etc.
- *console cable
- *toner
- *punch tool
- *Buttset
- *basic telco and hand tools
- *300' CAT5 cable
- *cross connect wire
- *8' ladder
- *RJ-45 jacks
- *mod plugs
- *Drill

BRING LAPTOP WITH TEAM VIEWER, CONSOLE CABLE, INTERNET ACCESS

***** COLLATERAL *****

-Pictures
 -Signed off WO
 Must be sent right after execution at lcutliff@intellicomm1.com

Technician Name: _____ Arrival Time: _____

Service Date: _____ Departure Time: _____

I certify that all work was completed as described by the Scope of Work above.

I will submit all photos and documentation to documents@tech-americas.com within 24 hours.

Technician Signature: _____

Customer Signature: _____