



Incident #: 400109131

Customer Reference #: 291066CR

Site Name: STG Logistics Compton

Site Contact: Cintia Arteaga

Address: 1650 S Central Avenue

Compton California 90220

Site Phone: 212-906-7260

Please call (281) 668-3211 immediately upon arrival to check in.

Scheduled Date and Time: 9/14/2020 9:00:00 AM

Scope of Work:

Customer Info
STG Logistics
1650 S Central Avenue
Compton CA 90220

Dispatch Time & Date:
9/14/2020 at 9:00 AM Pacific time

Description of work:
Please dispatch tech to be on site on 9/14/2020 at 9:00 AM Pacific time. Please have tech call Cintia at BCM at 212 906 7260 when arriving on site. Tech will rack (1) Cisco 1111 series router and with BCM engineer on phone call will connect to new Nitel Circuit in client's IT room.

Circuit Info:
NITEL CIRCUIT ID: NIT232155
LEC CIRCUIT ID: AS/KRGN/001995/PT
Demarc :1,1,PORT 2 BISQUIT HANDOFF

Please have tech dial into conference bridge at 9:am Pacific time.
CONFERENCE Bridge: +1 347-378-4164 PASSCODE 557 473 357#

Additional Information:
Tech MUST bring laptop with wireless internet and a USB to serial console cable to enable BCM engineer to access Cisco equipment remotely

1. Log in/ out with Tech Americas 281-668-3211

SCOPE OF WORK

(**TOOL REQUIREMENTS **)

- *Laptop w/serial port or usb to serial adapter
- *4G Wireless card or MIFI, HotSpot, Teethering device etc.
- *console cable
- *toner
- *punch tool
- *buttset
- *basic telco and hand tools
- *300' CAT5 cable
- *cross connect wire
- *8' ladder
- *RJ-45 jacks
- *mod plugs
- *Drill

Tech Americas USA, Inc.
22503 Katy Freeway, Katy, Texas 77450
Support Center: 281-668-3211
Fax: 281-898-7870



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BRING LAPTOP WITH TEAM VIEWER, CONSOLE CABLE, INTERNET ACCESS

Technician Name: _____ Arrival Time: _____

Service Date: _____ Departure Time: _____

I certify that all work was completed as described by the Scope of Work above.

I will submit all photos and documentation to lcutliff@intellicomm1.com within 24 hours.

Technician Signature: _____

Customer Signature: _____