



**Incident #:** 200119914  
**Customer Reference #:** 3113326  
**Site Name:** FIVE BELOW  
**Site Contact:**  
**Address:** 5200 KINGS HWY

**BROOKLYN New York 11234**

**Site Phone:**

**Please call (281) 668-3211 immediately upon arrival to check in.**

**Scheduled Date and Time: 7/14/2021 9:45:00 AM**

**Scope of Work:**

Reported Issue(s): Circuit down.

Scope of Work (Detailed description of work needed): We need to fo layer 1, connect Meraki to the ONT

Special tools needed (Other than standard tools):

\*\*\*\*\* IMPORTANT Message on COVID-19 Requirements\*\*\*\*\*

By accepting this work order, all Tech Americas technicians agree to wear surgical or cloth masks while on-site and during the entire running time of the dispatch. Be prepared to follow acceptable social distancing measures and all official CDC COVID-19 related guidelines.

(\*\*TOOL REQUIREMENTS \*\*)

Technicians MUST carry the tools below for every dispatch:

- Laptop w/serial port or USB-to-serial adapter
- 4G Wireless card or MIFI, Hotspot or Tethering device.
- Console cable
- Cable toner
- Punch Down tool
- Lineman's Handset with Clips (AKA Buttset)
- Cable Crimper for mid-range copper connectors
- Electrical Multimeter
- 300' CAT5e Cable
- Cross-connect wire
- 6' to 8' ladder
- RJ-45 Jacks
- Modular Plugs
- Standard power drill

\*\*\*, BRING LAPTOP WITH TEAM VIEWER, CONSOLE CABLE, INTERNET ACCESS\*\*\*

\*\*\*\*\* COLLATERAL \*\*\*\*\*

-Pictures

-Signed off WO

Must be sent right after execution at lcutliff@intellicomm1.com

\*\*\*\*\* COLLATERAL \*\*\*\*\*

\* BEFORE AND AFTER PICTURES

\* Pictures of each equipment/devices installed

\* Pictures of cable runs completed including the terminations

\* Work order sign off

Must be sent right after execution at lcutliff@intellicomm1.com

Technician Name: \_\_\_\_\_

Arrival Time: \_\_\_\_\_

Tech Americas USA, Inc.  
22503 Katy Freeway, Katy, Texas 77450  
Support Center: 281-668-3211  
Fax: 281-898-7870



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Service Date: \_\_\_\_\_ Departure Time: \_\_\_\_\_

I certify that all work was completed as described by the Scope of Work above.

**I will submit all photos and documentation to lcutliff@intellicomm1.com within 24 hours.**

Technician Signature: \_\_\_\_\_

Customer Signature: \_\_\_\_\_