

## Title

Music Player Swap - cabling

## Assignment Date

September 23, 2020 11:00AM  
EDT

**CHECK IN REQUIRED**

### ARRIVAL TIME

\_\_\_\_\_ AM/PM

### DEPARTURE TIME

\_\_\_\_\_ AM/PM

## Description

1 Tech

**Materials Tech needs to bring to site:**

**Various size patch cables 7-10 ft**

**Cabling materials** Max 100 ft, but average 50-75

ty-wraps, Velcro, P-touch labeler

**Required Tools to complete SOW:**

**7-10 ft Ladder, lap top with headphones, console cable**

**SOW:**

Technician will be removing current players and swapping out with new players that will be shipped to site. If current player has no network connectivity and there is none available for new player a new cable run will be needed. Will need to check connectivity at website link provided in Special instructions.

## Contact Information

### Support Contact

Service Desk  
(866) 566-4295

## Assignment Location

**520 - ATLANTA, GA**  
3393 PEACHTREE RD NE  
ATLANTA, GA 30326  
USA

## Custom Information

- Client Name: PLAYNETWORK
- Case ID #: PRJTASK3631283
- Customer PO #:
- Customer Ticket #:

## Notes

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## Approval

By signing below, you acknowledge your agreement with the satisfactory completion of the assignment details listed above. Additionally, you verify the accuracy of the arrival and departure time(s) entered on this form.

Customer Name (Printed)

Customer Signature

Date

| Title   |  | Assignment Date  |  |
|---|--|--|--|
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Customer Signature

\_\_\_\_\_  
Date

**Title**

Music Player Swap - cabling

All spend limit requests must be documented and approved.  
 Questions, change of scope or spend limit requests should be directed to:  
 Service Desk,service@telaid.com,(866) 566-4295

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1 Tech

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(866) 566-4295**Assignment Location**

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 3393 PEACHTREE RD NE  
 ATLANTA, GA 30326  
 USA

**Instructions**

Check in with Telaid and The North Face MOD

Locate shipped package(s)

Locate current players (Audio and Media if they have it)

Determine if current players are connected to a network

If no network connection is available or can't locate a network connection near player(s):

-Begin to run network cable for new player(s)

Once complete getting new player on network:

Audio Players: Check connectivity at: <http://connectivity.apps.playnetwork.com>

Enter MAC address from device and hit the magnifying glass to check connectivity

Video Players: Reach out to PM Amanda Toth @ 440-661-1968 to check if it's online

Once all players are validated to be online, upload proper deliverables

\*\*New players will play music with a set playlist. This does not mean they are online. Must check connectivity on website to verify.\*\*

Check out with Telaid

**Completion Details****Instructions**

All Required deliverables are due upon check out. Deliverables must be submitted prior to requesting an expense reimbursement. This will allow Telaid to review for timely payment approval.

If deliverables are not received within 24 hours from check out, a 10% deduction penalty will be automatically applied to the assignment.

If no deliverables are received within 72 hours from check out, a \$0 payment will be applied to your assignment and another resource will be dispatched to complete the scope of work.

#### Deadline

Deadline to submit attachments is **24** hours after assignment start.

#### Deliverables

You are required to include **10** attachment(s) for this assignment:

- 1 Photos
- 1 Photos
- 1 Sign Off Form
- 1 Photos
- 1 Photos
- 1 Photos
- 1 Photos
- 1 Photos
- 1 Photos
- 1 Photos

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### Parts & Logistics

Parts will be supplied by the client.  
The parts will be on location.

### Code of Conduct

Technicians must represent themselves as a Telaid technician, wear either a polo shirt or a buttoned shirt with collar, and clean pants.

### Terms of Agreement

If you are running late, you must notify us before the ETA is missed and provide us with your new ETA. •A 5% deduction penalty will be applied for late arrival to service jobs, unless

client penalty is greater. • A \$100 deduction penalty will be applied for each late arrival occurrence on project work, unless client penalty is greater. • If late arrival occurred on work requiring a firm ETA, you risk losing Firm ETA jobs (service or project) for 30-60 days at our discretion. • The firm ETA penalty above will be cross-referenced to all Auto-Routed talent pools and repeat offenders will be removed from Auto-Routing for 30-60 days at our discretion. All required deliverables are due upon Check Out. Deliverables must be submitted prior to requesting an expense reimbursement. This will allow Telaid to review for timely payment approval. If deliverables are not received within 24 hours of Check Out, a 10% deduction penalty will be automatically applied to the assignment. If no deliverables are received within 72 hours from Check Out, a \$0 payment will be applied to your assignment and another resource will be dispatched to complete the scope of work.

## Print Badge

Use this badge to take with you and show on site for your assignment.



**Phillip Lumpkin**

On behalf of: **Telaid**

Valid: 9/23/2020 11:00AM EDT

For: Music Player Swap - cabling (8721031303)