



VENDOR W/O #
114774-01

Service Date 5/12/21 11:00 AM
Client PO #
Priority Regular
Order Type Service

Telaid
13 West Main Street
Niantic, CT 06357
Phone # 800-205-5556 Fax #

Contact Information

SERVICE LOCATION

MSSB - Loc # 90649 - MORRISTOWN, NJ
10 MADISON AVE
FL 1
MORRISTOWN, NJ 07960
Phone # Fax #

VENDOR # 380129

Intellicomm
1048 Chase Creek Ct
Lawrenceville, GA 30044
Phone # 405-802-1262 Fax #

SERVICE DESCRIPTION

Troubleshoot network connection - Printer

INC39569157

Tech MUST contact FDS at 866-276-8950 once onsite BEOFRE STARTING ANY WORK and BEFORE LEAVING.. *

Troubleshoot network connection - Printer

MAC address: 2C-41-38-80-9E-8D
IP: 10.48.180.248
Hostname: xb004295-B006

Tech will need to test and trace cable to the switch

Tech MUST contact FDS at 866-276-8950 once onsite BEOFRE STARTING ANY WORK and BEFORE LEAVING.. *

IF port is disabled (solid amber link) call OPS 718-754-4060 REF# INC39569157. If you are unable to get a hold of support, and have tried to contact them for at least 15 minutes, please contact the Telaid service desk to escalate.

CONTACT TELAID 866-566-4295 TO PROVIDE WORK NOTES AND LOG OFF SITE

LCON: Joseph Moschella +1 973-993-5214

FAILURE TO CALL FDS WILL RESULT IN NON-PAYMENT

Doc Type	Required Count	Description
Other	1	FDS contact's name *required*
Signoff	1	Signed Work Order



SIGN OFF SHEET

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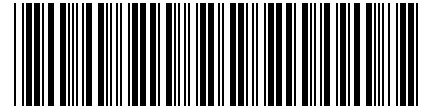
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SERVICE LOCATION

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10 MADISON AVE
FL 1
MORRISTOWN, NJ 07960
Phone # Fax #

IVR Pin #

67570759



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Store Manager's Signature

Print Name

Date

Time In

Time Out