Network Engineering Technologies
3140 Deming Way
Middleton, WI 53562
P: 608.827.6700
F: 608.827.6705
www.nettechnology.com

Your VendorID:	60426
Purchase Order:	615684-1254651-06021
Work Order:	1254651
Service ETA:	9/23/20 at 9:00 AM

* Purchase Order MUST appear on all invoices and emailed to apinbox@nettechnology.com or invoice will be rejected, Invoice must match this Purchase Order Receipt.

SITE LOCATION INFORMATION

Customer: CVS Pharmacy   06021

Location   Pharmacy

800 SE 4th St

Moore, OK 73160

(405) 7941539

Site Service Contact

TECHNICIAN INFORMATION

Technician Name: Eddie Cutliff

Technician Phone: (405) 317-6013

Techs Manager: Vendor Manager

Manager Phone: (405) 802-1262

*** MUST CALL UPON ARRIVAL AND BEFORE SITE DEPARTURE   ***

NET Contact Info: Please Call: 1.608.827.2283 *Your call will be handled in the order received*The following login information is needed: name, callback number (mobile), work order #.

Scheduling

1 billable technician required Arrival Time: 9/23/2020 9:00:00 AM

Scope of Work

CVS - Broadband Router 2020

NET techs will LOG IN/LOG OUT LIVE by calling (608) 827-2270. DO NOT AUTO LOG IN*
CALL CVS_ROC 888-401-4601 (from a STORE PHONE), Option 1.1 for Broadband **In order to ensure accurate onsite times, tech will need to log in with NET Support and then immediately log in with CVS ROC and vice versa. If there is more than 15min time discrepancy between the NET and CVS onsite time, we will use the login/out times provided by ROC.

If the store personnel question the validity of this visit, the manager can call 888-401-4601, Option 1.1 (CVS-ROC) or can reference this CVS Help Desk ticket number: IM9920870 (SEPTEMBER 2020)

PPE requirement: Use of Face Masks or Cloth Face Covers

PLEASE NOTE- TECHS TO SUPPLY PATCH CORDS- STEP ONE BELOW WILL NOT APPLY
1. After logging in with ROC, locate pink patch cable that was sent to the store (WILL BE USED TO CONNECT TO ROUTER ON THE RACK SIDE)
2. Locate Broadband modem (typically located in the manager's office near the rack or at the demarc)
3. Connect Broadband modem to port G0/2 on the Cisco 2911 Router as per CVS Redbook.
    A. If modem is located near the Cisco 2911 router (rack) - use the pink patch cable to connect directly
    B. If modem is located at the demarc - tech can use any available red 500 series jack (if cable test pass) to make the correction. 500 series jack run from demarc to data rack. On the rack side - use the pink patch cable to make the connection to the router.
    C. If not found or located any where else - let the ROC know
4. Reboot the modem.
5. Label modem "CVS Retail BB" and label both the modem patch cord cable (Pink) "CVS Broadband Cable", and the Modem Power Cord: "Modem Power". Labels should be affixed to the cables approximately 12-inches from the Modem side.
6. Take 4 required photos:
        a. Close-up of front of modem (showing entire unit, with indicator lights)
        b. Close-up of back of modem (showing entire unit, with patch cord connected and showing LABELS)
        c. Close-up of G0/2 on the Cisco 2911 Router (with patch cord connected)
        d. Wide view of equipment rack.
7. Send photos to ROC20@cvscaremark.com (store # MUST be in subject line).
8. Call ROC for testing. ROC to provide a release code after testing complete.
9. Send photos to DSS before calling NET to logout (DSS instructions below). Provide ROC release code.

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10. If cable run is needed - tech will need to provide the following information to NET:
- estimated cable length
- size ladder or lift (if lift needed - need photo displaying ceiling height)
- any other materials/items needed to run cable

Materials:
2 15 ft patch cord (in case CVS did not ship one) - CVS did not ship out
cable tester

* FAILURE TO COMPLY WITH ANY PORTION OF THIS WORK ORDER MAY RESULT IN NON-PAYMENT.*

DSS INSTRUCTIONS: Pictures must be emailed to dss@nettechnology.com, before tech is released from site. When sending pictures the email subject line must read "[xxxxxxx]" where xxxxxxx= WO ID found on Purchase Order; 7 digits long, starts with a 1. ***IMPORTANT – Subject line must be enclosed in BRACKETS [ ] and not PARENTHESIS ( ).***

Resolution:

Parts List:

PartName	QTY	Used	Return ETA	Return	Returned	Responsibl	Purchaser
Broadband Install	1	☑		☐	☐		Contractor
CVS Broadband Install - Sce	0	☑		☐	☐		Contractor
Patch Cords	0	☑		☐	☐		Contractor
TripCharge	1	☑		☐	☐		Contractor

_____   _____   _____   _____
Customer - Managers Name (PRINT)   **Customer - Managers Name (SIGN)**   **Date**   **Time**

_____   _____   _____   _____
Technicians Name (PRINT)   **Technicians Name (SIGN)**   **Date**   **Time**

MANDATORY SIGN OFF OF TECHNICIAN AND CUSTOMER CONTACT MANAGER

Sign Off does not release tech from the job site.   Any questions need to be directed to NET Tech Support.

CUSTOMER SIGNED COPY