



Incident #: 400119681
Customer Reference #: 301499CR
Site Name: PetVet - Cumberland Animal Clinic
Site Contact: Ethan Amir
Address: 1860 SPRING RD SE

SMYR Georgia 30080
Site Phone: 2129067214

Please call (281) 668-3211 immediately upon arrival to check in.

Scheduled Date and Time: 7/12/2021 1:45:00 PM

Scope of Work:

Please have tech call Ethan at BCM at 212-906-7214 when arriving on site. Tech will connect a new AT&T Circuit to an Adtran device in client's IT room

Circuit Info:

AT&T Circuit ID: /MFEC/691556//ATI

Demarc Information

Demarc Info: CNL3931 PORT 5

Please have tech dial into conference bridge at 11 AM EDT CONFERENCE Bridge: +1 347-378-4164,,826757904#

Additional Information:

Tech MUST bring laptop with wireless internet and a USB to serial console cable to enable BCM engineer to access Cisco equipment remotely

***** IMPORTANT Message on COVID-19 Requirements*****

By accepting this work order, all Tech Americas technicians agree to wear surgical or cloth masks while on-site and during the entire running time of the dispatch. For the sake of protecting the health of our customers, this requirement applies to ALL of our dispatches regardless of state, region or country where the job is executed. Be prepared to follow acceptable social distancing measures and all official CDC COVID-19 related guidelines.

(TOOL REQUIREMENTS **)**

Technicians MUST carry the tools below for every dispatch:

- Laptop w/serial port or USB-to-serial adapter
- 4G Wireless card or MIFI, Hotspot or Tethering device.
- Console cable
- Cable toner
- Punch Down tool
- Lineman's Handset with Clips (AKA Buttset)
- Cable Crimper for mid-range copper connectors
- Electrical Multimeter
- 300' CAT5e cable
- Cross connect wire
- 6' to 8' ladder
- RJ-45 Jacks
- Modular Plugs
- Standard power drill

*****BRING LAPTOP WITH TEAM VIEWER, CONSOLE CABLE, INTERNET**

ACCESS***

(Collateral)

1. Customer signed work order
2. Site Photos

Tech Americas USA, Inc.
22503 Katy Freeway, Katy, Texas 77450
Support Center: 281-668-3211
Fax: 281-898-7870



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Must be sent right after execution at lcutliff@intellicomm1.com

*** Billing process cannot start until ALL deliverable are received ***

Technician Name: _____ Arrival Time: _____

Service Date: _____ Departure Time: _____

I certify that all work was completed as described by the Scope of Work above.

I will submit all photos and documentation to lcutliff@intellicomm1.com within 24 hours.

Technician Signature: _____

Customer Signature: _____