



Network Engineering Technologies
3140 Deming Way
Middleton, WI 53562
www.nettechnology.com

Vendor: 60426
Purchase Order: 641757-1300151-00305
Work Order: 1300151
Service ETA: 6/14/2021 1:00 PM
*Purchase Order MUST appear on all invoices and
emailed to apinbox@nettechnology.com or invoice will be
rejected, Invoice must match this Purchase Order Receipt.

Site Location Information

Customer: CVS Pharmacy
Site Number: 00305
Location: Pharmacy
1833 East High Street
Pottstown, PA 19464
(610) 327-2020
Site Contact:

Technician Information

Technician Name: Sherwin Laing
Technician Phone: (908) 343-9121
Techs Manager:
Manager Phone: 4058021262

***** MUST CALL UPON ARRIVAL AND BEFORE SITE DEPARTURE *****

NET Contact Info: Please Call: 1 608 827-2283 *Your call will be handled in the order received* The following Login information is needed: your name, Company Name, work order#, callback number(mobile#)

Scheduling

1 billable technician required Arrival Time: 6/14/2021 1:00 PM

Scope of Work

CVS – [Special Request] Phone Cabinet [New Run] – Amphenol Cable [B, C, D, E] Row

NET techs will LOG IN/LOG OUT LIVE by calling (608) 827-2283. DO NOT AUTO LOG IN*

Need tech to locate the [B, C, D, E] row Amphenol cables that were delivered to the store. Tech will need to install the new [B, C, D, E] row Amphenol Cable connection in the phone cabinet to the Vertical Wave PBX installed at the data rack. Prior to swapping the cables, tech will need to notify manager and pharmacist phones will go down. Once connection is made tech will need to confirm phones are back up.

Additionally, tech will need to confirm the alarm lines are connected properly and working:

Need tech onsite to troubleshoot burglar alarm. Dial tone origins from B1, tech will need to confirm dial tone on B1. Tech will also need to be able to dial out from B1. There should be a cable from B1 to A20. Tech will need to check for dial tone on A21. Pairs A20 and A21 go to a RJ31x at the demarc.

*Per CVS there is no dial tone at B1 or pair 20. FTS thinks the B-row amp cable could be damaged. If B row amp cable is discovered to be damaged, Please survey the length needed to replace.

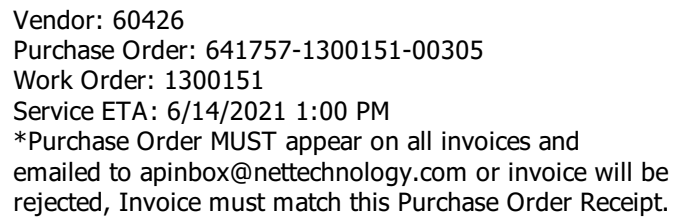
Pin out for RJ31x:

1. pairs 20 and 21 on block 2 will be wired to RJ31x
2. Top of 20 goes to Pin 5
3. Bottom 20 goes to Pin 4
4. Top 21 goes to Pin 1
5. Bottom 21 goes to Pin 8
6. Leave the bridge clips off those pairs on block 2 (make sure to still bridge clip 20 and 21 on block 1)

***Analog connection is typically in the phone cabinet located either in the Manager's Office or back demark area

Phone - TECH WILL NEED BUTTSET for testing purposes

IF TECH IS UNABLE TO RESOLVE CABLING ISSUE WITHIN 1 HR. TECH WILL PULL A NEW CABLE. TECH SHOULD ASSUME A NEW CABLE WILL NEED TO BE PULLED AND HAVE THE NECESSARY MATERIALS TO COMPLETE THE PULL ON THIS SERVICE CALL.* FAILURE TO COMPLY WITH ANY PORTION OF THIS WORK ORDER MAY RESULT IN NON-PAYMENT.*



Pictures must be emailed to dss@nettechnology.com, before tech is released from site. When sending pictures the email subject line must read "[xxxxxx]" where xxxxxx= WO ID found on Purchase Order; usually 6 digits long. ***IMPORTANT – Subject line must be enclosed in BRACKETS [] and not PARENTHESIS ().***