Vendor: 60426
Puchaese Order: 616645-1256379-S80174210
Work Order: 1256379
Service ETA: 9/24/2020 9:00 AM
Purchase Order MUST appear on all invoices and emailed to apinbox@nettechnology.com or invoice will be rejected, Invoice must match this Purchase Order Receipt.
Per your signed Vendor Contract, payment terms are NET 60.

Site Location Information	Technician Information	
Customer: ShopperTrak	**Technician Name:**	Marlon Dardaine
Site Number: S80174210	**Technician Phone:**	(347) 793-4164
Location: Apple Store R006	**Techs Manager:**	Latoya Cutliff
3393 Peachtree Rd NE Suite 4023		
Atlanta, GA 30326	**Manager Phone:**	4058021262
() -		
Site Contact:		

*** MUST CALL UPON ARRIVAL AND BEFORE SITE DEPARTURE ***

NET Contact Info: Please Call: 608 827-2271 *Your call will be handled in the order received* The following Login information is needed: your name, Company Name, work order#, callback number(mobile#)

Scheduling
1 billable technician required Arrival Time: 9/24/2020 9:00 AM

Scope of Work

@ER- ShopperTrak - APPLE New Store Network Install - Apple Store - Lenox Square - Atlanta, GA - Technician must arrive on time. Mall may not be open but a member of management will be there to let you in.
Safety Protocol Requirements:

1.   Techs to wear face coverings and gloves at all times when entering, working in, or exiting stores.
a.   This can include any of the following based on CDC guidelines: reusable or disposable masks.

2.   Techs to maintain social distancing while in stores and follow all posted instructions for customer queuing/metering.

3.   Techs to refrain from visiting stores if they have a fever of 100.4 F (37.94 C) or higher, or have exhibited any symptoms of COVID-19 within 14 days of the scheduled visit, (ex: fever, cough, shortness of breath or difficulty breathing, chills, repeated shaking with chills, muscle pain, headache, sore throat, new loss of taste or smell).
a.   Or if in the last 14 days, they have been out of the country, traveled by plane/cruise ship or been to areas known to have high concentrations of COVID-19 infections, or been in close contact with a person(s) with a positive or presumed positive COVID-19 case.

4.   If a technician is diagnosed with COVID-19 or shown symptoms of COVID-19 within 2 weeks of visiting a store, inform NET/ShopperTrak of the diagnosis.

Login with NET
Test with ShopperTrak, NOT NET
***You will need to provide the names of any and all ShopperTrak tech support that you talk to while onsite. ShopperTrak will provide you with check IN code upon arrival and check-out OUT code upon departure.

Tech will need to log in and out with ESG SUPPORT at NET. Contact number 608-827-2271 opt 4.
Tech will need to log in and out with James Hampton at ShopperTrak. Contact number 630-669-1664.

Site contact _____

Customer Signed Copy

Network Engineering Technologies
3140 Deming Way
Middleton, WI 53562
www.nettechnology.com

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Parts are located _____

SCOPE:
Tech MUST fill out Apple Site Visit tech sign off sheet.
Tech will need to complete the network portion of the install. ST600 and Hub(?)
There are ____ orbits installed and the home run cable is already tested.
Tech will need to test with ShopperTrak contact and get codes.

Description: NVT VISIT!! Revisit.
Orbit Type & Connectivity: Orbit 5 and Orbit 8 - IP
Notes: Please connect ShopperTrak devices (1 Orbit 8 and 8 Orbit 5s with 4 ST600s) to the network (SSC Site). Lead device is ST600 with MAC address 24DBAD20822B. The Orbit 8 (MAC address 24DBAD222490) needs its own port. Orbit 5s need to be plugged into ST600s and then to the network. There will be 5 ports total needed. Verify MAC addresses, connect and configure Orbits. Take snapshots with calibration strip for each Orbit. Once connectivity is confirmed, please work with ShopperTrak (James Hampton 630-669-1664) to schedule 5-10 walk throughs per orbit. Please reach out to James Hampton 630-669-1664 with any issues.\\

Apple informed me that Marlon can contact the WWT (network vendor) tech when onsite -

Bruce Bortle
Bruce.Bortle@wwt.com
(630) 326-3066

Ceiling Type:
Ceiling Height: 35
Pre-Cabled: Yes
# of Orbits: 9
Provision Mode: Single Site Connectivity
Special Instructions: 1 - 8.0 Orbit 8 mounted 35ft 6in, 8 - 2.9 Orbit 5 mounted 13ft 6in, Attn: Daniel Dahm
Shipment arrive before 2pm

*Required Materials:
Tech should bring patching compound to fill any holes left when mounting orbit/s.
Cat5e or cat6 cable
Minimum 10ft ladder
Misc Cat5 materials: jacks, surface mount boxes, patch cords, etcetera…

*Required Tools:

Digital camera or smartphone
Cat5e/Cat6 tester
Butt set
Toner
Punch tool
Standard cabling tools
Standard hand tools and power tools

REQUIRED DELIVERALBLES:
1) Picture of ST600
2) Picture of each device installed

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2) Picture of any hubs installed
3) Picture of network room showing location of ShopperTrak network equipment is installed
4) Picture of EACH installed Orbit(s) from below showing a green light.
5) Picture of complete entrance from floor to ceiling.
6) Picture of signed Apple Visit Tech Sign Off sheet

Please send the picture to DSS@NETTechnology.com with the work order number in square brackets [xxxxxx]. Work order number is 6 digits and starts with an 9xxxxx.

Resolution

Customer - Managers Name (PRINT)   **Customer - Managers Name (SIGN)**   **Date**   **Time**

Technicians Name (PRINT)   **Technicians Name (SIGN)**   **Date**   **Time**

MANDATORY SIGN OFF OF TECHNICIAN AND CUSTOMER CONTACT MANAGER

Sign Off does not release tech from the job site. Any questions need to be directed to NET Tech Support.