



Squash Australia Memorandum – Post July 8th Board Meeting

1. Extended July 1st Events Calendar Deadline - 2018

For your information the deadline for registering events for the Squash Australia Calendar is 1st July, while many of you provided dates we still have a lot missing, we would appreciate any remaining events being sent to Ludo at events@squash.org.au.

These are needed as we will shortly print the 2018 calendars.

The draft 2018 Calendar attached. The next version really needs to be final.

We have also drafted an outline of the 2019 calendar for you to start the process of planning and this will be circulated in the next week.

2. Contacting the Office

I have been contacted by two people that have informed me they have struggled to get through on the office phone lines. The office only has two phone lines. These are pretty much busy all day, which is great news as we are very busy. This volume of work is large part of the reason why Jordan Till moved to cover this customer service area.

If the phones are in use we cannot currently have the voicemail option on as well, so it rings etc. We are looking at a 'PBSN' solution which will provide more lines to us, but there fiber in the building is limiting this development.

All staff of personal emails eg first initial followed by surname e.g. JTill@

You can also email the section area e.g. events@, hp@, education@, etc.

All contact emails and mobile numbers for staff are found here:

http://www.squash.org.au/w/about-us/meet_the_team

I have attached a list of staff and their numbers. Can you please circulate internally to your team. This removes the need to call the office line.

3. Matrix (Rating System) Review

Following on from the initial consultation started in January 2017 the final Matrix report was circulated in the past weeks. There are many areas that need input and we would appreciate if all the State administrators with in each of the State can help provide some direction on shaping and improving the rating system.

If you have not received the email with the Matrix review please contact membership@squash.org.au.

Next steps?

- After the September deadline the feedback will be considered by the Events Working Group
- A final Matrix report will be created and circulated to the States
- All going we will aim to have a demo system built in October for presentation at the November AGM

4. Australian Junior Championships Review

A draft review document will shortly be released by Ludo for the AJC. At the AJC we hope to convene a meeting in regards the future direction for the event, so please do read through in advance.

Please contact Ludo on events@squash.org.au for more details.

5. Australian National Junior Rankings Review

Like the AJC review, last year we committed to making an annual review of the rankings after the AJC (so October). Ludo has already sent a note out requesting feedback on the various tweaks the States would like to see. Ludo will collate these and present a report pre-AJC so we can discuss at the AJC in Geelong.

After this meeting, Ludo will finalise the report and circulate before we make changes. Please do contact Ludo with any feedback on the rankings.

6. 2018 Annual Awards

The 2018 Annual Awards Advertisement is attached – **Friday February 16th 2018.**

Townsville held a great awards evening in 2017 and we hope in partnership with Victoria the 2018 Awards will reach a 200+ number.

Please can you circulate to all your members, be it player, referee, coach or volunteer.

[Bookings can be made by clicking here.](#)

7. Annual AGM and Forum

[Details on the Annual Squash Forum can be found by clicking here.](#)

The Forum is open to everyone interested in Squash, so please spread the location and date to everyone in the State/Territory.

Bookings can be made by contacting membership@squash.org.au.

8. Australian Clubs Championship

In August 2018 we will launch the Australian Club Championships. The event will be on the Gold Coast, Queensland.

More information will follow shortly. Any questions, please contact Ludo on events@squash.org.au.

9. State AGM's

Can we please get the State AGM dates and location for the next 12 months?

Thanks to those that have already advised.

10. Staffing Updates

A Squash Australia Staffing update for you:

- **Community Facility Manager**

We are delighted to announce the vacant Community Facility Role will be filled by Hamish Cain who will be joining us from Tennis Christchurch (New Zealand) in September.

- **High Performance**

First congratulations to the team and their 3 medals in Manchester! Could have been more if it was not for an injury to Donna.

With Zac Alexander leaving in June, the on court work at the National Training Centre has been taken on immediately by Dan Jenson on a part time basis.

Paul Price's role as National Coach has been increased to take a lead across the programme and interim HP Coordinator Tom Calvert (part time) has been made permanent following an excellent interim period.

Any questions around HP should go to Paul hp@squash.org.au.

Richard Vaughan

Chief Executive Officer