



By accepting this work order and performing the mentioned above services you are accepting the terms and conditions set forth in the Master Contractors Agreement.

#### CUSTOMER INFORMATION:

**Customer:** Bridgestone Retail Operations, LLC

**Site:** FireStone #906979

**Address:** 3466 Winder Hwy  
Flowery Branch, GA 30542

**Corner Address:** Firestone

**Phone:** 999-999-9999

**Requested By:** 65397

**Problem Code:** 100 Misc Multi-Site Project

#### CROSSCOM NATIONAL INFORMATION:

**Contact:** Melissa Howard

**Log in and out via IVR:** (800) 820-9229

**Fax D&A to:** (800) 933-5538

**Questions? Call:** (800) 820-9229

#### BRIEF STATEMENT OF WORK & COMMENTS

Bridgestone - New Technology Retrofit Project - Quote 42995

8AM HARD START  
STORE OPENS Friday

#### TRIP INFORMATION

Arrival Date	Arrival Time	Time Zone	Trip Description	# Of Techs
08/19/2021	01:00 PM	EDT	Install Trip	2

#### TECHNICAL NOTES:

Technician will de-install existing MOOD media players from back of TV's and remove existing TVs. The technicians will box up all the old MOOD player, remotes and power cables. The techs will apply the FEDEX return label to the package. The Technician will need to configure the embedded Tizen players for each TV. The technicians will work with CrossCom Level 2 to set up Samsung RMS and AEM Screens on each TV. The techs will drop off the Fed Ex package at the closest FEDEX location.

Work with the CrossCom Deployment Support Desk to finalize any onsite personalization and to validate equipment is functioning properly

\* Trips All work will be completed in (1) Trip by (2) Technicians during normal business hours.

\* Tools Needed: Laptop with Aircard, Digital Camera, Label Maker, Cat 5e tester, Toner/Tracer, Ladders (8, 10, 12'), Level, standard cabling tools.

\* Materials: Technician will velcro for cable management and cable (if needed)

\* The technicians will need to log in and out with the CrossCom Project Team @ 800-820-9229.

\* Deliverables will be required to validate work completion and craftsmanship. All deliverables must be uploaded through the vendor portal prior to leaving the work site. Failure to provide deliverables will result in non-payment.

#### MATERIAL ON ORDER

Part Number	Part Description	Provided By	Quantity
BSA-26x12x12	Uline Return Boxes - 26x12x12	CrossCom	0.00
BSA-LeaveBehindDoc	*Project* Leave Behind Document	CrossCom	0.00
BSA-Return-Label	Return Label	CrossCom	0.00
BSA-SenecaHD	*Configure* Seneca Media Player	CrossCom	0.00
MON13585	4K Slim High Speed HDMI Cable 5ft - 18Gbps Silver	CrossCom	0.00
MON24360	Cat6A Ethernet Patch Cable - Snagless RJ45 10Ft Black	CrossCom	0.00
MON5767-PK100	Cable Tie 11in 50 lbs, 100 pcs/pack, Black	CrossCom	0.00
VFTVELCRO	VFT Supplied Velcro per Ft	VFT	0.00

#### SPECIAL TOOLS

Description	Provided By
Laptop with Aircad	VFT



Label Maker	VFT
Digital Camera	VFT
Cat5e Cable Tester	VFT
Toner / Tracer	VFT
Level	VFT
Ladders (6', 8' & 12')	VFT

**OPTIONAL ITEMS (Confirm with CrossCom before performing any of these activities.)****Description**

Additional Labor if Required

**DELIVERABLES**

Required before last trip checkout.

Description	Acceptance Criteria	Type
Delivery & Acceptance		Delivery & Acceptance
Boss Lounge Screen	showing proper content	Pictures
Left Menu Board	Showing proper content	Pictures
Center Menu Board	Showing proper content	Pictures
Right Menu Board	Showing proper content	Pictures
Interactive Screen	Showing proper content	Pictures
Welcome Screen	Showing proper content	Pictures



#### DELIVERY & ACCEPTANCE (D & A):

Trip # \_\_\_\_\_ Date \_\_\_\_\_ On-Site At \_\_\_\_\_ Off-Site At \_\_\_\_\_

Manager Signature \_\_\_\_\_ Manager Printed Name \_\_\_\_\_

Additional Trip Required? Yes / No

Description of Work: \_\_\_\_\_

\_\_\_\_\_

Customer Abuse: Yes / No Explain: \_\_\_\_\_

Trip # \_\_\_\_\_ Date \_\_\_\_\_ On-Site At \_\_\_\_\_ Off-Site At \_\_\_\_\_

Manager Signature \_\_\_\_\_ Manager Printed Name \_\_\_\_\_

Additional Trip Required? Yes / No

Description of Work: \_\_\_\_\_

\_\_\_\_\_

Customer Abuse: Yes / No Explain: \_\_\_\_\_

#### CHECKLIST

1. How many Samsung external media players did you install? \_\_\_\_\_
2. Did you install the Seneca medial player on the Tire Bin TV? Yes / No
3. Was the 49 inch overlay connected to the new Seneca player and touch screen function fully working? \_\_\_\_\_
4. Did you complete the Boss Lounge 2.4 Tizen player configurations? Yes / No
5. New technology retrofit only - Did you install the mounting bracket for the menu boards behind the front counter? Yes / No
6. New technology retrofit only - Did you work with CrossCom Gray Service team to register the new screens in AEM? Yes / No
7. Do all TVs display the correct content? \_\_\_\_\_
8. New technology retrofit only - Did you install 2, 49" TSI overlays on the 49" Screens or was it already installed? \_\_\_\_\_
9. What type of retrofit install did you complete Legacy or New Technology? \_\_\_\_\_
10. Did you install RMS server on the Boss Lounge TV? Yes / No
11. Did the Gray service team verify they have remote access to all TVs? Yes / No



COMMENTS & SIGNATURES

Comments \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Manager Signature \_\_\_\_\_ Date & Time \_\_\_\_\_

Technician Signature \_\_\_\_\_ Date & Time \_\_\_\_\_