Title			Assignment Date	
AP Replacement			September 4, 2020 8:00AM to	
Description			September 4, 2020 5:00PM EDT CHECK IN REQUIRED	
Tech must bring to site:			ARRIVAL TIME	
8 foot Ladder			DEPARTURE TIME AM/PM	
Basic Tools				
			Contact Information	
Replace existing access points with	new access points		Support Contact Service Desk	
Test new access points			(866) 566-4295	
Pack and drop off de-installed acces	ss point to local UPS		Assignment Location	
Custom Information			S16818 - ATLANTA, GA 2400 N DRUID HILLS RD NE ATLANTA, GA 30329	
Client Name: CVS PHARMACY	Y, INC.		USA	
Case ID #: PRJTASK3487426				
Customer PO #:				
Customer Ticket #:				
Notes				
Approval		1.00		
By signing below, you acknowledge yo Additionally, you verify the accuracy of			signment details listed above.	
Customer Name (Printed)	Customer Signature	Date		

Title	Assignment Date
AP Replacement	September 4, 2020 8:00AM to
Description	September 4, 2020 5:00PM EDT CHECK IN REQUIRED
•	ARRIVAL TIME
Tech must bring to site:	AM/PM
8 foot Ladder	
Basic Tools	AM/PM
	Contact Information
Replace existing access points with new access points	Support Contact
Test new access points	Service Desk (866) 566-4295
Pack and drop off de-installed access point to local UPS	Assignment Location
	S16818 - ATLANTA, GA
Custom Information	2400 N DRUID HILLS RD NE ATLANTA, GA 30329
Client Name: CVS PHARMACY, INC.	USA
Case ID #: PRJTASK3487426	
Customer PO #:	
Customer Ticket #:	
Notes	1

Approval

By signing below, you acknowledge your agreement with the satisfactory completion of theassignment details listed above. Additionally, you verify the accuracy of the arrival anddeparture time(s) entered on this form.			

Customer Name (Printed)

Customer Signature

Date

RESOURCE INSTRUCTIONS

Assignment ID: 9468502250

Title	Assignment Date
AP Replacement	September 4, 2020 8:00AM to September 4, 2020 5:00PM EDT
All spend limit requests must be documented and approved. Questions, change of scope or spend limit requests should be directed to:	CHECK IN REQUIRED
Service Desk, service@telaid.com,(866) 566-4295	ARRIVAL TIME
Description	DEPARTURE TIME
Tech must bring to site:	AM/PM
8 foot Ladder	Contact Information
Basic Tools	Support Contact Service Desk (866) 566-4295
Replace existing access points with new access points	Assignment Location
Test new access points	S16818 - ATLANTA, GA
Pack and drop off de-installed access point to local UPS	2400 N DRUID HILLS RD NE ATLANTA, GA 30329
	USA
Instructions	
Replace 1 Access Point in Pharmacy, Temporarily Install and Test Wireless Extender in Changing Room	
Tech is to follow all steps and the instructions in the install guide. High level overview is listed below:	
Instructions:	
Call into Telaid Help Desk 1-866-566-4295 to check in.	
Check in with the Target Customer Service Desk	
Obtain package from CVS Pharmacy	
Replace existing AP in Pharmacy	
Take photo of access point installed	
Confirm functionality of unit	
Take photo of successful test	
• Install wireless extender inside of available electrical outlet in changing room. Please be conscious of customers in this area, this is a very sensitive area.	
Confirm functionality of unit	
Take photo of wireless extender installed	
Take photo of successful test	
• UNPLUG WIRELESS EXTENDER AND RETURN TO PHARMACY – THIS IS ONLY FOR CHANGING ROOM SITES	

• Have pharmacist sign work order confirming the wireless network is working in the pharmacy

• Pack up the deinstalled access point, seal and drop off at a local UPS. In the event of an unsuccessful installation, please take defective unit with you and escalate to Telaid PMO, they will provide you with a new label to return the unit. DO NOT USE THE INCLUDED LABEL IF INSTALLATION FAILS.

• Call into Telaid Help Desk 1-866-566-4295 to check out, let them know status of install

Please make sure you have all of the appropriate paperwork with you which includes:

- Telaid work order
- CVS Install Guide
- Telaid shirt and badge
- · Cell phone with ability to send photos from site

IF THERE ARE ANY ISSUES WITH INSTALL, STOP AND CALL INTO TELAID HELP DESK. ASK TO SPEAK TO A MEMBER OF THE CVS PMO TEAM

Any potential OOS issues will need to be addressed and documented while onsite with a Telaid Project Manager. If OOS is not communicated/reported real time, no OOS will be approved.

Completion Details

Instructions

All Required deliverables are due upon check out. Deliverables must be submitted prior to requesting an expense reimbursement. This will allow Telaid to review for timely payment approval.

If deliverables are not received within 24 hours from check out, a 10% deduction penalty will be automatically applied to the assignment.

If no deliverables are received within 72 hours from check out, a \$0 payment will be applied to your assignment and another resource will be dispatched to complete the scope of work.

Deadline

Deadline to submit attachments is 24 hours after assignment start.

Deliverables

You are required to include 4attachment(s) for this assignment:

- 1 Photos
- 1 Photos
- 1 Photos
- 1 Sign Off Form

Custom Information

- Client Name: CVS PHARMACY, INC.
- Case ID #: PRJTASK3487426
- Customer PO #:
- Customer Ticket #:

Parts & Logistics

Parts will be supplied by the client. The parts will be shipped to the address specified on your profile. 1048 Chase Creek Ct Lawrenceville, GA 30044

Code of Conduct

Technicians must represent themselves as a Telaid technician, wear either a polo shirt or a buttoned shirt with collar, and clean pants.

Terms of Agreement

If you are running late, you must notify us before the ETA is missed and provide us with your new ETA.•A 5% deduction penalty will be applied for late arrival to service jobs, unless client penalty is greater.•A \$100 deduction penalty will be applied for each late arrival occurred on work, unless client penalty is greater.•If late arrival occurred on work requiring a firm ETA, you risk losing Firm ETA jobs (service or project) for 30-60 days at our discretion•The firm ETA penalty above will be cross-referenced to all Auto-Routed talent pools and repeat offenders will be removed from Auto-Routing for 30-60 days at our discretionAll required deliverables are due upon Check Out.Deliverables must be submitted prior to requesting an expense reimbursement. This will allow Telaid to review for timely payment approval.If deliverables are not received within 24 hours of Check Out, a 10% deduction penalty will be automatically applied to the assignment. If no deliverables are received within 72 hours from Check Out, a \$0 payment will be applied to your assignment and another resource will be dispatched to complete the scope of work.

