



Incident #: 116857
Customer Reference #: S2S Communications - WESCO CSC
Site Name: S2S Communications - WESCO CSC - Los Angeles
Site Contact: Trita Curling
Address: 6251 Knott Ave

Buena Park California 90620

Site Phone:

Please call (281) 668-3211 immediately upon arrival to check in.

Scheduled Date and Time: 5/20/2021 9:00:00 AM

Scope of Work:

****Laptop with 8GB RAM, Putty Installed and a charger – LAPTOP MAY NOT BE WINDOWS 7. WE HAVE BEEN HAVING ISSUES.****

SOW:

-Technician to help us to get into the router/meraki and switch to complete configuration of the devices and help testing the network once the installation is completed.

-Please note: ALL TECHS ARE REQUIRED TO HAVE THEIR COMPUTERS UPDATED AND BRING THE TOOLS REQUESTED.

-Techs MUST arrive ON TIME.

-Tech MUST call Rebecca at 856-780-3725 UPON ARRIVAL.

Required Materials:

Laptop with 8GB RAM, Putty Installed and a charger – LAPTOP MAY NOT BE WINDOWS 7. WE HAVE BEEN HAVING ISSUES.

WebEx software installed

Console cable (2 – different lengths and both working!)

Two clean USB pen drives

Hotspot with high-speed internet

USB drivers, console drivers and Putty software Installed

******* IMPORTANT Message on COVID-19 Requirements*******

By accepting this work order, all Tech Americas technicians agree to wear surgical or cloth masks while on-site and during the entire running time of the dispatch. For the sake of protecting the health of our customers, this requirement applies to ALL of our dispatches regardless of state, region or country where the job is executed. Be prepared to follow acceptable social distancing measures and all official CDC COVID-19 related guidelines.

Required Materials:

- Laptop with 8GB RAM and a charger. LAPTOP MUST NOT BE WINDOWS 7
- WebEx software installed
- Console cable (2 different lengths and both working)
- Cross connect wire
- 4G Wireless card or MIFI, Hotspot or Tethering device.
- Two clean USB pen drives
- Hotspot with high-speed internet
- USB drivers, console drivers and Putty software Installed
- 6' to 8' ladder
- RJ-45 Jacks
- Modular Plugs
- Standard power drill
- 300' CAT5e cable
- Electrical Multimeter
- Cable Crimper for mid-range copper connectors
- Lineman's Handset with Clips (AKA Buttset)

(Collateral)



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1.Customer signed work order
2.Site Photos
Must be sent right after execution at lcutliff@intellicomm1.com
*** Billing process cannot start until ALL deliverable are received ***

Technician Name: _____ Arrival Time: _____

Service Date: _____ Departure Time: _____

I certify that all work was completed as described by the Scope of Work above.

I will submit all photos and documentation to lcutliff@intellicomm1.com within 24 hours.

Technician Signature: _____

Customer Signature: _____