



**Incident #:** 200116282

**Customer Reference #:** 3074535

**Site Name:** FIVE BELOW

**Site Contact:**

**Address:** 5480 PEACHTREE BLVD

ATLANTA Georgia 30341

**Site Phone:**

**Please call (281) 668-3211 immediately upon arrival to check in.**

**Scheduled Date and Time: 5/3/2021 10:00:00 AM**

**Scope of Work:**

\*\*\*SOW\*\*\*

We have installed a new 25M/10M Comcast Broadband Circuit. We asked the vendor to install the service into the managers back office, where the customer has a network rack located. Our task will be to locate that circuit, ensure it is extended to the rack and test it for connectivity. Once verified functional, we will need to reach out to the XXXX IT team, to assist them in cutting over the point of sale system and connect the new circuit to their Meraki device onsite.

\*\*\*\*\* IMPORTANT Message on COVID-19 Requirements\*\*\*\*\*

By accepting this work order, all Tech Americas technicians agree to wear surgical or cloth masks while on-site and during the entire running time of the dispatch. For the sake of protecting the health of our customers, this requirement applies to ALL of our dispatches regardless of state, region or country where the job is executed. Be prepared to follow acceptable social distancing measures and all official CDC COVID-19 related guidelines.

\*\*\*\*\*TOOL REQUIREMENTS \*\*\*\*\*

Technicians MUST carry the tools below for every dispatch:

- Laptop w/serial Port or USB-to-serial Adapter
- 4G Wireless Card or MIFI, Hotspot or Tethering Device.
- Console Cable
- Cable Toner
- Punch Down Tool
- Lineman's Handset with Clips (AKA Buttset)
- Cable Crimper for Mid-range Copper Connectors
- Electrical Multimeter
- 300' CAT5e Cable
- Cross Connect Wire
- 6' to 8' Ladder
- RJ-45 Jacks
- Modular Plugs
- Standard Power Drill

BRING LAPTOP WITH TEAM VIEWER, CONSOLE CABLE AND INTERNET ACCESS

Tech Americas USA, Inc.  
22503 Katy Freeway, Katy, Texas 77450  
Support Center: 281-668-3211  
Fax: 281-898-7870



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\*\*\*\*\*COLLATERAL\*\*\*\*\*

1. Customer signed work order

2. Site Photos

Must be sent right after execution at lcutliff@intellicomm1.com \*\*\*

Billing process cannot start until ALL deliverable are received \*\*\*

Technician Name: \_\_\_\_\_

Arrival Time: \_\_\_\_\_

Service Date: \_\_\_\_\_

Departure Time: \_\_\_\_\_

I certify that all work was completed as described by the Scope of Work above.

**I will submit all photos and documentation to lcutliff@intellicomm1.com within 24 hours.**

Technician Signature: \_\_\_\_\_

Customer Signature: \_\_\_\_\_