



Network Engineering Technologies  
3140 Deming Way  
Middleton, WI 53562  
www.nettechnology.com

**Vendor:** 60426  
**Purchase Order:** 619498-1260200-S80174900  
**Work Order:** 1260200  
**Service ETA:** 10/16/2020 7:00 AM  
\*Purchase Order MUST appear on all invoices and  
emailed to apinbox@nettechnology.com or invoice will be  
rejected, Invoice must match this Purchase Order Receipt.  
*Per your signed Vendor Contract, payment terms are NET 60.*

Site Location Information
<b>Customer:</b> ShopperTrak
<b>Site Number:</b> S80174900
<b>Location:</b> Arhaus Furniture 0061 390 Hackensack Ave Hackensack, NJ 07601 (201) 343-1319
<b>Site Contact:</b> Store Manager

Technician Information
<b>Technician Name:</b> Unknown Tech
<b>Technician Phone:</b>
<b>Techs Manager:</b> Office MGR
<b>Manager Phone:</b> 4058021262

\*\*\* MUST CALL UPON ARRIVAL AND BEFORE SITE DEPARTURE \*\*\*

**NET** Please Call: 608 827-2271 \*Your call will be handled in the order received\* The following  
**Contact** Login information is needed: your name, Company Name, work order#, callback  
**Info:** number(mobile#)

Scheduling
2 billable technician required Arrival Time: 10/16/2020 7:00 AM

Scope of Work
ShopperTrak - Installation - Orbit ES/8 - Arhaus Furniture
Technician should arrive onsite at the time designated on the Work Order.
Safety Protocol Requirements:
1. Techs to wear face coverings and gloves at all times when entering, working in, or exiting stores. A. This can include any of the following based on CDC guidelines: reusable or disposable masks.
2. Techs to maintain social distancing while in stores and follow all posted instructions for customer queuing/metering.
3. Techs to refrain from visiting stores if they have a fever of 100.4 F (37.94 C) or higher, or have exhibited any symptoms of COVID-19 within 14 days of the scheduled visit, (ex: fever, cough, shortness of breath or difficulty breathing, chills, repeated shaking with chills, muscle pain, headache, sore throat, new loss of taste or smell). A. Or if in the last 14 days, they have been out of the country, traveled by plane/cruise ship or been to areas known to have high concentrations of COVID-19 infections, or been in close contact with a person(s) with a positive or presumed positive COVID-19 case.
4. If a technician is diagnosed with COVID-19 or shown symptoms of COVID-19 within 2 weeks of visiting a store, inform NET/ShopperTrak of the diagnosis.
Each Orbit ES requires an individual homerun cable and power supply.
Mounting Instruction: 2x White 2.1 on Dry Wall. Scope: Two techs, two orbits. Ladder to reach 13 ft. Cable Path: network closet has conduit that goes between floors. Each floor has access panels 1 by the doors and some more inside the store.
If a single Orbit site, we are assigned port 41. If a two Orbit site, we are assigned port 41 for the 1st Orbit and port 42 for the 2nd Orbit. If a site with more than 2 orbits, ShopperTrak is sending a POE switch and we will use port 41



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**\*Required Materials:**

**\*\*Tech should bring patching compound to fill any holes left when mounting orbit/s.\*\***

Cat5e or cat6 cable

Minimum 10ft ladder

Misc Cat5 materials: jacks, surface mount boxes, patch cords, etcetera...

**\*Required Tools:**

Digital camera or smartphone

Cat5e/Cat6 tester

Butt set

Toner

Punch tool

Standard cabling tools

Standard hand tools and power tools

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**1) Log-In**

-Call NET Helpdesk (608)827-2271(Option 3) for login. Please have Site ID(Commonly S800XXXXX) or Work Order ready.

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**2) Work Order Details and Special Notes** - If Scope states "Pre-Cabled: Yes" Tech must get approval from NET before running cable. Each Orbit ES unit must have its own homerun cable and power supply or connection to a PoE switch.

Orbit ES Installation Manual V1.0 and all required materials listed within

\*\*\*\*\*Tech should be prepared with patching materials in case of orbit relocation\*\*\*

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**3) Testing**

You will be testing with NET today. Once complete call into (608)827-2271 option 1 and you will be directed to Shoppertrak. Hold times are to be expected please remain on the line. Once testing is complete tech will need to do walk throughs(Walk in and out of each entrance 10 time).

\*\*\*If there is return equipment onsite tech will be responsible for delivering this package to the nearest facility.\*\*\*

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**4) Pictures**

TECH SHOULD BRING SMARTPHONE. Tech will need to send the following photos.

- Serial number and MAC address from each orbit and ST600.

- Each orbit further back with entrance.

- Each orbit close-up.

- Back office network equipment with ST600 visible in photo.

\*\*\*If there is equipment to return please also send the following picture\*\*\*

- Return shipping label with the tracking number legible.

- Receipt from UPS/FedEx showing return equipment has been dropped off for return.

Send pictures to [DSS@nettechnology.com](mailto:DSS@nettechnology.com)



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Email subject line MUST read [XXXXXX] where XXXXXX = WO number on NET Purchase order  
(Typically beginning with a 8 or 9)

If you encounter issues please try to find an open WiFi hotspot nearby and try sending again on wireless  
signal or ask NET for mobile app.

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5) Log-Out

If you work with ShopperTrak they will provide you with check IN and check OUT codes upon completion of  
the install. Record these on your Work Order along with who you worked with at ShopperTrak as NET  
requires these upon logout.

Logout with NET Helpdesk 608-827-2271 (Option 3)

**\*YOU MUST LOGIN AND OUT WITH NET\***

**\*FAILURE TO COMPLY WITH ANY PORTION OF THIS WORK ORDER**

**Resolution**

\_\_\_\_\_  
Customer - Managers Name (PRINT)

\_\_\_\_\_  
Customer - Managers Name (SIGN)

\_\_\_\_\_  
Date Time

\_\_\_\_\_  
Technicians Name (PRINT)

\_\_\_\_\_  
Technicians Name (SIGN)

\_\_\_\_\_  
Date Time

**MANDATORY SIGN OFF OF TECHNICIAN AND CUSTOMER CONTACT MANAGER**

**Sign Off does not release tech from the job site. Any questions need to be directed to NET Tech Support.**