



By accepting this work order and performing the mentioned above services you are accepting the terms and conditions set forth in the Master Contractors Agreement.

CUSTOMER INFORMATION:

Customer: Kohls Department Store
Site: Kohls # 0447 - Johns Creek
Address: 3630 Peachtree Pkwy
Suwanee, GA 30024
Corner Address:
Phone: 678-474-4993

Requested By: 65403
Problem Code: 121 Project Mac

CROSSCOM NATIONAL INFORMATION:

Contact: Kelsey Seitz

Log in and out via IVR: (800) 820-9229
Fax D&A to: (800) 933-5538
Questions? Call: (800) 820-9229

BRIEF STATEMENT OF WORK & COMMENTS

Kohl's Return Trip Cradlepoint- 43183

TRIP INFORMATION

Arrival Date	Arrival Time	Time Zone	Trip Description	# Of Techs
07/30/2021	09:00 AM	EDT	Return Trip	1

TECHNICAL NOTES:

Technician will complete a return visit to site to assist in troubleshooting the cradlepoing device and/or other issues as outlined in the work order. Please contact Kohl's Help Desk upon arrival to step through troubleshooting.

- * Trip: (1) Technician is required and the work will be performed in (1) Trip. See work order for trip time details.
- * Material: Tech should be prepared to supply CAT5 patch cable(s) if needed.
- * Special tools: Laptop with Aircard, Digital Camera, Label Maker, 10 & 12' ladders, Jewelers Flat Head Screw Driver
- * The technician must log in and out with the CrossCom Project Team @ 800-820-9229.

MATERIAL ON ORDER

Part Number	Part Description	Provided By	Quantity
ANI-DS-227B2NLJ-01	Cat 6 Red CM Booted - Rollover Pin-Out - 10Ft	CrossCom	1.00

SPECIAL TOOLS

Description	Provided By
Laptop with Aircard	VFT
Digital Camera	VFT
Label Maker	VFT
10' - 12' Ladders	VFT
Jewelers Flat Head Screw Driver	VFT
Coax crimp tool	VFT
CAT6 Termiantion Tool	VFT

OPTIONAL ITEMS (Confirm with CrossCom before performing any of these activities.)

Description
None

DELIVERABLES

Required before last trip checkout.

Description	Acceptance Criteria	Type
Delivery & Acceptance		Delivery & Acceptance





DELIVERY & ACCEPTANCE (D & A):

Trip # _____ Date _____ On-Site At _____ Off-Site At _____

Manager Signature _____ Manager Printed Name _____

Additional Trip Required? Yes / No

Description of Work: _____

Customer Abuse: Yes / No Explain: _____

Trip # _____ Date _____ On-Site At _____ Off-Site At _____

Manager Signature _____ Manager Printed Name _____

Additional Trip Required? Yes / No

Description of Work: _____

Customer Abuse: Yes / No Explain: _____

CHECKLIST

1. Where in the store is the cradlepoint device located? _____
2. Was a cable run required? _____ Yes / No
3. If a cable run was required, how long was the run? _____
4. What color is the cross-over patch cable? _____
5. Are all patch cables going to the cradlepoint device labeled? _____ Yes / No
6. Who signed your paperwork? (first and last name) _____
7. What was the release code number provided by the Kohls Help Desk? _____
8. Additional Comments: _____
9. How many technicians were on site? (if more than one trip, specify qty per trip) _____
10. If CAT6 cable/jacks were shipped but unused, have CrossCom generate an RMA number. Tech will take unused equipment from site with him/her to be shipped back to CrossCom. What is the RMA #? _____

This document must be signed by the site manager and by the technician. See the final page.



COMMENTS & SIGNATURES

Comments _____

Manager Signature _____ Date & Time _____

Technician Signature _____ Date & Time _____