



Network Engineering Technologies  
3140 Deming Way  
Middleton, WI 53562  
www.nettechnology.com

Vendor: 60426  
Purchase Order: 641757-1299765-00305  
Work Order: 1299765  
Service ETA: 6/1/2021 11:00 AM  
\*Purchase Order MUST appear on all invoices and  
emailed to apinbox@nettechnology.com or invoice will be  
rejected, Invoice must match this Purchase Order Receipt.

#### Site Location Information

**Customer:** CVS Pharmacy  
**Site Number:** 00305  
**Location:** Pharmacy  
1833 East High Street  
Pottstown, PA 19464  
(610) 327-2020  
**Site Contact:**

#### Technician Information

**Technician Name:** Sherwin Laing  
**Technician Phone:** (908) 343-9121  
**Techs Manager:**  
**Manager Phone:** 4058021262

**\*\*\* MUST CALL UPON ARRIVAL AND BEFORE SITE DEPARTURE \*\*\***

#### NET Contact Info:

Please Call: 1 608 827-2283 \*Your call will be handled in the order received\* The following Login information is needed: your name, Company Name, work order#, callback number(mobile#)

#### Scheduling

1 billable technician required Arrival Time: 6/1/2021 11:00 AM

#### Scope of Work

CVS – [Special Request] Burglar Alarm Troubleshoot

NET techs will LOG IN/LOG OUT LIVE by calling (608) 827-2283. DO NOT AUTO LOG IN\*

Need tech onsite to troubleshoot burglar alarm. Dial tone origins from B1, tech will need to confirm dial tone on B1. Tech will also need to be able to dial out from B1. There should be a cable from B1 to A20. Tech will need to check for dial tone on A21. Pairs A20 and A21 go to a RJ31x at the demarc.

\*Per CVS there is no dial tone at B1 or pair 20. FTS thinks the B-row amp cable could be damaged. If B row amp cable is discovered to be damaged, Please survey the length needed to replace.

Pin out for RJ31x:

1. pairs 20 and 21 on block 2 will be wired to RJ31x
2. Top of 20 goes to Pin 5
3. Bottom 20 goes to Pin 4
4. Top 21 goes to Pin 1
5. Bottom 21 goes to Pin 8
6. Leave the bridge clips off those pairs on block 2 (make sure to still bridge clip 20 and 21 on block 1)

TECH WILL NEED BUTTSET, GREY PLENUM CABLE AND BLUE ORTRONICS TRACJACKS (OR-63730003-26)\*\*

Required Photos

- 1) Phone Can
- 2) Demarc - close up of RJ31x and 66 blocks
- 3) Demarc - overview

Pictures must be emailed to dss@nettechnology.com, before tech is released from site. When sending pictures the email subject line must read "[xxxxxx]" where xxxxxx= WO ID found on Purchase Order; usually 6 digits long. \*\*\*IMPORTANT – Subject line must be enclosed in BRACKETS [ ] and not PARENTHESIS ( ).\*\*\*

#### Resolution



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\_\_\_\_\_  
**Customer - Managers Name (PRINT)**

\_\_\_\_\_  
**Customer - Managers Name (SIGN)**

\_\_\_\_\_  
**Date Time**

\_\_\_\_\_  
**Technicians Name (PRINT)**

\_\_\_\_\_  
**Technicians Name (SIGN)**

\_\_\_\_\_  
**Date Time**

**MANDATORY SIGN OFF OF TECHNICIAN AND CUSTOMER CONTACT MANAGER**

**Sign Off does not release tech from the job site. Any questions need to be directed to NET Tech Support.**